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Evaluation of Government on the Net 01, "Government Online and on the Front Line"

Final Report

Presented to

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EXECUTIVE SUMMARY

This report presents the results of an evaluation of the *Government on the Net 01 Conference*. It is based on participant comments gathered through more than 1,300 session-specific feedback report cards and some 160 post-conference telephone interviews; exhibitor comments collected through self-administered questionnaires; and, views of some 190 non-participants who are members of the target groups and who were joined by telephone.

OBSERVATIONS

- Overall, **participants** were **satisfied** with their experience.
- The 2001 conference was **better** than the 1999 conference from the point of view of the participants.
- Conference **strengths** include the workshops, the level of service offered and the quality of the communications.
- Conference **weaknesses** include the results derived from attendance, the cost and the lack of handouts.
- **Topics of interest** to participants and non-participants agree in part: new technology, e-government and Government On Line.
- **General awareness** of the conference is climbing.
- **Word-of-mouth** has supplanted the mailed flyer as the main information channel.
- **Exhibitors** were generally **satisfied** but their commitment is slipping because of cost considerations and of the lack of interest shown by attendees.

RECOMMENDATIONS

Conference Format

- Maintain the conference format and general philosophy.

- Keep listening to participants and improving the conference.
- Protect the conference assets (workshop, level of service, communications) with close attention to elements affecting the information and knowledge gained by participants (people learn in various ways and retention is increased by the use of multiple media).
- Make the conference more interactive: down-play traditional speaker sessions and add exchanges (electronic, small group and social).
- Maintain a segmentation at the conference between technology, policy and content; possibly add a design stream.
- Possibly add a Communications stream which would cover interactivity, marketing and the joint management of various communication mechanisms.

Building Conference Results

- Insist upon the distribution of handouts.
- Build an Internet-based archive of presentations and handouts; advertise it.

Promotion

- Continue to build a list of potential participants with address and e-mail.
- Use the conference proceedings as a promotional tool.

Exhibition Program

- If the exhibition component is to be repeated, maintain the assets which include the exhibition layout space and the contacts with other exhibitors.
- Build the exhibition component into the content of the conference.
- Revise the cost structure.

Chapter 1

INTRODUCTION

This report presents the results of an evaluation of the 2001 conference *Government on the Net*. The conference was held on April 23 and 24, 2001 at the Palais des Congrès in Hull; there were post-conference workshops on April 25. Attendance at the conference was about 630, including some complimentary registrations. There were 386 registered participants at the workshops. Fifty-two exhibitors rented space at the conference. The conference targeted federal public servants in the information area as well as webmasters and members of policy groups; it also aimed at line managers.

Three groups were included in the feedback exercise:

- conference **attendees** are of course prime targets for feedback. In addition to contributing to the profile of participants, these individuals can comment on the following aspects: ① why they decided to attend the conference, to identify which levers (e.g., promotion conduits, messages) are effective in attracting the target population; ② what they thought of each session, to feed into the development of the content and logistics of the next conference; ③ how they react to the entire

conference, to determine strengths and weaknesses of the conference and possible new design and promotion angles for next year;

- conference **non-attendees** are part of the target population, but declined to participate. Conference organisers need to know ① who they are, to improve communication targeting; ② why they did not participate; ③ what their needs are, to develop a conference program that will be attractive to them;
- conference **exhibitors** invested significant resources to display at the conference. It will be important to determine ① how they evaluate their likely return on investment; ② whether they would come back or recommend this experience to others; ③ which aspects could be improved.

These groups were canvassed using three concurrent methodologies:

- *Immediate session-specific feedback in the form of **report cards*** containing a few questions and open space. These report cards were distributed at the beginning the sessions and workshops and filled in on site. Ballot boxes were available at the back of the rooms for participants to deposit their cards. More than 1,300 such cards were completed. The card is reproduced in Appendix 1.
- *A follow-up **telephone survey** of attendees and non-attendees.* A structured telephone survey was conducted with some 160 attendees and 190 non-attendees, between May 16 and May 25, 2001. The questionnaire was based on issues raised by the organising committee, the 1999 conference questionnaire and the Common Measurement Tool developed under the auspices of the CCMD. Attendees were sampled from lists provided by the organizing committee; non-attendees were selected from lists produced using the Government Electronic Directory Service. The questionnaire itself and field results are presented in Appendix 2.
- ***Self-administered questionnaires** with exhibitors* during their last day of presence on site. The questionnaires were hand-delivered and the return could be done in-person on site during the same afternoon or by

fax. All exhibitors were telephoned three to five days after the conference to motivate them to complete the questionnaire. Thirty-three feedback forms were completed. The questionnaire itself and results are presented in Appendix 3.

The next three chapters highlight the results from each source. Chapter 5 summarises the conclusions.

Chapter 2

REPORT CARDS

Report cards were distributed at the beginning of each plenary, break-out session and workshop. More than 1300 were returned. Their format is reproduced in Appendix 1 along with the detailed frequency distributions of the various responses and the transcription of the comments.

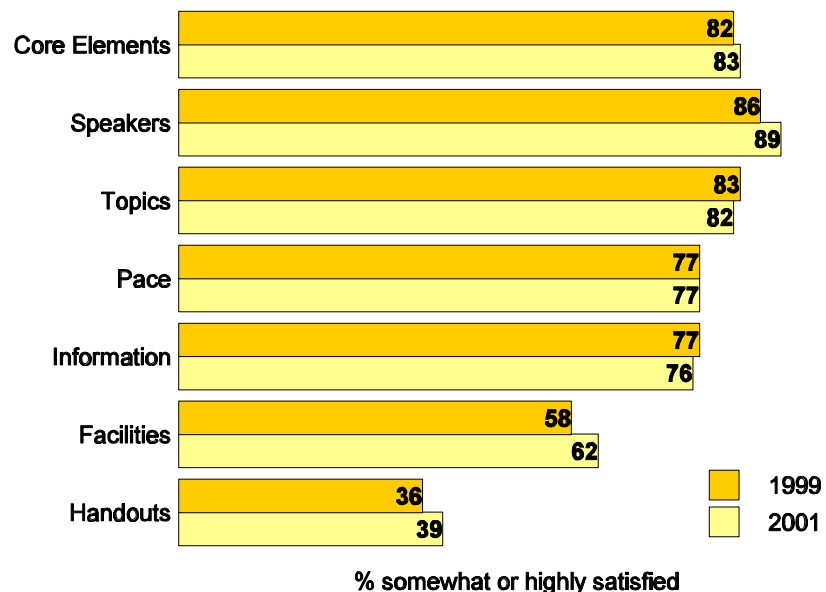
The results indicate that:

- The level of satisfaction with the quality of speakers and with the topics covered exceeded 80% overall (89% and 82% respectively) when considering the participants who rated "somewhat" and "highly" satisfied. Satisfaction with the speakers increased by a three percentage points from 1999 to 2001.¹
- The pace of the sessions and the quantity of information gained rated a little lower, at 77% and 76%. These levels are unchanged from 1999.

¹ Most differences in satisfaction ratings between 1999 and 2001 do not reach statistical significance, which is not surprising considering the size of the samples available for analysis. Nonetheless, the direction and magnitude of the changes are reported. The fact that most differences point in the same direction adds credence to the hypothesis that real change occurred between the two conferences.

- These four aspects (quality of speakers, topics, pace and information gained) are highly inter-correlated. Together, they form the core elements of satisfaction. On the basis of a summary scale including these four ingredients, 83% of participants rated the core elements satisfactory (44% highly satisfactory).
- Facilities were rated satisfactory 62% of the time. The level of dissatisfaction with facilities reached 18%. These numbers suggest a slight improvement from 1999.
- Handouts were the subject of criticism in 1999; they are still the main issue raised by conference participants. Of the less than half of report cards contained a rating about them, 39% contained satisfaction ratings while 29% pointed to dissatisfaction. While these numbers clearly indicate a weakness, they represent a slow improvement from the 1999 situation where 36% were satisfied with handouts and 38% were dissatisfied.

EXHIBIT 2.1 • Overall satisfaction levels according to report cards



- Workshops were a success from the point of view of participant satisfaction: 89% were satisfied with the core elements and 60% were highly satisfied (unchanged from 1999); the handout rating achieved 73%.

EXHIBIT 2.2
Satisfaction expressed via the report cards
 (% somewhat and highly satisfied)

Aspect	ALL FEED- BACK	Plena- ries	Content stream	Social Policy stream	Techno- logy stream	Work- shops
Core elements (speaker, topic, pace, information)	83%	81%	74%	78%	89%	89%
Quality of the speakers	89%	87%	85%	85%	94%	91%
Topics covered	82%	80%	76%	77%	88%	89%
Pace of the session	77%	75%	66%	73%	83%	84%
Information gained	76%	72%	66%	70%	82%	88%
Handouts	39%	13%	30%	14%	40%	73%
Facilities	62%	67%	30%	65%	62%	68%
n						
Core elements	1306	568	129	134	253	222
Handouts	585	181	33	44	144	183

- The Technology stream fared well, with 89% of satisfied participants (an improvement over the 82% rating of 1999); compared to the 60% of highly satisfied attendees with regard to workshops, the Technology stream comes in with 46% of highly satisfied participants.
- Plenaries garnered 81% of satisfied ratings (unchanged from 1999).
- The Content and Social Policy streams were the subject of more criticism than other groups of sessions: respectively 74% and 78% were satisfied with core elements. This represents a deterioration of the rating for the Social Policy stream (84% in 1999) and an improvement for the Content stream (69% in 1999).

- The highest score of satisfaction in each category went to the following sessions:
 - plenaries: closing presentation (95%);
 - Content stream: Interoperability of content (90%, with a higher average rating); National culture in a global world (93%);
 - Social Policy stream: Strengthening of relationships between the government and the citizens (90%); Municipalities online (90%);
 - Technology stream: The Internet and the open source wave (98%);
 - workshops: Creating knowledge in the 21st century (94%).

Chapter 3

PARTICIPANTS AND NON-PARTICIPANTS

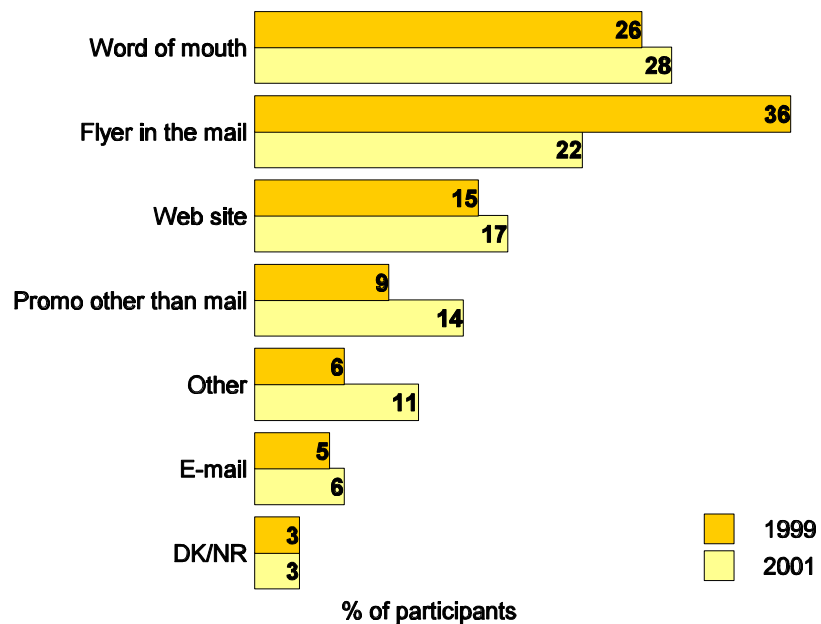
This chapter reviews the results of a telephone survey of 157 conference participants and 188 non-participants. The questionnaire, methodology, field results and detailed frequency distributions are presented in Appendix 2.

3.1 *Participants*

- The participant pool was composed of 20% of people whose job was Internet-related (31% in 1999); 39% had employment in the information field (42% in 1999); and, 38% were active in the policy and program field (24% in 1999). The shifting emphasis of the conference toward the policy and program personnel appears to have borne fruits.
- One in ten (10%) registered individuals did not attend the conference (22% in 1999).

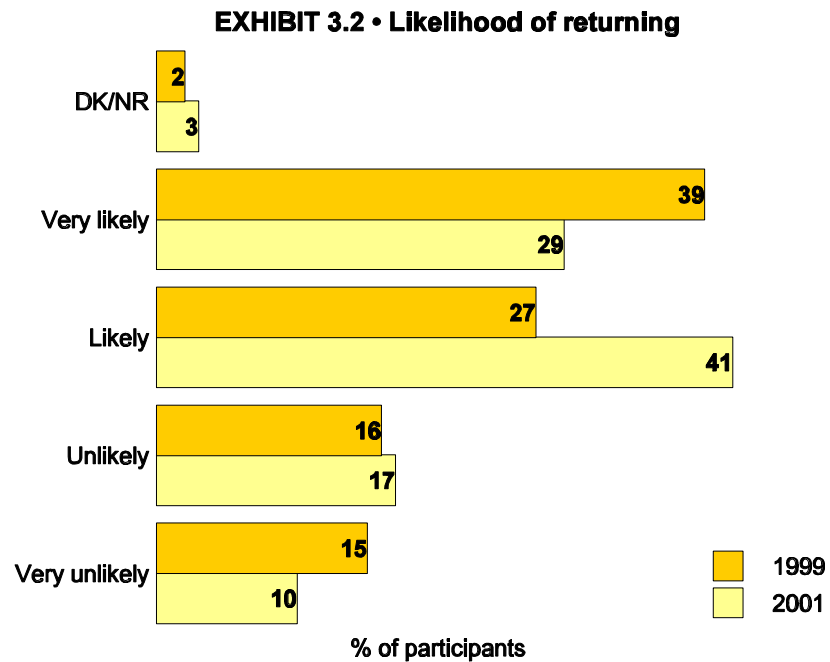
- 28% of participants learned about the conference by word of mouth which is stable compared to 1999; the emphasis on the mail flyer has considerably decreased, however, from 36% to 22%. This decrease is compensated by smaller increments in the importance of a variety of other promotional tools: the Web site (17%), promotional material received elsewhere than in the mail (14%), e-mails (or "electronic word-of-mouth", 6%) and other means (11%).

EXHIBIT 3.1 • Source of information in Govnet



- The majority (71%) of participants attended the conference to keep abreast of the state of the art; roughly similar-size groups indicated that their prime goal was to keep themselves informed (8%), to network (8%) and to get training (6%). The patterns of participant objectives is similar to that uncovered in 1999.
- The overall satisfaction level was 82%. This represents a sharp increase from the 73% satisfaction level of 1999.
- Seven out of ten (71%) participants declared being likely to attend another Government on the Net conference next year (compared to

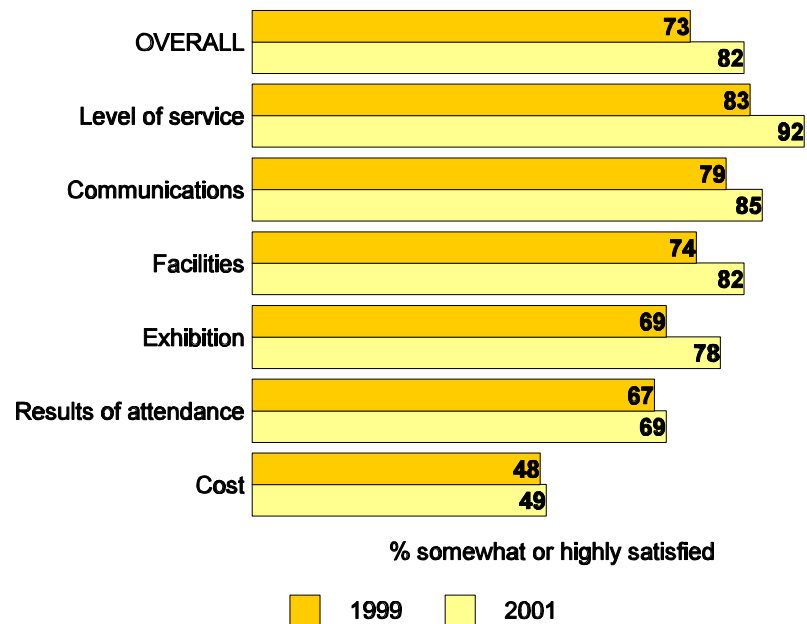
67% in 1999). Because of the reduction in the proportion of participants saying they were "very likely", the overall likelihood has remained the same.



- Satisfaction with the level of service obtained is highest, at 92%, a nine-point increase over 1999. It is even higher in relation with the courtesy of personnel (94%). It lags somewhat in the balance between private and public sector speakers (70% — 68% would have preferred more private sector speakers, 32% fewer) and in the balance between French and English speaking speakers (64% — 59% would have preferred more French-speaking speakers, 30% fewer; this is in sharp contrast to 1999 where several participants found there were too many French-speaking presenters). Participants were less satisfied with the availability of handouts (53%; a significant gain however over 1999 where only 34% were satisfied).
- Participants were satisfied with the quality of communications (85%, up from 79% in 1999) although they would appreciate clearer promotional materials (71% satisfied).

- The conference facilities were considered adequate (82% satisfied, up from 74% in 1999). Parking was not satisfying (24% satisfied, up from 19%) for the 75% of participants that it concerned. Also, temperature control was criticized by many (42% satisfied, down from 52% in 1999).

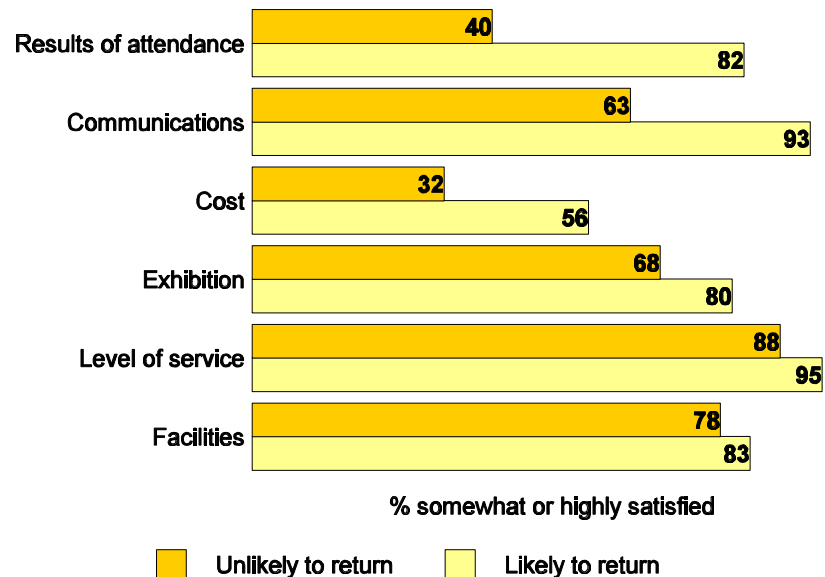
EXHIBIT 3.3 • Overall satisfaction levels



- The exhibition component left 78% of participants satisfied, an increase over the 69% from 1999.
- The results derived from attendance was satisfying for 69% of participants (similar to 1999). Tossing out the participants who expressed indifference toward each content stream and using the ratio of satisfied over dissatisfied participants, it appears that the Social Policy stream garnered the most favourable score (4.8), followed by the Content stream (4.4) and the Technology stream (4.0).
- Some 63% were satisfied with the extent to which the conference met their needs (similar to 1999).

- As in 1999, half of participants (49%) were satisfied with the cost levels set for the conference.
- Satisfaction with the results derived from attendance is the key aspect which distinguishes those who are likely to attend next year (82% satisfied) and those who are unlikely (40% satisfied). That aspect of managing the conference is the key driver for return business — not level of service or the exhibition program. Within that dimension, participants emphasized the information and knowledge gained.

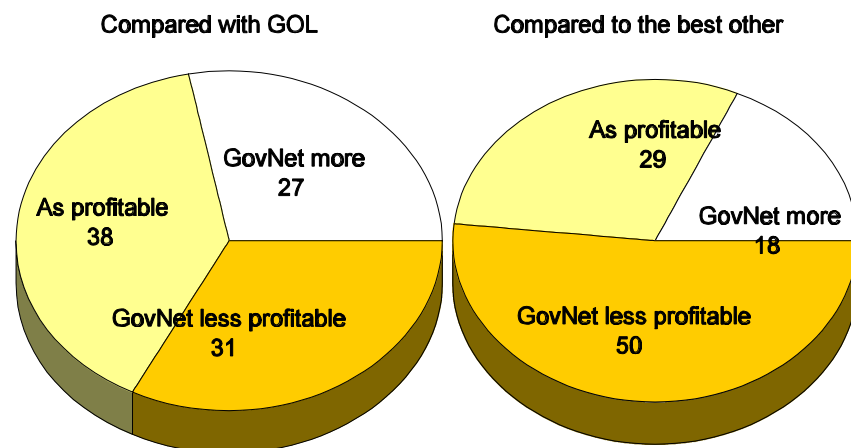
**EXHIBIT 3.4 • Satisfaction and likelihood of returning
(ordered according to the gap in satisfaction)**



- Participants would have liked to see the following topics covered more fully: new technologies (10%), e-government and Government On Line (6%), experiences of other departments (4%) and a global government vision of the place of the Internet (3%). Almost six out of ten participants had no suggestions (47%) or could not provide an answer (10%), up from about four out of ten in 1999 — thereby suggesting that the topics offered better met the participants' needs.

- 43% of participants had attended another, similar conference in the previous twelve months (similar to 1999). Some 38% of them mentioned IQCP's Government Online conference.
- Govnet was considered at least as profitable as IQCP's Government Online conference by 38% of participants; similar size groups preferred Govnet (27%) and IQCP's conference (31%) over the other. Compared to the best of the other conferences attended (excluding IQCP's GOL conference), GovNet was at least as profitable for 47% of participants (up from 34% in 1999) and less profitable according to 50%.

EXHIBIT 3.5 • Comparison of GovNet and other conferences (conference participants)



3.2 Non-Participants

- The non-participant pool was composed of 20% of people whose job was Internet-related (webmasters and other Internet-related jobs, according to question 22 of the survey); 39% had employment in the information field (information-related staff and communications staff,

according to the survey); and, 38% were active in the policy and program field (program managers and policy analysts, according to the survey). This distribution is similar to the one obtained in 1999.

- Almost half (47%) of non-participants had heard of the Government on the Net 01 conference prior to April 23 (up from 34% in 1999).
- For one third (34%) of them, lack of time explained their non-attendance (down from 53% in 1999). Bad timing was cited by 30%, compared to 10% of mentions in 1999 — this could suggest that the fall was a better time of year for Govnet than the spring.
- When probed about the topics which would be of interest to them in a conference focussed on government and the Internet, the following were mentioned by at least 10% of respondents:
 - client focus and citizen engagement (18%);
 - new technologies (17%);
 - e-government and Government On Line (12%);
 - security and privacy (12%);
 - the Internet as a communications medium (12%);
 - various aspects of Web content (10%).

3.3 Conference format

- The traditional conference was considered by 66% of the GovNet target population to be the best way to meet people, exchange ideas and learn key trends (down from 72% in 1999); 17% would have preferred Web publishing and technology-based discussion groups; 17% did not take a stand on the issue.

Chapter 4

EXHIBITORS

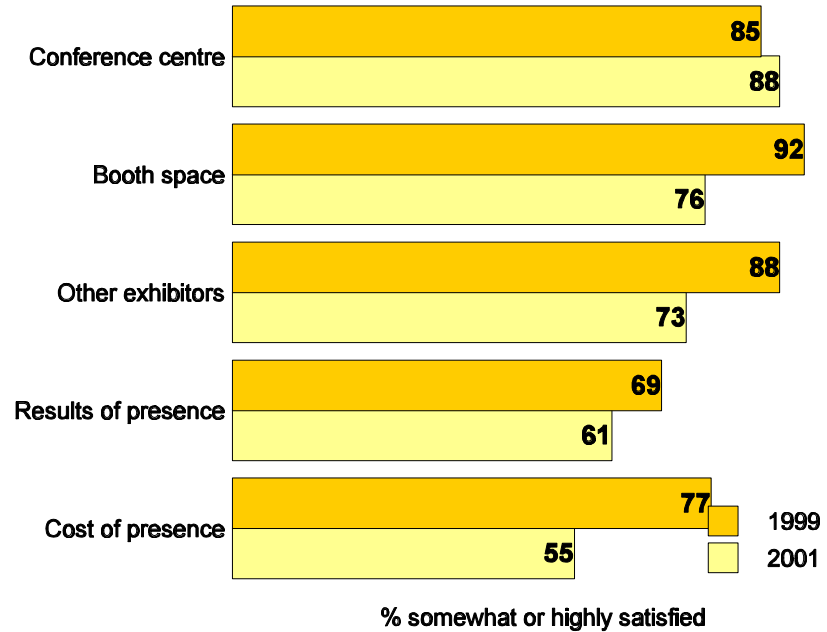
Contacts were made with every exhibitor at the conference to complete a two-page feedback form. All exhibitors were contacted again within one week of the conference to motivate them to return the questionnaire. Thirty-three forms were returned out of approximately 50 exhibitors. A copy of the form and detailed results are presented in Appendix 3.

The main findings are as follows:

- Exhibitors displayed a high level of satisfaction with the conference facilities (88%, similar to 1999).
- Exhibitors' reactions to the booth space they were offered and to the composition of the exhibitor pool were lukewarm (76% and 73%), in contrast with rating from 1999 which were some fifteen points higher.
- Of prime importance is the low level of satisfaction with the results of the exhibitors' presence at the conference, 61%, marking a decline from the 69% rating in 1999.

- In 1999, The cost of the presence at the conference was deemed reasonable by most (77% satisfaction); in 2001, price satisfaction ratings plunged to 55%.

EXHIBIT 4.1 • Exhibitors' satisfaction levels

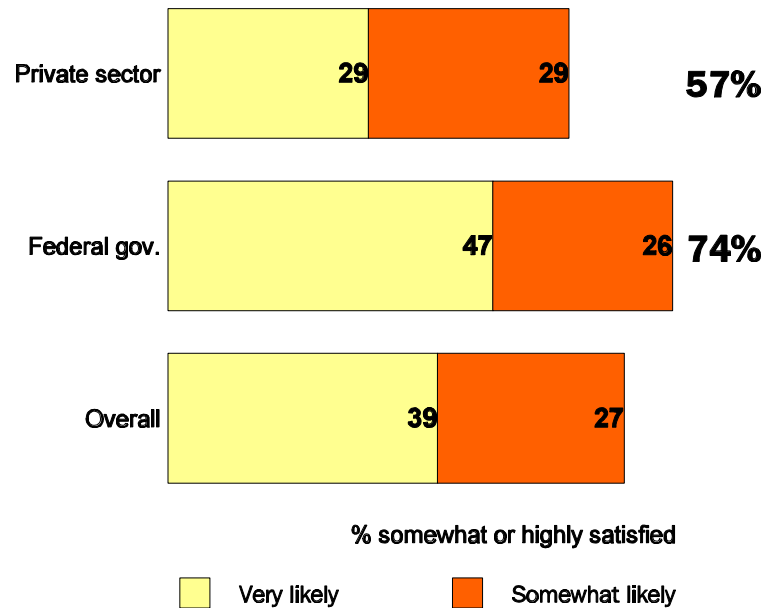


**EXHIBIT 4.2
 Satisfaction expressed by exhibitors
 (% somewhat and highly satisfied)**

Aspect	ALL FEED-BACK	Federal government	Private sector	Unlikely to come back	Likely to come back
Conference centre	88%	95%	79%	78%	91%
Booth space	76%	74%	79%	78%	73%
Other exhibitors	73%	68%	79%	56%	77%
Results of the presence	61%	58%	64%	44%	68%
Cost of presence	55%	58%	50%	22%	68%
n	33	19	14	9	22

- Overall, 67% of exhibitors stated that they are somewhat or very likely to return to the conference next year (similar to the result obtained in 1999). The figure is higher for federal organisations (74%) than for private sector companies (57%).
- The elements of satisfaction most closely related to the likelihood of returning are the exhibitor's reaction to the cost, the interest shown by attendees and the booth placement in the exhibits. Those likely to return were satisfied at 68% with the cost while those unlikely to come back were satisfied at 22%.
- In open responses, exhibitors suggested various mechanisms to augment traffic at exhibitors' booths.

EXHIBIT 4.3 • Exhibitors' likelihood of returning



Chapter 5

CONCLUSIONS

This evaluation contains a small number of important observations which are summarized below along with suggestions for improvements.

- **Overall, participants were satisfied with their experience.**

- Observations*
- 83% satisfied with core elements of the sessions.
 - 82% satisfied overall according to the post-conference survey.
 - 71% of participants are likely to attend next year.
 - 66% of the market segment values traditional conferences over technology-based exchanges.

- Suggestions*
- Maintain the conference format and general philosophy.

- ***The 2001 conference was better than the 1999 conference from the point of view of participants.***

- Observations*
- Satisfaction grew from 73% to 82%.
 - The level of service rating went from 83% to 92%.
 - Likelihood of attending again rose from 67% to 71%.
 - Post-conference satisfaction with handouts increased from 34% to 53%.
 - While still lagging, Govnet fares better in the comparison with the "best other" conference attended.

- Suggestions*
- Keep listening to participants and improving the conference.

- ***Conference strengths included the workshops, the level of service offered and the quality of the communications***

- Observations*
- 89% satisfied with core elements for workshops on the basis of report cards.
 - 92% satisfied with the level of service.
 - 85% satisfied with the quality of communications.
 - Satisfaction with the Content stream increased from 69% to 84%.

- Suggestions*
- Protect the conference assets with close attention given to elements affecting the information and knowledge gained by participants (people learn in various ways and retention is increased by the use of multiple media).

- ***Conference weaknesses include the results derived from attendance, the cost and the lack of handouts.***

- Observations*
- 69% satisfied with the results derived from attendance; this includes the topics of each stream,

the contacts made, the information gathered and the knowledge gained.

- Satisfaction with results derived from attendance is most closely related to likelihood to attend again.
- 49% satisfied with the cost.
- 39% satisfied with handouts on the basis of report cards (53% based on the post-conference survey).
- Satisfaction with the Social Policy stream declined from 84% to 74%.

Suggestions

- Make the conference more interactive by down-playing the traditional speaker sessions and adding exchanges (electronic, small group and social).
- Insist upon the distribution of handouts.
- Build an Internet-based archive of presentations and handouts; advertise it.

• **Topics of interest to participants and non-participants agree in part: new technology, e-government and Government On Line.**

Observations

- Participants would have liked to see the following topics covered more fully: new technologies (10%), e-government and Government On Line (6%), experiences of other departments (4%) and a global government vision of the place of the Internet (3%).
- Non-participants were interested in client focus and citizen engagement (18%), new technologies (17%), e-government and Government On Line (12%), security and privacy (12%), the Internet as a communications medium (12%) and various aspects of Web content (10%).

Suggestions

- Maintain a segmentation at the conference between technology, policy and content.
- Possibly add a Communications stream which would cover interactivity, marketing and the joint management of various communication

mechanisms.

- ***Word of mouth has supplanted the mailed flyer as the main information channel.***

- Observations*
- General awareness of the conference is climbing: almost half of non-participants had heard of the conference (up from 34% in 1999).
 - 34% of participants learned about the conference through word of mouth or e-mail.
 - 22% by the mailed flyer.
 - Main information channels are getting more disparate.

- Suggestions*
- Continue to build a list of potential participants with address and e-mail.
 - Use the conference proceedings as a promotional tool.

- ***Exhibitors were generally satisfied but their commitment is slipping because of cost considerations and of the lack of interest shown by attendees.***

- Observations*
- 74% of government exhibitors likely to return; 57% of private sector exhibitors (unchanged from 1999).
 - 88% satisfaction with the conference centre.
 - 76% satisfaction with booth space (down from 92%).
 - 73% satisfaction with other exhibitors (down from 88%).
 - 61% satisfaction with the results of the presence (down from 69%).
 - 55% satisfaction with the cost (down from 77%).

- Suggestions*
- If the exhibition component is to be repeated, maintain the assets which include the exhibition layout space and the contacts with other exhibitors.

- Build the exhibition component into the content of the conference.
- Revise the cost structure.

APPENDIX 1

Report card

The next page reproduces the report card used in each session (workshops and keynote speeches alike).

The format of the card was 5"x8½", printed on heavy stock. One side offered the English version, the other, the French version.

The card was distributed at the door for each event.

Cards were pre-coded to identify the event.

Data tables were built for the quantitative results. Comments were transcribed and listed according to the sessions; they were classified as "positive" or "negative" according to the area of the card in which they were written — note that participants did not necessarily always use the right area to record their comments.

Government on the Net 01 — Immediate Feedback Form

Thank you for taking the time to offer us your feedback on the current session. This information will be used to assess the 2001 conference and to plan the next one.

Please rate your satisfaction with each of the following aspects:

	Highly dissatisfied (1)	Somewhat dissatisfied (2)	Indifferent (3)	Somewhat satisfied (4)	Highly satisfied (5)
The quality of the speaker(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The topics covered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The pace of the session	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The handouts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information and knowledge gained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The facilities (lighting, temperature, space, sound, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What were you particularly happy with (in terms of content or process)?

.....

.....


.....

What were you particularly unhappy with (in terms of content or process)?

.....

.....

.....

Prepared by  Circum Network Inc., <http://circum.com>

Le gouvernement sur l'Internet 01 — Réactions immédiates

Merci de vos réactions à la présente séance.
 Nous utiliserons cette information pour évaluer la conférence de 2001 et préparer celle de l'an prochain.

Veillez indiquer votre satisfaction face aux dimensions suivantes :

	Très insatisfait (1)	Plutôt insatisfait (2)	Indifférent (3)	Plutôt satisfait (4)	Très satisfait (5)
La qualité des présentateurs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Les sujets abordés	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Le rythme de la séance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Les documents remis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
L'information obtenue et les connaissances acquises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Les aménagements (éclairage, température, espace, son, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Qu'est-ce qui vous a particulièrement plu (sur les plans du contenu et du processus)?

.....

.....

.....

Qu'est-ce qui vous a particulièrement déplu (sur les plans du contenu et du processus)?

.....

.....

.....

Satisfaction

	-----TYPE OF SESSION-----						-----PLENARIES-----						-----WORKSHOPS-----							
	TOTAL	Plena- ries	Con- tent	Social Policy	Tech- nology	Work- shops	All plena- ries	Open- ing ses- sions	Frame- work for inte- gra- tion	Who is the boss: reg. app.	The war of the por- tals	Closng pre- sentation	All worksh ops	Meta- data & other stand- ards	Crea- ting know- ledge in the 21st..	Maxi- mizing your online suc- cess	Solu- tions for comm. chal- lenges	Con- sulta- tion and enga- gement	Common look on the Web	Conn- cting, don't wait!
SPEA2 Quality of the speakers	1285	564	128	128	246	219	564	140	138	115	110	61	219	115	31	36	41	26	40	13
DISSATISFIED	100%	44%	10%	10%	19%	17%	44%	11%	11%	9%	9%	5%	17%	9%	2%	3%	3%	2%	3%	1%
SATISFIED	6%	7%	9%	8%	2%	6%	7%	17%	1%	5%	8%	0%	6%	5%	6%	3%	7%	12%	5%	15%
Highly dissatisfied	89%	87%	85%	85%	94%	91%	87%	70%	97%	91%	85%	97%	91%	91%	90%	97%	90%	85%	90%	77%
Somewhat dissatisfied	2%	2%	2%	4%	0%	2%	2%	5%	0%	3%	1%	0%	2%	3%	3%	0%	5%	4%	0%	0%
Indifferent	4%	5%	6%	4%	2%	4%	5%	12%	1%	2%	7%	0%	4%	2%	3%	3%	2%	8%	5%	15%
Somewhat satisfied	5%	6%	6%	7%	4%	3%	6%	13%	1%	3%	7%	3%	3%	3%	3%	0%	2%	4%	5%	8%
Highly satisfied	36%	33%	45%	43%	45%	27%	33%	44%	32%	23%	36%	25%	27%	23%	23%	28%	24%	46%	33%	15%
± ... at 50%:	3	4	9	9	6	7	4	8	8	9	9	13	7	9	18	16	15	19	15	27
mean:	4,33	4,31	4,14	4,16	4,42	4,48	4,31	3,74	4,61	4,50	4,24	4,69	4,48	4,50	4,48	4,64	4,44	4,08	4,43	4,23
t:			*	*	*	**		***	***	*		***	**							

Satisfaction

	CONTENT						SOCIAL POLICY					TECHNOLOGY				
	TOTAL	All content for e-gov.	Acquiring content for e-gov.	Creating content for e-gov.	Nat. culture in global world	Inter-activity of content	Policy	The user's language choice	Municipalities on line	Strengthening relationships	What the Net cannot do	All technology of GOL	Techno-implications of GOL	The Net and open source	Net infra-structure tomorrow	Net future implications
SPEA2 Quality of the speakers	1285	128	45	39	14	30	128	36	28	31	33	246	78	57	38	73
DISSATISFIED	100%	10%	4%	3%	1%	2%	10%	3%	2%	2%	3%	19%	6%	4%	3%	6%
SATISFIED	6%	9%	11%	10%	7%	3%	8%	17%	0%	3%	9%	2%	1%	0%	5%	1%
Highly dissatisfied	89%	85%	82%	77%	93%	97%	85%	75%	96%	94%	79%	94%	92%	98%	89%	96%
Somewhat dissatisfied	2%	2%	2%	5%	0%	0%	4%	11%	0%	3%	0%	0%	0%	0%	0%	0%
Indifferent	4%	6%	9%	5%	7%	3%	4%	6%	0%	0%	9%	2%	1%	0%	5%	1%
Somewhat satisfied	5%	6%	7%	13%	0%	0%	7%	8%	4%	3%	12%	4%	6%	2%	5%	3%
Highly satisfied	36%	45%	53%	62%	21%	23%	43%	39%	46%	48%	39%	45%	69%	25%	39%	37%
± ... at 50%:	52%	40%	29%	15%	71%	73%	42%	36%	50%	45%	39%	50%	23%	74%	50%	59%
mean:	3	9	15	16	26	18	9	16	19	18	17	6	11	13	16	11
t:	4,33	4,14*	3,98	3,77**	4,57	4,67***	4,16*	3,83	4,46*	4,32	4,09	4,42*	4,14***	4,72***	4,34	4,53

Satisfaction

	-----TYPE OF SESSION-----						-----PLENARIES-----						-----WORKSHOPS-----								
	TOTAL	Plena- ries	Con- tent	Social Policy	Tech- nology	Work- shops	All plena- ries	Open- ing ses- sions	Frame- work for inte- gra- tion	Who is the boss: reg. app.	The war of the por- tals	Closng pre- sentation	All worksh ops	Meta- data & other stand- ards	Crea- ting know- ledge in the 21st..	Maxi- mizing your online suc- cess	Solu- tions for comm. chal- lenges	Con- sulta- tion and enga- gement	Common look on the Web	Conn- cting, don't wait!	
TOPI2 Topics covered	n:	1281	559	125	128	250	219	559	139	137	114	109	60	219	114	31	36	41	25	40	13
DISSATISFIED		100%	44%	10%	10%	20%	17%	44%	11%	11%	9%	9%	5%	17%	9%	2%	3%	3%	2%	3%	1%
SATISFIED		10%	12%	10%	15%	6%	7%	12%	29%	2%	7%	14%	0%	7%	7%	6%	8%	12%	12%	3%	8%
Highly dissatisfied		82%	80%	76%	77%	88%	89%	80%	60%	89%	85%	79%	97%	89%	85%	94%	89%	83%	84%	95%	77%
Somewhat dissatisfied		3%	4%	2%	8%	1%	2%	4%	9%	0%	3%	6%	0%	2%	3%	3%	0%	5%	8%	0%	0%
Indifferent		7%	8%	7%	7%	6%	5%	8%	20%	2%	4%	8%	0%	5%	4%	3%	8%	7%	4%	3%	8%
Somewhat satisfied		8%	8%	14%	9%	6%	4%	8%	11%	9%	8%	7%	3%	4%	8%	0%	3%	5%	4%	3%	15%
Highly satisfied		41%	42%	39%	43%	43%	34%	42%	47%	47%	35%	40%	37%	34%	35%	29%	31%	37%	60%	40%	15%
± ... at 50%:		42%	38%	37%	34%	45%	55%	38%	14%	42%	50%	39%	60%	55%	50%	65%	58%	46%	24%	55%	62%
mean:		3	4	9	9	6	7	4	8	8	9	9	13	7	9	18	16	15	20	15	27
t:		4,11	4,02	4,01	3,88	4,25	4,36	4,02	3,37	4,29	4,25	3,98	4,57	4,36	4,25	4,48	4,39	4,12	3,88	4,48	4,31
			**		*	**	***	**	***	**	**	***	***	***							

Satisfaction

		CONTENT					SOCIAL POLICY					TECHNOLOGY					
		Acqui- ring con- tent	Crea- ting con- tent	Nat. culti- re in global	Inter- opera- tivity of con- tent	The user's All social	Muni- cipa- lities on	Stren- the- ning rela- tion- ships	What the Net cannot do	Techno- logy of GOL	The Net and open source	infra- str. tomor- row	Net futu- res: impli- catns				
TOTAL		125	43	38	14	30	128	34	30	31	33	250	81	57	38	74	
TOPI2 Topics covered	n:	100%	10%	3%	3%	1%	2%	10%	3%	2%	2%	3%	20%	6%	4%	3%	6%
DISSATISFIED		10%	10%	16%	11%	0%	3%	15%	21%	7%	3%	27%	6%	14%	0%	8%	3%
SATISFIED		82%	76%	65%	71%	93%	90%	77%	71%	80%	94%	64%	88%	74%	98%	87%	95%
Highly dissatisfied		3%	2%	5%	3%	0%	0%	8%	18%	0%	3%	9%	1%	2%	0%	0%	0%
Somewhat dissatisfied		7%	7%	12%	8%	0%	3%	7%	3%	7%	0%	18%	6%	11%	0%	8%	3%
Indifferent		8%	14%	19%	18%	7%	7%	9%	9%	13%	3%	9%	6%	12%	2%	5%	3%
Somewhat satisfied		41%	39%	42%	50%	14%	33%	43%	44%	43%	45%	39%	43%	53%	26%	45%	43%
Highly satisfied		42%	37%	23%	21%	79%	57%	34%	26%	37%	48%	24%	45%	21%	72%	42%	51%
± ... at 50%:		3	9	15	16	26	18	9	17	18	18	17	6	11	13	16	11
mean:		4,11	4,01	3,67	3,79	4,71	4,43	3,88	3,59	4,10	4,35	3,52	4,25	3,79	4,70	4,21	4,43
t:			*	*	*	***	**	*			**	**	**	***	***	***	*

Satisfaction

	-----TYPE OF SESSION-----						-----PLENARIES-----						-----WORKSHOPS-----								
	TOTAL	Plena- ries	Con- tent	Social Policy	Tech- nology	Work- shops	All plena- ries	Open- ing ses- sions	Frame- work for inte- gra- tion	Who is the boss: reg. app.	The war of the por- tals	Closng pre- sentation	All worksh ops	Meta- data & other stand- ards	Crea- ting know- ledge in the 21st..	Maxi- mizing your suc- cess	Solu- tions for comm. chal- lenges	Con- sulta- tion and enga- gement	Common look on the Web	Conn- cting, don't wait!	
PACE2 Pace of the session	n:	1265	552	125	127	246	215	552	137	134	111	111	59	215	111	31	36	39	25	38	13
DISSATISFIED		100%	44%	10%	10%	19%	17%	44%	11%	11%	9%	9%	5%	17%	9%	2%	3%	3%	2%	3%	1%
SATISFIED		9%	12%	15%	7%	5%	7%	12%	29%	4%	6%	9%	3%	7%	6%	3%	6%	10%	20%	5%	8%
Highly dissatisfied		77%	75%	66%	73%	83%	84%	75%	47%	87%	79%	82%	90%	84%	79%	90%	89%	79%	68%	89%	62%
Somewhat dissatisfied		3%	3%	4%	4%	1%	2%	3%	6%	1%	4%	3%	0%	2%	4%	3%	0%	3%	8%	0%	0%
Indifferent		7%	9%	11%	3%	4%	5%	9%	23%	3%	3%	6%	3%	5%	3%	0%	6%	8%	12%	5%	8%
Somewhat satisfied		14%	14%	18%	20%	11%	9%	14%	23%	10%	14%	9%	7%	9%	14%	6%	6%	10%	12%	5%	31%
Highly satisfied		39%	38%	38%	46%	41%	32%	38%	34%	39%	41%	40%	42%	32%	41%	39%	33%	26%	44%	37%	8%
± ... at 50%:		38%	36%	28%	27%	42%	52%	36%	14%	48%	39%	42%	47%	52%	39%	52%	56%	54%	24%	53%	54%
mean:		3	4	9	9	6	7	4	8	8	9	9	13	7	9	18	16	20	16	16	27
t:		4,03	3,97*	3,75**	3,89	4,19**	4,27***	3,97*	3,26***	4,30***	4,08	4,13	4,34***	4,27***	4,08	4,35	4,39	4,21	3,64*	4,37	4,08

Satisfaction

		CONTENT					SOCIAL POLICY					TECHNOLOGY					
		Acqui- ring con- tent	Crea- ting con- tent	Nat. culti- re in global	Inter- opera- tivity of con- tent	The user's All social	Muni- cipa- lities on	Stren- the- ning rela- tion- ships	What the Net cannot do	Techno- impli- cations of GOL	The Net open tomor- row	infra- str. for	Net futu- res: impli- catns				
		TOTAL	All con- tent for e- gov.	for e- gov.	world	Policy	choice	line									
PACE2 Pace of the session	n:	1265	125	43	40	13	29	127	35	30	31	31	246	82	56	36	72
DISSATISFIED		100%	10%	3%	3%	1%	2%	10%	3%	2%	2%	2%	19%	6%	4%	3%	6%
		9%	15%	12%	25%	15%	7%	7%	9%	3%	6%	10%	5%	6%	4%	11%	3%
SATISFIED		77%	66%	77%	45%	62%	83%	73%	71%	80%	77%	65%	83%	72%	93%	75%	93%
Highly dissatisfied		3%	4%	5%	8%	0%	0%	4%	9%	0%	3%	3%	1%	2%	0%	0%	1%
Somewhat dissatisfied		7%	11%	7%	18%	15%	7%	3%	0%	3%	3%	6%	4%	4%	4%	11%	1%
Indifferent		14%	18%	12%	30%	23%	10%	20%	20%	17%	16%	26%	11%	22%	4%	14%	4%
Somewhat satisfied		39%	38%	51%	43%	23%	21%	46%	51%	50%	42%	42%	41%	57%	36%	39%	28%
Highly satisfied		38%	28%	26%	3%	38%	62%	27%	20%	30%	35%	23%	42%	15%	57%	36%	65%
± ... at 50%:		3	9	15	15	27	18	9	17	18	18	18	6	11	13	16	12
mean:		4,03	3,75	3,86	3,15	3,85	4,38	3,89	3,74	4,07	4,03	3,74	4,19	3,78	4,46	4,00	4,54
t:			**		***		***						**	***	**		***

Satisfaction

	-----TYPE OF SESSION-----						-----PLENARIES-----						-----WORKSHOPS-----							
	TOTAL	Plena- ries	Con- tent	Social Policy	Tech- nology	Work- shops	All plena- ries	Open- ing ses- sions	Frame- work for inte- gra- tion	Who is the boss: reg. app.	The war of the por- tals	Closng pre- sentation	All worksh ops	Meta- data & other stand- ards	Crea- ting know- ledge in the 21st..	Maxi- mizing your online suc- cess	Solu- tions for comm. chal- lenges	Con- sulta- tion and enga- gement	Common look on the Web	Conn- cting, please don't wait!
INF02 Information and knowledge gained	1274	556	127	128	250	213	556	138	135	114	108	61	213	114	28	35	39	25	40	13
n:	100%	44%	10%	10%	20%	17%	44%	11%	11%	9%	8%	5%	17%	9%	2%	3%	3%	2%	3%	1%
DISSATISFIED	11%	12%	13%	16%	7%	7%	12%	26%	7%	6%	15%	2%	7%	6%	4%	9%	13%	12%	3%	15%
SATISFIED	76%	72%	66%	70%	82%	88%	72%	54%	76%	79%	72%	85%	88%	79%	93%	86%	77%	84%	95%	69%
Highly dissatisfied	4%	4%	6%	4%	1%	2%	4%	10%	1%	3%	6%	0%	2%	3%	4%	3%	5%	4%	0%	0%
Somewhat dissatisfied	7%	8%	7%	13%	6%	5%	8%	16%	5%	4%	9%	2%	5%	4%	0%	6%	8%	8%	3%	15%
Indifferent	14%	16%	21%	14%	11%	5%	16%	20%	17%	15%	13%	13%	5%	15%	4%	6%	10%	4%	3%	15%
Somewhat satisfied	46%	46%	39%	48%	51%	43%	46%	45%	58%	42%	45%	33%	43%	42%	43%	40%	36%	52%	55%	31%
Highly satisfied	29%	25%	27%	22%	31%	45%	25%	9%	19%	37%	27%	52%	45%	37%	50%	46%	41%	32%	40%	38%
± ... at 50%:	3	4	9	9	6	7	4	8	8	9	9	13	7	9	19	17	16	20	15	27
mean:	3,91	3,80	3,75	3,71	4,04	4,23	3,80	3,28	3,87	4,07	3,79	4,36	4,23	4,07	4,36	4,20	4,00	4,00	4,32	3,92
t:		**		*	**	***	**	***	**	**		***	***		***					

Satisfaction

		CONTENT					SOCIAL POLICY					TECHNOLOGY					
		Acqui- ring con- tent	Crea- ting con- tent	Nat. cultu- re in global world	Inter- opera- tability of con- tent	The user's All social Policy	Muni- cipa- lities on line	Stren- the- ning rela- tions- hips	What the Net cannot do	Techno- logy of GOL	The Net and open source	infra- struc- ture tomor- row	Net futu- res: impli- catns				
TOTAL		127	43	40	14	30	128	35	29	31	33	250	81	57	37	75	
INFO2 Information and knowledge gained	n:	1274	127	43	40	14	30	128	35	29	31	33	250	81	57	37	75
DISSATISFIED		100%	10%	3%	3%	1%	2%	10%	3%	2%	2%	3%	20%	6%	4%	3%	6%
		11%	13%	16%	20%	0%	3%	16%	20%	10%	6%	27%	7%	12%	0%	14%	4%
SATISFIED		76%	66%	63%	53%	71%	87%	70%	66%	72%	84%	58%	82%	69%	93%	76%	91%
Highly dissatisfied		4%	6%	9%	8%	0%	0%	4%	9%	0%	0%	6%	1%	2%	0%	0%	1%
Somewhat dissatisfied		7%	7%	7%	13%	0%	3%	13%	11%	10%	6%	21%	6%	10%	0%	14%	3%
Indifferent		14%	21%	21%	28%	29%	10%	14%	14%	17%	10%	15%	11%	19%	7%	11%	5%
Somewhat satisfied		46%	39%	49%	40%	21%	33%	48%	49%	52%	55%	36%	51%	58%	30%	65%	53%
Highly satisfied		29%	27%	14%	13%	50%	53%	22%	17%	21%	29%	21%	31%	11%	63%	11%	37%
± ... at 50%:		3	9	15	15	26	18	9	17	18	18	17	6	11	13	16	11
mean:		3,91	3,75	3,51	3,38	4,21	4,37	3,71	3,54	3,83	4,06	3,45	4,04	3,65	4,56	3,73	4,23
t:					*		***	*			*	***	**	***	***	*	*

Core elements (speaker, topic, pace, information)

	TYPE OF SESSION						PLENARIES					WORKSHOPS								
	TOTAL	Plena- ries	Con- tent	Social Policy	Tech- nology	Work- shops	All plena- ries	Open- ing ses- sions	Frame- work for inte- gra- tion	Who is the boss: reg. app.	The war of the por- tals	Closng pre- senta- tion	All worksh ops	Meta- data & other stand- ards	Crea- ting know- ledge in the 21st..	Maxi- mizing your suc- cess	Solu- tions for comm. chal- lenges	Con- sulta- tion and enga- gement	Common look on the Web	Conn- cting, don't wait!
CORE	n: 1306	568	129	134	253	222	568	141	139	115	112	61	222	115	31	36	42	26	41	13
DISSATISFIED	100%	43%	10%	10%	19%	17%	43%	11%	11%	9%	9%	5%	17%	9%	2%	3%	3%	2%	3%	1%
SATISFIED	6%	8%	8%	9%	2%	5%	8%	21%	1%	3%	9%	0%	5%	3%	3%	7%	12%	2%	8%	
Highly dissatisfied	83%	81%	74%	78%	89%	89%	81%	61%	91%	89%	80%	95%	89%	89%	94%	92%	81%	81%	93%	77%
Somewhat dissatisfied	1%	2%	2%	4%	0%	1%	2%	3%	1%	3%	1%	0%	1%	3%	3%	0%	2%	4%	0%	0%
Indifferent	5%	6%	6%	5%	2%	3%	6%	18%	0%	1%	8%	0%	3%	1%	0%	3%	5%	8%	2%	8%
Somewhat satisfied	11%	11%	19%	13%	9%	6%	11%	18%	9%	8%	11%	5%	6%	8%	3%	6%	12%	8%	5%	15%
Highly satisfied	39%	39%	39%	46%	43%	29%	39%	43%	39%	38%	38%	34%	29%	38%	23%	25%	26%	46%	37%	23%
± ... at 50%:	44%	42%	35%	32%	46%	60%	42%	18%	52%	50%	42%	61%	60%	50%	71%	67%	55%	35%	56%	54%
mean:	3	4	9	8	6	7	4	8	8	9	9	13	7	9	18	16	15	19	15	27
t:	4,09	4,02*	3,90*	3,90*	4,22**	4,32***	4,02*	3,41***	4,25***	4,23**	4,04	4,48***	4,32***	4,23	4,43	4,41	4,17	3,89	4,37	4,13

Core elements (speaker, topic, pace, information)

		CONTENT					SOCIAL POLICY					TECHNOLOGY					
		Acqui- ring con- tent	Crea- ting con- tent	Nat. culti- re in global	Inter- opera- tivity of con- tent	The user's All social	Muni- cipa- lities on line	Stren- gthen- ing rela- tions- hips	What the Net cannot do	Techno- logy All tech- nology	impli- cations of GOL	The Net and open source	infra- struc- ture tomor- row	Net futu- res: impli- cations			
TOTAL		1306	129	45	40	14	30	134	36	30	31	37	253	82	57	38	76
CORE	n:	100%	10%	3%	3%	1%	2%	10%	3%	2%	2%	3%	19%	6%	4%	3%	6%
DISSATISFIED		6%	8%	13%	10%	0%	0%	9%	14%	3%	3%	14%	2%	5%	0%	3%	1%
SATISFIED		83%	74%	71%	58%	93%	90%	78%	75%	90%	90%	62%	89%	79%	98%	82%	95%
Highly dissatisfied		1%	2%	2%	3%	0%	0%	4%	8%	0%	3%	3%	0%	0%	0%	0%	0%
Somewhat dissatisfied		5%	6%	11%	8%	0%	0%	5%	6%	3%	0%	11%	2%	5%	0%	3%	1%
Indifferent		11%	19%	16%	33%	7%	10%	13%	11%	7%	6%	24%	9%	16%	2%	16%	4%
Somewhat satisfied		39%	39%	49%	43%	29%	23%	46%	50%	57%	45%	35%	43%	61%	26%	47%	33%
Highly satisfied		44%	35%	22%	15%	64%	67%	32%	25%	33%	45%	27%	46%	18%	72%	34%	62%
± ... at 50%:		3	9	15	15	26	18	8	16	18	18	16	6	11	13	16	11
mean:		4,09	3,90	3,74	3,50	4,35	4,46	3,90	3,70	4,11	4,19	3,66	4,22	3,84	4,61	4,07	4,42
t:			*		**	*	***	*			*		**	***	***		**

Satisfaction

		-----TYPE OF SESSION-----						-----PLENARIES-----						-----WORKSHOPS-----							
		TOTAL	Plena- ries	Con- tent	Social Policy	Tech- nology	Work- shops	All plena- ries	Open- ing ses- sions	Frame- work for inte- gra- tion	Who is the boss: reg- app.	The war of the por- tals	Closng pre- senta- tion	All worksh ops	Meta- data & other stand- ards	Crea- ting know- ledge in the 21st..	Maxi- mizing your online suc- cess	Solu- tions for comm. chal- lenges	Con- sulta- tion and enga- gement	Common look on the Web	Conn- cting, please don't wait!
HAND2 Handouts	n:	585	181	33	44	144	183	181	50	42	42	31	16	183	42	23	14	36	27	39	12
DISSATISFIED		100%	31%	6%	8%	25%	31%	31%	9%	7%	7%	5%	3%	31%	7%	4%	2%	6%	5%	7%	2%
SATISFIED		29%	35%	39%	36%	32%	16%	35%	34%	33%	43%	35%	25%	16%	43%	17%	57%	17%	11%	18%	8%
Highly dissatisfied		39%	13%	30%	14%	40%	73%	13%	16%	12%	0%	23%	19%	73%	0%	65%	7%	69%	89%	74%	75%
Somewhat dissatisfied		17%	24%	24%	27%	16%	7%	24%	22%	21%	26%	29%	25%	7%	26%	9%	43%	6%	4%	3%	8%
Indifferent		12%	11%	15%	9%	16%	9%	11%	12%	12%	17%	6%	0%	9%	17%	9%	14%	11%	7%	15%	0%
Somewhat satisfied		32%	52%	30%	50%	28%	11%	52%	50%	55%	57%	42%	56%	11%	57%	17%	36%	14%	0%	8%	17%
Highly satisfied		20%	7%	18%	7%	23%	33%	7%	12%	7%	0%	10%	0%	33%	0%	22%	7%	36%	22%	46%	42%
± ... at 50% mean: t:		4 3,13	7 2,59	17 2,79	15 2,57	8 3,08	7 3,90	7 2,59	14 2,64	15 2,62	15 2,31	18 2,71	25 2,88	7 3,90	15 2,31	20 3,83	26 2,07	16 3,81	19 4,41	16 3,82	28 3,92

Satisfaction

		CONTENT					SOCIAL POLICY					TECHNOLOGY					
		Acqui- ring con- tent All con- tent	Crea- ting con- tent for e- gov.	Nat. culti- re in global world	Inter- opera- tabi- lity of con- tent	The user's All social Policy	Muni- cipa- lities of choice	Stren- the- ning rela- tion- ships on line	What the Net cannot do	Techno- impli- ca- tions of GOL	The Net and open source	infra- str. tomor- row	Net futu- res: impli- catns				
TOTAL		33	15	9	2	7	44	13	14	10	7	144	65	28	18	33	
HAND2 Handouts	n:	585	33	15	9	2	7	44	13	14	10	7	144	65	28	18	33
DISSATISFIED		100%	6%	3%	2%	0%	1%	8%	2%	2%	2%	1%	25%	11%	5%	3%	6%
SATISFIED		29%	39%	60%	33%	0%	14%	36%	31%	36%	60%	14%	32%	25%	39%	39%	36%
Highly dissatisfied		39%	30%	33%	0%	50%	57%	14%	23%	7%	0%	29%	40%	57%	36%	22%	18%
Somewhat dissatisfied		17%	24%	33%	22%	0%	14%	27%	15%	29%	50%	14%	16%	3%	25%	22%	30%
Indifferent		12%	15%	27%	11%	0%	0%	9%	15%	7%	10%	0%	16%	22%	14%	17%	6%
Somewhat satisfied		32%	30%	7%	67%	50%	29%	50%	46%	57%	40%	57%	28%	18%	25%	39%	45%
Highly satisfied		20%	18%	20%	0%	50%	29%	7%	8%	7%	0%	14%	23%	32%	18%	11%	15%
± ... at 50% mean: t:		4 3,13	17 2,79	25 2,53	33 2,44	69 3,50	37 3,57	15 2,57	27 2,92	26 2,43	31 1,90	37 3,14	8 3,08	12 3,54	19 2,89	23 2,72	17 2,55

Satisfaction

		-----TYPE OF SESSION-----						-----PLENARIES-----						-----WORKSHOPS-----							
		TOTAL	Plena- ries	Con- tent	Social Policy	Tech- nology	Work- shops	All plena- ries	Open- ing ses- sions	Frame- work for inte- gra- tion	Who is the boss: reg. app.	The war of the por- tals	Closng pre- senta- tion	All worksh ops	Meta- data & other stand- ards	Crea- ting know- ledge in the 21st..	Maxi- mizing your suc- cess	Solu- tions for comm. chal- lenges	Con- sulta- tion and enga- gement	Common look on the Web	Conn- cting, don't wait!
FACI2 Facilities	n:	1282	554	131	130	250	217	554	137	137	113	108	59	217	113	30	35	39	27	40	13
DISSATISFIED		100%	43%	10%	10%	20%	17%	43%	11%	11%	9%	8%	5%	17%	9%	2%	3%	3%	2%	3%	1%
SATISFIED		18%	13%	53%	16%	16%	17%	13%	19%	14%	13%	7%	5%	17%	13%	7%	9%	18%	56%	20%	8%
Highly dissatisfied		62%	67%	30%	65%	62%	68%	67%	61%	69%	66%	69%	73%	68%	66%	83%	69%	74%	22%	65%	77%
Somewhat dissatisfied		7%	4%	27%	8%	5%	4%	4%	5%	3%	4%	3%	3%	4%	4%	3%	0%	5%	19%	3%	0%
Indifferent		12%	9%	26%	8%	11%	12%	9%	14%	11%	9%	5%	2%	12%	9%	3%	9%	13%	37%	18%	8%
Somewhat satisfied		19%	20%	17%	18%	22%	15%	20%	20%	17%	20%	24%	22%	15%	20%	10%	23%	8%	22%	15%	15%
Highly satisfied		37%	41%	19%	42%	38%	35%	41%	41%	47%	37%	39%	37%	35%	37%	50%	49%	28%	19%	30%	38%
± ... at 50%:		25%	26%	11%	24%	24%	33%	26%	20%	22%	29%	30%	36%	33%	29%	33%	20%	46%	4%	35%	38%
mean:		3	4	9	9	6	7	4	8	8	9	9	13	7	9	18	17	16	19	15	27
t:		3,62	3,76	2,60	3,65	3,66	3,80	3,76	3,56	3,74	3,78	3,88	4,00	3,80	3,78	4,07	3,80	2,52	3,78	4,08	
			***	***			**	***	*			*	*	**				***			

Satisfaction

		CONTENT					SOCIAL POLICY					TECHNOLOGY					
		Acqui- ring con- tent	Crea- ting con- tent	Nat. culti- re in global	Inter- opera- a lity of con- tent	The user's All social	Muni- cipa- lities on	Stren- the- ning rela- tion- ships	What the Net cannot do	Techno- impli- ca- tions of GOL	The Net and open source	infra- str. tomor- row	Net futu- res: impli- catns				
TOTAL		131	45	42	14	30	130	35	29	31	35	250	82	56	37	75	
FACI2 Facilities	n:	1282	131	45	42	14	30	130	35	29	31	35	250	82	56	37	75
DISSATISFIED		10%	4%	3%	1%	2%	10%	3%	2%	2%	3%	20%	6%	4%	3%	6%	
		18%	53%	36%	90%	71%	20%	16%	26%	17%	13%	9%	16%	16%	11%	16%	19%
SATISFIED		62%	30%	40%	5%	14%	57%	65%	60%	55%	71%	74%	62%	57%	71%	62%	60%
Highly dissatisfied		7%	27%	11%	60%	29%	7%	8%	9%	7%	13%	3%	5%	7%	4%	3%	4%
Somewhat dissatisfied		12%	26%	24%	31%	43%	13%	8%	17%	10%	0%	6%	11%	9%	7%	14%	15%
Indifferent		19%	17%	24%	5%	14%	23%	18%	14%	28%	16%	17%	22%	27%	18%	22%	21%
Somewhat satisfied		37%	19%	31%	5%	7%	27%	42%	46%	38%	32%	49%	38%	43%	41%	41%	29%
Highly satisfied		25%	11%	9%	0%	7%	30%	24%	14%	17%	39%	26%	24%	15%	30%	22%	31%
± ... at 50%:		3	9	15	15	26	18	9	17	18	18	17	6	11	13	16	11
mean:		3,62	2,60	3,02	1,55	2,21	3,60	3,65	3,40	3,48	3,84	3,89	3,66	3,49	3,88	3,65	3,68
t:			***	**	***	***	***										

Welcoming remarks and Moving beyond the field of dreams: new lenses for viewing government use of the Internet

Positive comments

- VERY LITTLE
- USEFUL INFO
- INTERESTING TALK GOOD SPEAKER OVERALL PRESENTATION IS USEFUL BUT USE OF DATA COULD BE BETTER
- PRIVACY ISSUE WAS VERY THROUGHT PROVOQUING
- INTERESTING TOPIC BUT FAR TOO SPECIFIC INFORMATION WITHOUT COMPARISON TO NATIONAL RESSOURCES
- LAYOUT OF ROOM IE CHAIRS AT TABLE
- NOT PARTICULARLY GOOD SPEAKER ACADEMIC AUDIENCE PRESENTATION NOT GOVT
- AN ALTERNATIVE VIEW OF USER EXPERIENCE
- EXCELLENT PERSPECTIVE, LOTS OF ISSUES IDENTIFIED
- GENERALLY INTERESTING INFO PULLED TOGETHER WELL IN END
- TOPIC WAS FUNDAMENTAL FOR GOAL AND MAY INSPIRE SOME OF US TO START LOOKING MORE CLOSELY AT THE ISSUES BEING RAISED
- LA PREMIERE PRESENTATION ETAIT BIEN AXEE SUR LE PROJET GED
- I LIKED QUESTIONING OF GOVT'S RUSH TO GET ON LINE
- ENJOY RESEARCH FINDING TO LOOK AT THING FOR DIFFERENT PERSPECTIVE
- VERY RELEVANT TOPIC
- INTERNET PEUT JOUER UN ROLE DANS LA CREATION D'UNE COHESION SOCIALE
- EVALUATION IS CRITICAL, OBSERVATIONABLY BASED RESEARCH IS CRITICAL BUT NOT ALWAYS DONE
- BONNE RECHERCHE
- INTERESTING TO HEAR THE RESULTS OF ACTUAL RESEARCH
- PRENDRE CONSCIENCE QUE LES GROUPES D'USAGERS SONT HETEROGENES DIVERSIFIES
- NECESSITE DE BIEN CONNAITRE LES UTILISATEURS, L'UTILISATION VERITABLE DES MOYENS TECHNOLOGIQUES (INTERNET)
- INTERNET USE FINDINGS V INTERESTING IN TERMS OF PROGRAM DEVELOPMENT TO BRING CITIZENS TO GOC SITES
- SENSIBILISATION AU FAIT QU'IL Y A UN RISQUE DE NE PAS RENCONTRER NOS OBJECTIFS DE PROGRAMME ET A LA NECESSITE D'EVALUER NOS PROGRAMMES ET DE CONNAITRE LES BESOINS DE NOTRE CLIENTELE
- ASSESSMENT THAT GOVT SHOULD AIM TO SERVE THE LOWEST COMMON DEMONSTRATION
- GOOD INFO
- REALITY LAST 15 MINUTES

- INTERESSANTE PRESENTATION 2EME MOITIE
- FOCUS SUR LE CLIENT DANS LES PRESENTATIONS
- OFFERED A WAY TO CONSIDER TECHNOLOGY AND A PHILOSOPHY VS PROGRESS MEETINGS GOALS
- GOOD BASIC TIPS, INTERESTING GRASS ROOTS SURVEY
- DIRECT LINKAGES TO GOVT PROGRAMS/ACTIVITIES
- BON DEBIT METHODE D'EVALUATION-QUELQUES EXTRAITS INTERESSANTS SUR LE COMPORTEMENT DES JEUNES UTILISATEURS
- USER STATS + INFO VPL SURVEY ESP RELATED TO MALE/FEMALE
- INTERESSANT BONNES ANECDOTES
- DIFFERENT POINT OF VIEW LIKE FOCUS ON GOALS AND KNOW THEY USER
- WHAT VALUE IN GOAL SUPPORTING
- PRESENTATION DE RADWANSKI ETAIT EXCELLENTE ET TRES APPROPRIEE
- EXCELLENT SPEAKERS
- PRESENTATION ON PRIMARY BY RADWANSKI TO THE POINT CONCEPT
- ELLEN'S TOPIC WAS VERY INTERESTING AND A REFRESHING LOOK AT NON-TECHNICAL USE TECHNOLOGY
- GOT AN ADRESS FOR STAT CAN
- TOOK TOO LONG TO GET TO PRINCIPAL POINT-SPENT TOO MUCH TIME OF REVIEW LIBRARY STUDY
- CONFERENCIERS DONT LES PROPOS SONT BIEN ARTICULES
- INNOVATED RESEARCH, SURPRISING RESULTS, GOOD LINK TO GOVT POLICY OBJECTIVES
- SUJETS TRES INTERESSANTS
- GOOD CLEAR VISIBLE SLIDES
- DOSE DE REALISME POUR FAIRE CONTREPOIDS A L'ENGOUEMENT POPULAIRE
- SPEAKER WELL ARTICULATE AND WELL ORGANISED, SUBJECT WAS INTERESTING ESPECIALLY THE PUBLIC LIBRARY FINDINGS ALSO ENJOY PRIVACY COMMISSIONNER'S SPEECH OR WELCOMING COMMENTS
- VERY PEOPLE ORIENTED WHAT PEOPLE DO + HOW ACT, NOT KNOW THEY SHOULD ACT SUIT OUR PURPOSES EMPHASIZED PEOPLE PRINCIPLES THAT CANADA MUST SALESTY
- GENERAL OVERVIEW IN DAY TO DAY ISSUES
- VERY INTERESTING, LIKE LISTENING TO RESULT OF A REAL INTERNET
- INTERESTING TOPIC
- LAST 5 MIN OR SO THE MOST INTERESTING
- SUBJECT INTERESTING BUT FAILED TO DELIVER
- EXCELLENT CONTENT
- INTERESTING FACT ABOUT NET USE IN PUBLIC LIBRARY
- NEED TO OFFER THE NEEDS OF USERS
- PRIVACY GOOD

- GOOD INFO-ALLOWED ME TO TAKE A STEP BACK AND THINK ABOUT SOCIAL ISSUES DEMONSTRATED BY THE DATA AND INFORMATION PRESENTED
- ALTHOUGH ANECDOTAL EXCELLENT REALITY CHECK
- + VISUALS, + LIVELY SPEAKER
- ANALOGY OF BUILT IT + THEY WILL COME
- STAT CONTENT WAS EXCELLENT
- REALITY BARED EXAMPLES
- PRIVACY SOCIAL COHESION & GENDER LENS EVALUATION
- KNOWLEDGEABLE WITH GOV CANADA PROGRAMS EFFORTS STUDIES DOCUMENTS
- QUALITY OF SPEAKERS
- ARE YOU AWARE OF THE ICELAND OSTROPOROSIS STUDY BASED ON FAMILY-TUE DATABASE COLLECTIVITY WITH THEIR NATIONAL HEALTH RECORDS BOUGHT BY A PRIVATE COMPANY IS CANADA HEALTH SYSTEM IN A SIMILAR MODE
- CHALLENGES TO GOAL INITIATIVE, PRESENTED BY BOTH PRESENTERS ALTHOUGH MANY OF OBSERVATION + CONCLUSIONS ARE VERY SUPERFICAL
- ISSUE OF GOV SITES TARGETING THE HIGH-END USERS IE USING FLASH FOR ANIMATION IS IMPORTANT TO CONSIDER NOT EVERYONE IS USING THE LATEST + GREATEST TECHNOLOGY
- GOOD INFO AND QUESTIONS VARIED RE GENDER/ETHNIC-TOOLS TO EVALUATE NET USE AND PROMOTE IT
- VERY LITTLE

Negative comments

- WHAT DOES THIS ACADEMIC VIEW ON THE INTERNET WOULD HAVE TO DO WITH PRACTICAL GOL STRATEGY, WASTE OF TIME
- SPEAKER FACILE APPROACH + HER TENDARY TO PUT GREAT IN MUNICIPAL RESEARCH. THIS WAS 15 MIN WORTH STRETCHED OUT TO FILL AN HOUR
- NO USE OF AVAILABLE DATA AT NATIONAL LEVEL-LIBRARY STUDY IS KIND OF WEAK
- EVERITHING IS NOT A GENDER ISSUE. IT IS ONLY ONE ELEMENT OF ACCESSIBILITY
- FOR SOME PROMOTING UNDERSTANDING OF AUDIENCES + MEETING THEIR NEEDS SHE DID A POOR JOB
- PAS DE LIENS AVEC LE SUJET DU COLLOQUE, ETUDE PRESENTE MANQUE DE FONDATION SCIENTIFIQUE BEAUCOUP D'INTERPRETATION POUR SEULEMENT UNE ETUDE
- GENERALIZATION STATISTICALLY UNREALIABLE WHO IS LISTER

- PRESENTATIONS ET DIAPOSITIVES EN ANGLAIS SEULEMENT, IL SERAIT BIEN LE MEME NOMBRE DE PRESENTATEURS ANGLAIS ET FRANCAIS
- NARROW EXPLICATION TO GOL-JUST A CALL TO UNDERSTAND END USES AT VERY UNIQUE SITUATION BETTER WHICH SOMES TO BE A PERENIAL CALL + ACTION IS NOW A BIT TIRED
- BASED PRESENTATION ON A SMALL SAMPLE
- I WAS SHOCKED THAT THE SLIDES WERN'T TRANSLATED, NEED TO BE MORE FOCUSED ON IMPLICATION OF THE FUNDING ON OUR THINKING/WORK
- TOOK TOO MUCH TIME WITH DETAILS METHOD OBSERVATION COULD PICK UP PACE HERE
- ETUDE PRESENTE MANQUAIT UN PEU DE RIGUEUR ET DE LIEN AVEC GED N'ETAIT PAS EVIDENTE
- NO HANDOUTS, HAVING TABLE WOULD BE NICE
- BEAUCOUP TROP LONG, STYLE THEORICIEN DE PROF, PEU ACCESSIBLE, PERSONNE NE CONTROLE LE CONFERENCIER
- SOME OF THE DATA SEEMED VERY AMBIGUOUS
- UN PEU DISPARATE
- SOUND WAS NOT UP TO LEVEL GOOD
- SOUND/MIC CUT OUT SCREENS IN CORNER WERE TOO SMALL BREAD. EXPECTED UNIVERSITY PROFESSOR HAVE MORE POLISH
- OPENING ADRESS WENT OVER THE ALLOTTED TIME, WHICH BACKED UP THE CONFERENCE TIMING. BALKA DID NOT REALLY GO OVER HER SCHEDULE TIME BET SHE WAS FORCED TO WRAP UP A LITTLE TOO QUICKLY
- PAS DE MATERIEL ECRIT, ACETATES EN ANGLAIS SEULEMENT
- OVERHEADS WERE DIFFICULT TO READ FROM THE BACK
- J'AURAI AIME QUE LA PRESENTATION VISUELLE SOIT BILINGUE, 2 ECRANS UN PEU RECEVOIR PROJECTION ANGLAISE ET L,AUTRE FRANCAISE. DEMANDER AU CONFERENCIERS DE FAIRE TRADUIRE LEURS DOCUMENTS
- PRESENTATION PROJETEE AURAIT DU ETRE BILINGUE
- VERY REPETITIVE, REVIEWED AN APPARANTLY SMALL STUDY WITH NOT SURPRISING CONCLUSIONS
- TOO LONG TO GET TO THE POINT
- TO MUCH DETAILS ON RENFREW LIBRARY STUDY
- THE REFREW LIBRARY SURVEY HAD NO VALUE TO ME AS FOR AS HRDC CHALLENGES IN GOL. PROBLEMS IDENTIFIED HAVE ALREADY BEEN IDENTIFY USED OUR DEPT AND WERE NOT HELPFUL IN SUBING UNTOUCHED MATERIAL
- TRES INSATISFAIT QUE LES PARTICIPANTS N'AIENT PAS PU POSER DES QUESTIONS ET DISCUTER LES POSITIONS DE GEORGE A-T-IL PEUR
- UN PEU TROP LONG
- GENDER BASED ANALYSIS NOT RELEVANT TO MOST GOV'T DEPARTEMENTS

- TOO MUCH EMPHASIS ON FIELD DREAMS IMAGE. TOO LONG
- PORTEE LIMITEE, IL EN RESULTE FORCEMENT PEU D'INFORMATIONS
- COULD BE SHORTER-DON'T NEED QUOTES FROM FIELD NOTES
- WRONG VENUE FOR SUCH BOLD STATEMENTS
- COMPILATION OF DISJOINTED, INCOHERENT THOUGHTS RESULTING IN A BORING AND IRRELEVANT PRESENTATION
- RESEARCH UNRELATED TO GOL, MICROSCOPIC VIEW WITH LIMITED PERSPECTIVE DOES NOT SUBSTANTIATE CONCLUSIONS, OVERLY LONG
- DONNEES OBSOLETES, BIAISEES, VIEUX DISCOURS, AUCUNE NOUVELLE INFO, CONFERENCIERE PAS AU COURANT DE LA REALITE
- TOO LARGE A SCOPE, TOO MANY GOL ISSUES AND ON SAME NON-GOL ISSUES
- FAR TOO LONG PRESENTATION
- PRIVACY SPEAKER DID NOT PROVIDED ANY NEW INFO. 2ND PROVIDED LITTLE USEFUL INFO BUT GOOD VIEWPOINT
- TROP LONG AVANT D'ENTRE DANS LE SUJET
- SOUNDS SYSTEM PROBLEMS THAT GAVE SPEAKER A HARD TIME
- CHAIRS UNCOMFORTABLE
- NE M'A PAS REELEMENT SERVI-LE FOCUS N'A PAS ETE ASSEZ POUR L'UTILISATION POTENTIELLE DU GOUVERNEMENT, NOUS AVONS DEJA VU ET ETUDIER CES DOMAINES
- BALKA'S PRESENTATION NOT FOCUSED STUDY OF VPL NOT THAT RELEVANT AS TARGET GROUP IS VERY DIFFERENT
- IT APPEARS THAT THE ORGANIZERS NOT PLAN THE TIMINGS VERY WELL WE ARE BEHIND SCHEDULE
- NO NEW INFO-SPEAKER HAD LITTLE CONCEPT OF GOVT CONCERNS & REALITIES
- THE UPL DATA ISN'T EXTENSIVE ENOUGH
- DEBUT TROP EN RETARD ET SES CONSEQUENCES
- PLAN DE L'ORGANISATION DE L'EVENEMENT, PEU D'INDICATIONS ET SIGNALISATION PAUVRE
- LATE START/LESS TIME FOR PRESENTATION & QUESTIONS
- NO DIRECT LINK TO GOVT SERVICES
- PRESENTATION OF LOCAL & SPECIFIC INFO, HARD TO SEE THE POINTS SHE WANTED TO MAKE, IRRELEVANT PRESENTATION IN THE CONTEST OF A GLOBAL CONFERENCE SUCH AS GOVNET, DISSAPPOINTING
- QUALITE DU SON MEDIOCRE
- DELAY STARTING NOT TOO DYNAMIC
- DIAPOSITIVES DOIVENT ETRE DANS LES 2 LANGUES, PRESENTATION SUJET TROP ACADEMIQUE ET CONCLUSIONS BASEES SUR UN ECHANTILLON TROP PETIT
- MICROPHONE
- DESORGANISE
- DIFFERENT TIME LIMITS, CHAIRS

- AUDIO KEPT DURING PRESENTATION MATERIAL WAS IRRELEVANT FOR GOVONLINE INITIATIVE
- STUDY TO HAVES HOLES LACK OF CORRELATION & BREADTH OF STUDY TO BE ENTIRELY TO ME IMPLICATIONS HAVE BEEN ADDRESS THROUGH CLF
- PRESENTATION WAS ALL OVER THE MAG THE SPEAKER CHANGED YEARS TOO OFTEN
- UNRELIABLE SAMPLE AND METHODOLOGY TO DRAW ANY CONCLUSIONS, FULL OF ASSOMPTIONS AND PRE CONCEPTION
- NO HANDOUTS
- WOULD HAVE BEEN BETTER IN USING NATION-WIDE DATA, HANDOUTS WOULD HAVE BEEN NICE
- RESULTS OF USER SURVEY TO NARRW + GOEGRAPHIC AREA NOT TYPICAL, ALSO PRESENTERS WAS GIVING A LECTURS TO UNIVERSITY STUDENT NOT GREARIED TO BUSINESS FOCUS
- NOT RELATED ENOUGH TO USE OF GOVT INFORMATION ONLINE
- RELEVANT TO GOVNET & GOL WENT FROM VERY BROAD TO VERY SPECIFIC RELEVANT FOCUS
- SPEAKERS WENT IN TOO MUCH DETAILS OF DESCRIBING BEHAVIORS OF LIBRARY
- PAS TRES SCIENTIFIQUE ET PERTINENT COMME ETUDE 1 SEMAINE QUESLQUES SUJETS
- FOUND THE STUDY DISCUSSED TOO NARROW TO SEE A LARGER APPLICATION
- A BIT TOO DETAILED OF RESULTS SURVEY
- KEEPING THE SESSION ON TIME
- NOT ENOUGH SPACE TO WRITE NOTES
- TOO MUCH READING OF FIELD NOTES
- NOT CONNECTED WITH GOVNET, TOO LONG
- HER SPEACH DID NOT SEEM RELEVANT. SHE SEEMED TO HAVE LITTLE KNOWLEDGE OF WHAT GOL ENTAILED SHE SPOKE AT LENGTH FOR MUCH TOO LONG
- NO USE OF GOVT INFO IN OBSERVED BEHAVIOUR MADE RESEARCH STUDY LESS RELEVANT
- WOULD HAVE LIKED TO HEAR MORE DETAILS ON PRIVACY ISSUES CONCERNS EVALUATION DIRECTIONS FOR PROGRAM PLANNING-HOW TO ENSURE PRIVACY TO INCORPORATED -THE CONTRADICTION WITH PURPOSES OF INTEGRATING APPROCHES
- OPENING REMARKS BY RADWANSKI WAS ACTUALLY A SPEECH BUT GOOD
- BALKA DID NOT RELATE HER STUDY TO GOL
- HALL TEMP IS TOO HOT, LIGHTING IS TERRIBLE-SPEAKERS SHOULD BE BETTER SPOTLIGHTED SLIDES TEXT IS TOO SMALL
- TOPIC COVERED

- SURVEY NOT RELEVANT TO GOVT-IGNORED BUSINESS SECTOR, ONLY INDIVIDUALS USE, LIBRARY USER IS NOT OUR TARGET-SOUND EAS TERRIBLE-MODERATOR DIDN'T MANAGE TIME
- TOO SHORT, NO TIME FOR QUESTIONS. SHOULD HAVE BEEN A PANEL DISC ON PRIVACY. LACK OF FOCUS NOT RESEARCHED THOROUGHLY ENOUGH
- 1 HALF OF BALKA'S TALK WAS NOT RELEVANT TO THIS FORUM, THE VAST MAJORITY OF INTERNET USERS ARE NOT USING IT AT THE PUBLIC LIBRARY
- PERHAPS TOO MUCH DETAILS RE STATS
- COULD NOT SEE THE RELAVANCE OF THIS PRESENTATION FOR THE STATED THEMES OF THE CONFERENCE, THE AUTHOR'S STUDY WAS ALSO METHODOLOGICALLY QUESTIONNABLE-THE STUDY OF 2 TERMINALS IN ONE LIBRARY BRANCH IS NOT REPRESENTATIVE

Content for e-government: acquiring it

Positive comments

- ESPECIALLY INTERESTED IN OWEN'S TALK ON THE WHOLE PROCEDURE OF PURCHASING ONLINE RESSOURCES
- PRESENTATEURS BIEN PREPARES
- GOOD PRESENTATION ON HOW THE LIBRARY IS CHANGING AND ADAPT TO ON-LINE OPPORTUNITIES
- KNOWLEDGEABLE SPEAKERS
- LOTS OF GOOD INFO
- FIRST 2 SPEAKERS INTERESTING
- SERVICE PRESENTED BY GAUDET MAYBE APPLICABLE IN MY WORK
- INDIVIDUALIS TALKS GOOD, DID NOT RELATED TO ACQUIRING E-CONTENT FOR GVT-HORIZONTAL ACNRS DEPTS
- ACQUIRING CONTENT-PROCESS OF PARTNERSHIP
- CONTENT-SUCCEES STORY
- IDEAS ARE GREAT BUT NOT WHAT I EXPECTED FROM THE SESSION
- NOTHING

Negative comments

- TRANSPARENTS AURAIENT PU ETRE PRESENTES DANS LES 2 LANGUES
- PROBLEMS WITH MICROPHONES
- CONTENT MISLEADING, NOT VERY USEFUL, BORING AND VERY BUREAUCRATIC
- CONTENT OF SESSION NOT REFLECTIVE OF SUMMARY PROVIDED IN PROGRAM AND ABSTRAITS GUIDE, FOCUS ON LIBRARIES NOT MENTIONNED IN THE SUMMARY

- WE REALLY NEED TO FOCUS ON BUSINESS PROCESSES AND MODELS AND HOW GOL CHANGED HOW WE DELIVERY CONTENT
- NO HANDOUTS
- TEMPERATURE
- 3 TOO MUCH DETAILS
- ALREADY FAMILIAR RFP NEGOCIATIONS PROCESS
- MEILLEUR ECLAIRAGE DE LA TABLE D'HONNEUR
- WAS NOT WAS I EXPECTED THE INTRODUCTION IN THE GUIDE WAS MISLEADING
- TOO SLIGHT ON PURCHASING WITH VENDORS RATHER THAN ACQUIRING CONTENT THROUGH PARTNERS
- POOR FRENCH
- LOW MIC LEVEL
- EXPECTED SOMETHING MORE ON TYPE OF CONTENT & HOW TO PRESENT IT-NO PROJECTS LIBRAIRIES ARE WORKING ON
- HARD TO HEAR SPEAKERS, NO COPIES OF THE PRESENTATION PROVIDED, NO TIME LEFT FOR DISCUSSION, MISLEADING
- TOO MUCH EMPHASIS ON LIBRARY
- NOT MUCH INFORMATION
- SON BAS
- TOO HOT IN ROOM, DIFFICULT TO HEAR SPEAKERS, TECHNICAL PROBLEMS

Browsing in the language of the user's choice

Positive comments

- PRACTICAL CONTENT
- LINGUISTIC TRENDS WERE VERY INFORMATIVE
- PANELISTS WERE COMPETENT IN THIS FIELD
- CONFERENCIERS POSSEDENT BIEN LEUR SUJET COMPETENCES, IL EST IMPORTANT D'ABORDER CE SUJET
- BIEN ORGANISE
- BIEN ORGANISE
- MELANGE INTERESSANT DU SECTEUR PUBLIC ET PRIVE
- EN FRANCAIS DANS UNE TRES GRANDE PROPORTION ENFIN
- BONNES RESSOURCES ET INVITES
- DONNEES STATISTIQUES SUR L'UTILISATION D'INTERNET
- APERCU DES OUTILS DISPONIBLES
- MORE OF THE PRESENTATIONS COULD HAVE BEEN IN ENGLISH
- CONTENU CE QUE LE GOUVERNEMENT PEUT FAIRE POUR ACCROITRE L'EGALITE DES 2 LANGUES OFFICIELLES SUR INTERNET AU CANADA. COMMENT REJOINDRE NOS CLIENTELES MULTILINGUES, ATELIER TRES INTERESSANT

- BONNE INTERACTION DES PANELISTES APRES LES PRESENTATIONS. DEFIS DU PARTENARIAT GOUVERNEMENT-SECTEUR PRIVE
- STATISTICAL NUMBERS, VIEWPOINT, IDEAS FOR FUTURE WORK IN FIELD
- PRESENTATION DE ADAM
- QUESTION PERIOD
- INVITES DE TRES HAUT NIVEAU
- NOTHING
- VERY INTERESTING WOULD HAVE LIKED SOME INTO ON THE TECHNICAL PROBLEMS WITH OFFERING MULTILINGUAL SITES

Negative comments

- COLD COFFEE
- DID NOT APPRECIATE LEMAY'S LOBBYING GOUV FOR CONTRACTS, SOCIAL POLICY DEVELOPMENT WAS WHAT WE WANTED TO DISCUSS. YOU SHOULD ADD A WARNING TO CONFERENCE PROGRAM NO COMMERCIAL PLEASE
- DOING THE PRESENTATION IN A BILINGUAL FORMAT IS FINE BUT READING THE SLIDES CAN BE DONE BY ANYONE. I THINK IT WOULD BE BETTER TO CONTINUE SPEAKING IN BOTH LANGUAGE, BUT HAVE ONE SLIDE SHOW IN ENGLISH AND ONE IN FRENCH
- ISSUES WERE RAISED BUT NO ACTION PLAN FOLLOWED
- UN PEU TROP SALES PITCH
- DYANE JUST READ THE SLIDES NOT VERY DYNAMIC, 2ND DIDN'T OFFER MUCH CONTENT SOUNDED LIKE A COMMERCIAL FOR AUS
- THE TITLE OF THE SESSION WAS COMPLETELY MISLEADING
- TRANSLATION LAISSE A DESIRER
- TRANSLATION EST POCHÉ IL FAIT FROID DANS LA SALLE
- PRESENTATEURS DEVRAIENT PLUS INTERAGIR ET MOINS LIRE LEUR PRESENTATION POWERPOINT
- RETARD DE 25 MIN, IL FAUDRAIT RESPECTER L'HORAIRE ETABLI, LA SESSION PRECEDANTE A TRAINÉ EN LARGUEUR
- INTERVENANTS MANQUANT D'ENTHOUSIASME
- THE BLATANT SALES PITCH-GOVT SHOULD GIVE PRIVATE INDUSTRY MORE MONEY
- TROP FROID DANS LA SALLE
- NO HANDOUTS, COLD
- AIMERAIT AVOIR LES PRESENTATIONS IMPRIMEES SUR PAPIER
- ADAM SIMPLY READ HER POWERPOINT BORING, MIGHT HAVE BEEN NICE TO SEE SOME DEMOS OF TRANSLATION ON THE INTERNET BY MACHINA SAPIERS OR ALIS
- CONTENT OF ALL 3 SPEAKERS, THERE WAS NONE THE LAST 2 WERE SALES PITCHES

- INTERET COMMERCIAL DES INVITES PREND LE DESSUS SUR L'EXPLICATION DE LEURS OUTILS, CAPACITES
- THIS WAS SUPPOSED TO BE A SOCIAL THEME BUT IT WAS NOTHING LIKE THAT, BIG DISAPPOINTMENT. COULOMBE IS WELL ORGANIZED + A NICE SPEAKER BUT THIS SESSION SHOULD HAVE BEEN IN THE TECHNICAL STREAM
- 3 SPEAKERS GAVE SOME STATS ON THE SAME SUBJECT, BUT THEY WERE ALL DIFFERENT (PICKY POINT ON THE WHOLE VERY GOOD CONTENT, PHOTOGRAPHER WAS VERY DISTRACTING

Technology implications of the GOL: a non-technology viewpoint

Positive comments

- PRESENTATIONS SIMULTANEEES EN ANGLAIS ET EN FRANCAIS
- INFORMATION BLUEPRINT FISHERIE LESSON LEARNED-NATURAL RESSOURCES GOALS-INDUSTRY CANADA
- PANELISTS WERE EXPERIENCED AND QUALIFIED ON SUBJECTS
- HIGH QUALITY HANDOUTS
- LEADERSHIP PAR LES QUESTIONNAIRES D'AFFAIRES NON LES INFORMATIONS
- INDUSTRY CANADA + DFO SPEAKERS VERY GOOD. THE FIRST SPEAKER SPOKE TOO LONG + AT A TOO TECHNICAL LEVEL
- PRESENTATION DE PECHE ET OCEANS QUI INTEGRE LES AFFAIRES A LA TECHNOLOGIE
- PRESENTATION D'EXEMPLES CONCRETS POUR INDUSTRIE CANADA
- GOOD PLACE
- THE PRESENTATION BY DAVID WAS VERY INTERESTING-COULD HAVE GONE AN LONGER
- SPEAKER COMFORTABLE IN FRONT OF AUDIENCE
- TOPICS COVERED, HANDOUTS
- DIFFERENT WAYS DEPT'S ARE IMPLEMENTING GOAL AND INFOSHARING
- I LIKED THE DISCUSSION OF DISTRIBUTIVE DATABASE
- WELL INFORMED SPEAKERS
- EXCELLENT CONTENT GOOD HANDOUTS, GOOD CHOICE OF PANELISTS
- LEVEL OF DISCUSSION WAS EXCELLENT
- LESSON LEARNED EXPERIENCES SHARED BY PARTICIPANTS
- SOME INTERESTING LESSONS LEARNED
- BONS EXEMPLES D'OUTILS WEB ET LA FACON DE LES UTILISER ET DE LES METTRES EN PLACE
- FISHERIES & OCEANS RELATING EXAMPLES TO DATA HANDOUTS HELPFUL WITH DFO PRESENTATION
- INFORMATION BLUE PRINT/ARCHITECTURE
- VARIETY AND FOCUSSED DELIVERY OF PRESENTATIONS

- PRESENTATION DU VECU SUR L'ACQUISITION D'UN ENGIN DE RECHERCHE & CROWLER
- ALL TOPICS STRATED WERE COVERED BY THE SPEAKERS. GOOD EXAMPLES OF SITES THAT USE THE INFORMATION/TECHNICS MENTIONNED
- QUALITE DES CONNAISSANCES DES PRESENTATEURS
- WOULD PREFER TO HEAR FRANCOPHONES PRESENT IN FRENCH, PLEASE FEEL FREE, CHART IN HESSION PRESENTATION ARE UNREADABLE
- 1 TRULY NON TECHNICAL PRESENTATION,2 EXCELLENT OVERVIEW OF EXASTING PROD, 3 EXCELLENT OVERVIEW OF VALUE OF AN INFORMATION BLUEPRINT
- GOOD LESSONS LEARNED FROM MCKERCHER
- REALLY ENJOYED HESSION'S PROFESSIONAL PRESENTATION, HANDOUTS
- TABLES WERE USEFUL, INFO CONCERNING LESSONS LEARNED AND HOW TO MANAGE WEBSITE WERE HELPFUL
- DAVIS AVAIT SA PRESENTATION EN FRANCAIS ET ANGLAIS SUR POWERPOINT
- GOOD TOPIC COVERAGE-NOT TOO SHALLOW AND NOT TOO DEEP
- DAVIS-TOO DETAILED, SHOULD CONCENTRATE ON LESSONS LEARNED + ADVICE, TOOLS TECHNOLOGIES

Negative comments

- J'AIMERAIS QUE LA PERIODE DE QUESTIONS REPONSES DURE PLUS LONGTEMPS
- SPEAKERS SHOULD RESPECT TIME LIMITS, FACILITATOR SHOULD ENFORCE, TOO LONG BETWEEN PRESENTATIONS TECHNICALS PROBS USE SAME CAPTOP FOR ALL, HAVE THE SLIDES READY TO GO
- PRESENTATION STARTED BEFORE IT SHOULD OF
- WASN'T HIS SUPPOSED TO BE FROM A NON TECHNOLOGY VIEWPOINT
- TOO DARK IN ROOM
- COLD
- TOO COLD
- ROOM SCREENS NEED TO GET BIGGER OR SPEAKERS NEED TO BE ENCOURAGED TO PUT LESS ON SCREEN OR HANDOUT SHOULD BE ON DESK TABLE CHAIRS I WAS SEALED 6 ROWS FROM FRONT AND HAD DIFFICULT
- UNFORTUNATLY TECHNICAL PROBLEMS PROHIBITED THE DISPLAY OF SLIDES ON BOTH SCREENS MAKING MATERIAL SLIDES HARD TO SEE, PROVISION OF HARDCOPIES OF SLIDES WOULD BE HELPFUL
- LE SHEMA DE HESSION MAL EXPLIQUE QUEL EST SON ROLE DANS LE PLAN DE GESTION

- FIRST SPEAKER TALKED TOO LONG CUT HIM OFF EVEN IT IT'S UNCOMFORTABLE TO DO
- LES PROJECTIONS UNILINGUES ANGLAISES
- PEUT ETRE POUR RELAXER LES OREILLES DU FRANCOPHONE. POURQUOI NE PAS AVOIR DE PRESENTATION EN FRANCAIS
- START TIME OUT OF SINCE WITH
- TOO FOCUSED ON WHAT WE DO DID NOT A LOT OF VISION
- THIS SESSION WAS NOT INFORMED OF THE 15 MIN DELAY. WE MISSED MOST OF THE FIRST SPEAKER
- TOPIC WAS NOT I WAS EXPECTING VERY DISSATISFIED, VISUAL ENGLISH ONLY
- NOTHING IN TERMS OF CONTENT, BUT PRESENTERS SPOKE IN ENGLISH
- SESSION BEGAN BEFORE STATED TIME
- SPEAKERS DO NOT END WELL... DOES NOT FLOW UP PRESENTATION
- WILL THE CONTENT OF THE CONFERENCE BE AVAILABLE ON THE WEB OR ON CD ROM
- CONFERENCIER FRANCOPHONE A FAIT SA PRESENTATION EN ANGLAIS J'AURAI AIME QU'ELLE SOIT FAITE EN FRANCAIS SEULEMENT
- 2 COMPUTERS SHOULD BE PERMANENTLY IN PLACE WITH CONTRIBUTORS BRINGING DISKETTE OF PRESENTATION SO THAT NEW SETUP NOT NECESSARY
- PRESENTATION PRINTSIZE WAS DIFFICULT UNREADABLE, SESSION STARTED EARLY AND WAS INTERRUPTED WITH PEOPLE ENTERING
- POOR ENGLISH PRESENTATION HESSION
- COULDN'T SEE SLIDES FROM BACK OF ROOM
- SESSION STRATED BEFORE INITIAL PLENARY WAS RELEASED MISSED INFO
- LA PRESENTATRICE NE S'ADRESSE A L'AUDITOIRE QU'EN ANGLAIS AU DEBUT, QUE TOUTES LES PROJECTIONS N'AIENT PAS ETE OFFERTES DANS LES 2 LANGUES OFFICIELLES
- SESSION STARTED EARLY, EVEN THOUGH MANY PEOPLE WERE DELAYED DUE TO LEGH OF OPENING SESSION
- MORE THAN DATABASES INVOLVED WITH TECH IMPLICATION -DESING SECURITY..
- STILL VERY TECHNICAL. SOMETIMES HARD TO UNDERSTAND
- WEBSITE ADRESS SHOULD BE IN DOCUMENTATION. A BIT COLD
- HANDOUTS AND ACTUALS SOLUTIONS NOT GIVEN, ONLY MENTIONED THAT WERE FOUND
- INCLUDE ALL HANDOUTS
- FOUND INFILTRATION OF CIGARETTE SMOKE FROM SHOPPING AERA EXCESSIVE
- CIGARETTE SMOKE COMING THROUGH VENTILATION SYSTEM ROOM UNPLEASANT
- 2ND PRESENTATION

- SOME PRESENTATION TOO SMALL TO SEC. NOT ENOUGH HANDOUTS
- PRESENTATION BEGUN BEFORE PEOPLE ARRIVED, THAT VERY FRUSTRATING. ALSO PRESENTATION OF HESSION WAS LONG AND VAGUE
- I DO NOT SEE ANY SIMILARY BETWEEN THE COVERED BY THE SPEAKERS HAVE MUCH TO DO WITH TECH IMPLICATIONS
- TECHNICAL DIFFICULTY GETTING YHE ENGLISH PRESENTATION DISPLAYING FOR SPEAKER 3
- TECH DIFFICULTY IN SHOWING THE ENGLISH PRESENTATION FOR HESSION
- SESSION STARTED AT 10:45 AFTER IT WAS ANNOUNCED THAT IT START AT 11, ONLY 1 PRESENTER PROVIDED HANDOUTS
- CAN YOU NOT FIND A WAY TO HAVE EACH PRESENTATION LOADED + READY, SEEMS SIMPLE ENOUGH

Frameworks for integration, content and access partnerships in a digital economy

Positive comments

- ENCHAINEMENT ENTRE CONFERENCIERS, CONFERENCIERS DE QUALITE, QUESTIONS PERTINENTES ET ONT ETE REPONDUES
- QUALITE DES PRESENTATIONS
- CLEARLY INFORMATIVE
- KEEP TO THE TIMELINES, EXCELLENT MODERATOR
- BONNE VOLONTE DE COOPERATION ET DE PARTENARIAT
- KEPT ON SCHEDULE
- SPEAKERS WERE ABLE TO LINK PRESENTATION TO ACTUAL WORK BEING UNDERTAKEN HUMOUR OF ALL ... WAS ENTERTAINING
- PUT THESE PRESENTATION ON THE WEB
- STATISTICS FROM CCRA
- POINTS DE VUE ARRIMES MAIS AUSSI QUELQUE PEU DIVERGENT SELON LA MISSION DES ORGANISMES REPRESENTES
- HARRISSON'S TALK HAD LOTS OF SUBSTANCE, WRIGHT'S WAS VERY GOOD TOO
- PANEL MEMBERS PARTICIPATING HAD A WEALTH OF KNOWLEDGE AND HIGHLIGHTED KEY ISSUES TO GOAL
- WELL INFORMED DISCUSSION
- FINALLY A SENSE OF HUMOUR INTRODUCED
- SPEAKERS KEPT PRESENTATIONS SHORT & TO THE POINT
- SENIOR REPRESENTATIVE ADRESSING GOAL CHALLENGES
- VERY PROFESSIONNAL, EXCELLENT MODERATOR AND SPEAKERS ATT
- EXCELLENT CHOICE OF SPEAKERS
- SPEAKERS PERSONABLE, RELATED TO AUDIENCE HAD GOOD SENSE OF HUMOUR

- SO WHAT ARE THE FRAMEWORKS-DIDN'T ANSWER THE FUNDAMENTAL QUESTIONS
- SPEAKERS WERE WELL INFORMED
- PRESENTATION DE HARRISON QUI AJOUTE AU DISCOURS DEJA CONNU SUR CE QU'EST LE GED
- QUALITE DES CONFERENCIERS
- CHANCE TO HEAR DEPUTIES VIEW FIRST HAND
- PRESENTATIONS ANGLAISE ET FRANCAISE EN MEME TEMPS
- INFO ON CCRA, SIZE AND STATISTIC
- IT WAS A GOOD PEP TALK NICE TO SEE THAT SENIOR OFFICIAL ARE BEHIND ON-LINE GOVERNMENT BILLINGUAL PRESENTATIONS WERE A BONUS
- GOOD BROAD SELECTION OF SPEAKERS WITH INTRODUCTION BY D'AURAY
- UPBEAT POSITIVE COMMENTS
- VERY DISTINGUISHED PANEL
- SPEAKER & PRESENTATIONS WERE VERY GOOD HOWEVER
- MODERATOR WAS EXCELLENT
- GOOD PRESENTERS, PERTINENT TOPICS
- GLOBAL VISION OF THE SPEAKER WELL DONE
- QUALITY + RANK OF THE SPEAKERS
- VERY ENTERTAINING SPEAKERS, VERY ENTHUSIASTIC AND INTERESTING
- THE ROLES & EXPLANATIONS
- FRANK DISCUSSION OF CHALLENGES IE HUMAN RESSOURCES, VERY GOOD SPEAKERS
- SIMPLE ET CLAIR
- EXCELLENT SPEAKERS
- GOOD PRESENTIONS, GREAT SPEAKERS
- TIME FOR THE FIRTS TIME IN THIS MORNING'S SESSIONS WHERE THERE WAS LOTS OF TIME FOR QUESTIONS
- PARTICULARLY INTERESTING STATS, TRENDS & TECHNOLOGICAL APPLICATIONS
- BEST SESSION, CHALLENGES & ISSUES
- ALL USEFUL
- INTERESTING TO HEAR SENIOR MANAGEMENT CONCERNS+ PRIORITIES
- THAT THERE WAS ENOUGH TIME FOR QUESTIONS ON THE TOPIC
- PRESENTATIONS INTERESSANTES AVEC DES EXEMPLES CONCRETS TOUCHANT LE GED
- PRESENTATEURS TOUS TRES INTERESSANTS ET TRES CONNAISSANTS DE LEUR DOMAINE
- OPPORTUNITY OF QUESTIONS
- CIO ON TOPIC RELEVANT, EXCELLENT INFORMATION. HARRISON & WRIGHT OK BUT NOT MUCH NEW PROVIDED.

- CONFERENCES
- CONTENU, JE SUIS PLUS CONFIANTE DES DEFIS ASSOCIES AU GED EN TERME DE PARTENARIAT
- THE INTERESTING PERSPECTIVE OF ALL SPEAKERS AND THE DIVERSITY OF THE ISSUES
- DEPARTMENTS COVERED IN THE SPEAKERS, GOOD DISCUSSION WITH PANELISTS
- CHALLENGES FACED BY CCRA + NAT.RES.CAN. THE RESPOND TO E-GOVT
- PROCESS OVERLAP OF SPEAKERS THEMES. CONTENT EMPH ON SERVICE PARTNER A COORDINATION OF TRADITIONAL A THE VIEW
- EXCELLENTS CONFERENCIERS TRES MOTIVANTS ET TRES MODERATEURS
- WRIGHT USING ACTUAL EXAMPLES ... OF REALITY-HARISSON CONTENT MANAGMENT
- AVOIR LA CHANCE D'ENTENDRE PARLER DE QUESTIONS PHILOSOPHIQUES
- NOT MUCH CONTENT MORE OF AN INFORMATION SESSION
- PANELISTS HAVE SPEAKING EXPERIENCE WHICH MADE THEIR COMMUNICATION MORE INTERESTING
- NO CONTENT WAY TOO GENERAL, ENJOYED THE SPEAKERS GOOD PROCESS GREAT
- SPEAKERS WERE FOCUSED, WELL ORGANIZED AND PROVIDE LOTS OF INFO, EXCELLENT MODERATOR KEPT EVERYONE ON TRACK

Negative comments

- PRESENTATION DU SUJET LONGUE MAIS BONNE
- PROMOTING /GIVEN ALL IN FRENCH
- PAS ASSEZ CONCRET DANS UN SENS MAIS SURTOUT PAS ASSEZ PROFOND. IL FAUT REMONTER VERS LES MOTIFS DE L'ACTION PLUTOT PROMOTIONNEL, PAS ASSEZ INFORMATIONNEL
- WOULD LIKE TO HAVE HEARD AT THE END DAVE AGNEW PROVIDED HIS PERSPECTIVE, TOPIC TOO SUPERFICIAL
- BON EXERCICE PROMOTIONNEL
- SWITCHING FROM FRENCH TO ENGLISH & BACK CONSTANTLY TRANSLATOR WASN'T ABLE TO CAPTURE THE TONE + INFO COMPLETELY
- E-GOV NOT PARTICULARLY INFORMATIVE
- PERIODE DE FERMETURE DE LA PREMIERE PAR DES QUESTIONS TROP LONGUE
- SWITCHING BETWEEN FRENCH&ENGLISH IS EXTREMELY DISTRACTING. THE SPEAKERS SHOULD STICK TO ONE LANGUAGE
- A BIT A TIME CONSTRAINT WICH RESTRICTED THE AMOUNT OF INTERRACTION WITH THE PANELIST
- PROBLEMES DE MICROS

- FROM DMS EXPECTED MORE HIGH LEVEL, FUTURISTE FOCUS
- TOO CROWDED, UNCOMFORTABLE
- DIFFICULT TO SEE OVERHEAD/PROJECTION SLIDES
- HEARING NOTHING NEW
- CONTENT NOT SPECIFIC ENOUGH NOTHING NEW
- INCONFORT DE LA SALLE
- NOCOMPREHENSION FROM DAVID AGNEW WHO COVED HAVE PARTICIPATION MORE DIRECTLY
- TROP D'ANGLAIS DANS LES PRESENTATIONS
- NO HANDOUTS, NO SLIDES FOR 1 SPEAKER
- PRESENTATIONS A LITTLE ON GENERAL SIDE
- CHAIRS ARE UNCOMFORTABLE, SHOULD ALLOW A QUESTION TO BE HANDED TO A 3RD PARTY TO BE READ
- I EXPECTED NON TECHNICAL INFO RATHER THAN GENERAL OVERVIEW I DIDN'T LEARN ANYTHING
- MIC NUMBERS AND PLACEMENT DID NOT FACILITATE ASKING QUESTIONS-VERY DIFFICULT TO SQUEEZE OUT TO THE END OF THE ROW,
- SPEAKERS DIDN'T HAVE ENOUGH TIME TO SPEAK
- SOUNDS PROBLEMS WITH MICS, SLIDES WEREN'T LARGE ENOUGH TO READ, WISH THERE WAS MORE TIME TO DISCUSS MORE DETAILS ON THE TOPIC
- THE VENUE
- LACKLUSTRE SPEAKERS, RECYCLED CONTENT, NOT INSPIRING
- QUESTION ABORDEE ETAIT TROP LARGE
- YOUR DESCRIPTION + TITTLES OF SESSIONS DONT SEEM TO MATCH THE ACTUAL CONTENT
- NICE TO HAVE A COPY OF THE PRESENTATIONS PERHAPS THEY SHOULD BE AVAILABLE ON LINE
- CAN WE PLEASE HAVE BOTTLE OF WATER AND DECAF COFFEE
- I'D LIKE MORE DISCUSSION ON INTERNET PS ISSUES LIKE LESS DUPLICATION OF COMMOM SERVICES & PARTNERSHIP-BASICALLY MORE EFFICIENT SERVICES
- NO HANDOUTS
- SPEAKERS WERE FINE. DIFFICULT FOR OVERHEAD VIEWING
- THAT THE ENTIRE SESSION PRESENTATIONS PRIMARILY WENT OVER ALLOCATED TIME
- IS THERE A WEBSITE WE CAN OBTAIN THE PRESENTATIONS
- FROID
- REPORT OF KNOW PLANS OF CHALLENGES LITTLE IN TERMS OF VISION OR NEW IDEAS
- MORE MEAT IN THAT SANDWICK WOULD HAVE BEEN NICE. ALITTLE SUPERFICIAL ON THE WHOLE
- AUCUN DOCUMENTS
- TOO FRAGMENTED

- TROP COURT
- TROP D'ANGLAIS
- MINI-PRESENTATION STYLE QUESTIONS-FROM ATTENDEES. SUGGEST SENDING QUESTIONS TO MODERATOR IN WRITING USING PETIT PAGE CIRCULATION + DELIVERY SYMPOSIUM DOES IT
- CONTENT SO BROAD. I GUESS DIRECTED TO TRUE MANAGEMENT PROCESSES BUZZWORDS AND FLUFF
- NEED TO TALK ABOUT INTEGRATING SILOS WHILE RESPECTING PRIVACY THIS IS VERY INEPT

Content for e-government: creating it

Positive comments

- TRES INTERESSANT BONNE REVUE DES DIFFERENTS ENJEUX EN CAUSE LORS DE LA CREATION DES CONTENUS
- QUALITE DU CONTENU
- ROOM WAS HORRIBLE
- LIKE DOYKO: DEAN, PRACTICAL, FOCUSED
- DOYKO CONTENT WAS GOOD
- REINFORCED CONCEPTS FOR ME
- NOT MUCH
- STATSCAN PRESENTATION BECAUSE OF RELEVANCE TO MY JOB
- ADAPTABILITY OF PRESENTERS & MODERATOR TO HANDLE TECHNICAL PROBLEMS
- LES CONTENUS DES TROIS PRESENTATIONS ETAIENT PERTINENTES
- EXAMPLES PRESENTED WHEN THEY ARE RELEVANT-NOT ALL WERE-BY ANY MEANS
- GOOD SPEAKERS
- HOCKIN'S WAS SUPERB-EXCELLENT TALK AND EXEMPLES
- INTERESTING INFO
- THE QUALITY OF THE SPEAKERS
- GOOD SELECTION OF SPEAKERS...
- ONLY ATTENDED BECAUSE THE TECHNOLOGY SESSION WAS FULL HOWEVER CONTENT WAS MIDLY INTERESTING, IF NOT ALWAYS RELEVANT TO THE ANNOUNCED TOPICS OF CREATION

Negative comments

- SALLE EN LONG DIFFICILE DE BIEN ENTENDRE LES CONFERENCIERS PARFOIS ET DE BIEN VOIR LES PRESENTATIONS A L'ECRAN SUGGESTION:DEMANDER AUX CONFERENCIERS D'AVOIR LEURS PRESENTATIONS POWER POINT EN FRANCAIS AUSSI (BILINGUE
- TROPICAL WEATHER, NEED AIR CIRCULATION BACKGROUND NOISE FROM OTHER SPEAKER IN OTHER CONFERENCE ROOM

- THE SEATING ARRANGEMENTS WERE PATHETIC I HAVE TRAVELLED IN MORE CONFORT IN A NOVOCCON BUS DESIGNED TO SEAT 50 BUT IN FACT CARRYING 75 INDIVIDUALS AND VARIOUS FARM ANIMALS-THE ONLY COMMON FACTOR WAS THE SAHARA LIKE TEMPER
- SALLE TROP LONGUE ET ETROITE, CHAISES TROP PROCHES, TRES MAUVAISE SONORISATION IMPOSSIBLE DE VOIR LES PRESENTATIONS POWER POINT A PARTIR DE DERRIERE LA SALLE MAUVAISE AERATION DE LA SALLE BEAUCOUP D'INTERRUPTIONS ET DE
- ROOM TO LONG & NARROW-COULD NOT SEE SLIDE-TOO CROWDED FOR ROOM-ROOM TOO STUFFY
- COULD HARDLY HEAR TECHNICAL PROBLEMS WAY WAY TOO HOT IN THERE
- ROOM HOT, POORLY VENTILATED, TOO LONG & CROWDED
- TOO HOT, TOO CROWDED, WE CAN HEAR TRANSLATORS IN BOX 10 ROWS AWAY, IT'S DISTRACTING TECHNOLOGICAL PROBLEMS CAUSED UNNECESSARY DELAYS
- THE CONDITIONS IN THE ROOM
- TERRIBLE ROOM (HOT COULDN'T SEE, SOUND POOR)
- CONTENT OK BUT ROOM TEMPERATURE DEADLY HOT, IT'S BEEN PAINFUL
- ROOM FEELS CONFINING AND DARK, HARD TO HEAR, SPEAKERS NEEDED TO CHANGE SEATS DUE TO MICROPHONE & TECHNICAL PROBLEMS INTERRUPTED THE FLOW OF THE PRESENTATION
- LA CHALEUR EST ETOUFFANTE ET REND L'ÉCOUTE DES PRESENTATIONS PENIBLE
- SALLE TROP PETITE, MAL VENTILEE, CHAISES TROP TASSEES
- THE ROOM WAS QUITE FULL AND VERY TOO WARM
- SOUND AND HEAT CONTROL EXTREMELY UNACCEPTABLE, CAN NOT HEAR EVEN FROM 5-6 ROW HEAT UNBEONABLE-NO AIR, TECHNICAL PROBLEMS TURN AWAY FROM CONTENT, A NEW VENUE IS IMPERATIVE
- TOO HOT-SAME AS LAST TIME, WILL BE RELUCTANT TO RETURN IT AT SAME VENUE AGAIN-WHICH WOULD BE TOO BAD SINCE CONTENT IS VERY USEFUL. TOO HOT MEANS SLEEPY & HARD TO CONCENTRATE
- AGAIN SESSIONS ARE TOO LONG. PRESENTATIONS ARE NOT MONITORED CLOSELY ENOUGH. ROOM IS NOT APPROPRIATE FOR THESE TYPES OF PRESENTATIONS TECHNOLOGY GLITCHES DID NOT HELP
- SHOULD KEEP SPEAKERS TO THE TIME LIMITS-TECHNICAL PROBLEMS COULD NOT SEE THE PRESENTATIONS-ROOM NOT ENOUGH CHAIRS AND TOO WARM
- HOT ROOM, BAD SOUND, TECHNOLOGY SHOULD WORK BETTER THAN IT DID
- CHAIRS TOO CLOSE
- MIC PROBLEMS, HARD TO HEAR, ROOM VERY HOT

- THE ROOM IS TOO INCREDIBLY HOT-ALSO, TECHNICAL GLITCHES
- TOO CROWDED TOO HOT AIR
- POOR SOUND, TOO HOT, TECHNICAL PROBLEMS
- THE ROOM IS TOO HOT, NO CIRCULATION-THE SPEAKERS DON'T WORK, TOO SOFT
- ROOM WAS OVERLY CROWDED VERY HOT AND STUFFY-THE PRESENTATIONS SLIDES FLOPPED BETWEEN ENGLISH AND FRENCH. SHOULD HAVE 1 SCREEN SHOWING SLIDES TRANSLATIONS. HARD TOO SEE SLIDES. BAD ACCOUSTICS IN ROOM
- TOO HOT
- ROOM WAS UNBEARABLY HOT AND WAS NOT ABLE TO PARTICIPATE AND HAD TO LEAVE AFTER 15 MINUTES
- VERY WARM ROOM-ALSO CAN'T SEE SLIDES FROM BACK OF ROOM
- ROOM TOO SMALL, TOO CROWDED, TOO NARROW AND TOO HOT, TOO DARK-CAN'T SEE SPEAKERS-WHAT ABOUT A SPOT LIGHT
- TOO MANY TECHNICAL DIFFICULTIES GET ORGANISED-ROOM TOO HOT, TOO STUFFY, TOO SMALL FOR THE SIZE OF THE GROUP, NO VENTILATION, POOR SOUND SYSTEM... MORLERATOR'S INTRODUCTION OF EACH SPEAKERS TOO LONG-WE CAN READ THEM BACKG
- MORE INFORMATION LESS HISTORY LESSONS 2 PRESENTER WAS HARD TO SIT THROUGH FELT LIKE A UNIVERSITY LECTURE
- ROOM TOO SMALL. VERY CROWDED & HOT. SHOULD BE PRE-REGISTRATION AND LIMIT TO # OF PARTICIPANTS-COULD NOT SEE OVER HEAD PRESENTATION SCREENS, I HAVE TO LEAVE THE SESSION ENDED DUE TO HIGH TEMP

Municipalities on line

Positive comments

- NET WILL INTERESTING
- DIVERSITY OF SPEAKERS
- PRESENTATEURS CONNAISSENT BIEN LEUR MATIERE
- LA TRADUCTION, JUSTE LES ECOUTEURS FONT MAL AUX OREILLES
- NETVILLE INFO
- COMMUNITY NETWORKING STUDY WAS VERY INTERESTING AND RELEVANT
- NON FEDERAL SPEAKERS
- THE PRESENTATIONS WERE INFORMATIVE AND HAD DIRECT USEFUL EXAMPLES
- GOOD CROSS-REPRESENTATION OF EXPERIENCE & STUDIES
- CONFERENCE DE BOURRET ET DU REPRESENTANT IBM
- L'INTERET A FAVORISE LES LIENS COMMUNAUTAIRES
- PRESENTATION ETAIT PERTINENTE TOUT SPECIALEMENT CELLE DE MONTREAL

- EXEMPLES DE VALEURS AJOUTES
- LOTS OF CONTENT, EXCELLENT SPEAKERS
- HAMPTON WAS EXCELLENT-REALLY INFORMATIVE STUDY

Negative comments

- 1 SPEAKERS EXAMPLES GOOD BUT NO SMALL AND/OR RURAL TOWNS
- A LITTLE TOO SHORT (THE SESSION) FOR THREE SPEAKERS
- J'AI REALISE QUE JE N'AI PAS D'INTERET ENVERS LES MUNICIPALITES
- ILS NE PARLENT PAS DU SUJET DONNE. ILS FONT JUSTE PARLER D'AUTRES PAYS
- TRADUCTION TRES MAUVAISE-TROP FROID
- IT WOULD BE NICE TO ASK QUESTIONS OF EACH PANELIST AT THE END OF THEIR SEGMENT RATHER THEN WAIT UNTIL THE END
- DUR D'EVALUER UNE SESSION ALORS QU'IL Y A 3 SESSIONS/PRESENTATIONS EN UNE. LE DEGRE DE SATISFACTION DE CHACUNE DES SOUS SESSIONS EST DIVERS
- MY TRANSLATION UNIK FAILED HALFWAY THROUGH THE 3 SPEAKER, WITH NOISE ON ALL 3 CHANNELS
- 1 SPEAKER WENT THROUGH HIS MATERIAL TOO QUICKLY-GOOD INFO, BUT TOO FAST TOO ABSORB
- NETVILLE HAS BEEN PRESENTED MANY OTHER TIMES IN PAST 2 YEARS AT OTHERS CONFERENCES
- DELAY IN START TIME FOR THIS SESSION
- NO HANDOUT MATERIAL
- COLD
- TRADUCTEURS SONT ENDORMANT, AUCUNE INFORMATION
- PROJECT OF NETVILLE WAS NOT SO RELEVANT TO THEME OF CONFERENCE
- LATE START-CONSIDERABLE AMOUNT OF WASTED TIME
- TOO LONG

The Internet and the open source wave

Positive comments

- EBEN GIVE A REFRESHING CONTAIN, THIS IS EXACTLY THE WAY SYSTEMS SHOULD BE CONSERVED
- PRESENTATION BY MOGLEN
- MORE INTERESTING TOPICS THAN OTHERS
- THE CONCEPT AND KNOWLEDGE OF THE MOVEMENT AND EXAMPLES
- GREAT TOPIC-IF ONLY THE FEDS THOUGHT THIS NA
- MOGLEN WAS JUST SPECTACULAR
- PACE VISION KNOWLEDGE

- THE CONCEPT OF POWER IDEAS OWNED BY ... BE ONE REASONS FOR USING OPEN SOURCE
- VERY DIFFERENT POINT OF VIEW I'D EVEN SAY CONTROVERSIAL WELL DONE
- MORE OF THIS TYPE OF DISCUSSION ON NEXT GOV NET, MOGLEN WAS GREAT
- QUESTION PERIOD WAS BEST PORTION
- CLARITY REAL-WOULD EXAMPLES APPLICABILITY TO GOV PRESCRIPTIVE DIRECTION FOR GOV
- TOPIC IS REFRESHING-I WILL LOOK FOR MORE INFO ON THIS-SO WHAT IS THE IMPACT ON ASSETS MANAGMENT IF THIS IS FRU
- FOOD FOR THINKING
- LE DYNAMISME DES INTERVENANTS LE FAIT QU'ILS PUISSENT APPUYER LEURS AFFIRMATIONS AVEC DES FAITS. IL EST TEMPS DE COMPRENDRE LA VALEUR DES LOGICIELS LIBRES
- I ENJOYED TO THE SUBJECT COVERED
- MOGLEN BEST SPEAKER I'VE LEARN ALL DAY
- MOGLEN PRESENTATION WAS EXCELLENT
- MOGLEN WAS VERY STIMULATING
- ASPECT CONCRET DU SUJET CONNAISSANCES ET CONVICTION DES PRESENTATEURS
- MOGLEN VERY IMPRESSIVE SPEAKER
- SUJET ORIGINAL
- MOGLEN GREAT SPEAKER
- CHALLENGING PERPECTIVE ON SOFTWARE

Negative comments

- CCKA SHOULD USE THIS THINKING FOR FAX RETURNS
- NO HANDOUT
- A STRETCH TO RELATE THIS SUBJECT TO G O N
- SUBJECT HAVE NO RELEVANT TO G O N
- FACILITIES PERSISTENT RIGNING SOUND VERY AWNSERING
- SESSION STRATED 12 MIN LATE-NEED BETTER TIME MANAGMENT FOR THE CONFERENCE, NO HANDOUTS
- NO HANDOUTS
- DID NOT LIKE THE USE OF WRITTEN QUESTIONS CARDS
- DARK ROOM NOT CONDUCIRE TO MY LEARNING
- PRESENTATION PROJETEE EN ANGLAIS SEULEMENT PAR DAGENAIS ET NEWTON
- RELEVANCE TO INTERNET NOT IMMEDIATLY APPARENT
- ROOM WAS TOO DIM AND COLD
- HANDOUTS WOULD HAVE BEEN NICE
- PAS ASSEZ DE DETAILS
- MODERATOR TOO MUCH TALKING, TOO MUCH OWN CONTENT

National culture in a global world

Positive comments

- BOTH WERE INSPIRATING-THIS WAS DEFINITLY THE MOST SESSION TODAY
- ORATEURS EXCEPTIONNELS LE CONTENU EST EN NOUS ET DANS LES INSTITUTIONS DEJA ETABLIES INTERNET DIFFUSE ET PERMET EN OUTRE L'INTERACTIVITE LE CONTACT AVEC L'AUDITOIRE
- MERCI
- FANTASTIC SPEAKERS, GREAT TOPIC
- EXCELLENT PRESENTERS, ESPECIALLY CLEARY
- INFOS & IDEAS PRESENTED
- EXCELLENT CONTENT NOT DYNAMIC SPEAKERS TO CREATE INTERACTION
- ROYAN PRESENT INTEREST IN SCOTISH RESOURCES & CLEARLY UNFAMILIAR WITH HIS PROJECT

Negative comments

- TOO DARK
- TOO HOT
- TOO HOT IN THE ROOM
- TOO HOT
- STORAGE OF TIME
- THE HEAT IN THE ROOM WAS NOT CONDUCTIVE TO ACTIVE LISTENING & PARTICIPATION. THE SOUND SYSTEM CREATED DISTANT LISTENING + AT THE END OF A LONG DAY
- WARMTH OF THE ROOM, LENGHT OF ROOM
- HEAT, SOUND, LIGHT
- THE INVITED GUESTS WERE TOO SAFE AND DID NOT GENERATE A TIME DISCUSSION OF CULTURE + TECHNOLOGY, WAY TOO HOT IN MEETING ROOM

Strengthening of relationships between the government and the citizens

Positive comments

- CONCEPT OF CONSUMERS CITIZEN & THE NEED FOR TIME CONSULTATION, I E DEMOCRACY & ENGAGEMENT
- STIMULATING-ACADEMIC VIEW, BUREAUCRATIC VIEW CONSULTANT VIEW
- TRES INTERESSANT PRESENTATIONS ET DISCUSSIONS, LES PRESENTEURS SONT INTERESSANTS ET PASSIONNES

- SUR LE PLAN INTELLECTUEL, LA MEILLEURE SESSION DE MA JOURNEE
- CONTENU DE LA PRESENTATION ELECTRONIQUE DE SERVICE GAGNON
- IDEES NOUVELLES DE GUEDON
- COHERENCE DES CONTENUS-FACON DE VOIR DIFFERENTE
- MORE INTERESTING THAN THE PREVIOUS TODAY
- BEST SESSION I HAVE ATTENDED SO FAR
- SUJET TRES INTERESSANT
- BONNE BASE DE REFLEXION
- PLACE A DES CONFERENCIERS DES SECTEURS PRIVES ET DE DIFFERENTS PALIERS DE GOUVERNEMENT EST ENRICHISSANTE. LA PLACE FAITE AUX PRESENTATIONS EN FRANCAIS
- PRESENTATION EN FRANCAIS BIEN CIBLEES MAIS OFFERTES UN PEU TARD DEBUT 16H05
- PARTICULIEREMENT APPRECIE LES PRESENTATIONS DES MESSIEURS GUEDON ET GAGNON
- O'HARE COMMENTS & STATS WERE VERY CLEAR
- MOST INFORMATIVE SESSION OF THE DAY. I HAD TO LEAVE FOR WORK BEFORE IT WAS FINISHED
- THIS WAS THE MOST IMPORTANT SESSION OF THE DAY THIS IS WHAT WE NEED IDEAS
- PRESENTATION WELL PREPARED-EXCELLENT GRASP OF CONTENT PRESENTED DYNAMIC INTEREST
- PRESENTATION DE GUEDON
- FOR ALL THE SESSIONS THANKS FOR PROVIDING TABLES TO WORK AT

Negative comments

- TRANSLATION OF SPEAKERS WAS TOO SLOW
- HORAIRE NON RESPECTEE
- POOR SOUND CONTROL
- AUCUN DOCUMENT REMIS
- TOO LEFT WING AT TIMES GAGNON
- NO ELECTRONIC PRESENTATION AR TOO OF THE SPECTRES
- A BIT TOO LATE IN THE DAY FOR SAME-POWER POINT OVERLEADS SHOULD BE IN BOTH OFFICIAL LANGUAGES OR THE OPPORTUNITY OF PRESENTATION
- JARGON GOUVERNEMENTAL

Internet Infrastructure for tomorrow's government

Positive comments

- AIDE VISUELLE CONSTANTE LORS DES PRESENTATIONS
- GOOD CONTENT -DO THIS ONE AGAIN
- PRESENTATEURS CONNAISSENT BIEN LEUR MATIERE

- EXCELLENT SUBJECT MATTER EXPERTS
- PKI MOST INFORMATIVE
- GOOD GENERAL INTEREST OVERVIEW OF MANY INITIATIVES SOME LIGHT ON TECHNOLOGY
- FACILITIES-TOO DARK FOR END OF DAY-SECURITY TOO LENGTHY-FOCUSSED ON WHAT I DO NOT HOW OR WHAT YOU CAN DO
- KNOWLEDGE OF THE SPEAKERS
- LEARNING MORE ABOUT THE SECURE CHANNEL
- SALLE BIEN AERE
- CONTENT WAS INTERESTING BUT ACCELERATED DUE TO TIME CONSTRAINT
- GOOD SPACE, QUALITY SPEAKERS
- GOOD SESSION-SHOULD HAVE BEEN EARLIER TODAY

Negative comments

- MEME S'IL Y A TRADUCTION, UNE SEULE PRESENTATION ETAIT EN PARTIE EN FRANCAIS TOUT LE RESTE EN ANGLAIS
- I WISHE THIS HAD BEEN MORE COORDINATED THIS WAS QUITE DISJOINTED FROM ONE PRESENTATION TO ANOTHER
- SOME SPEAKERS WENT OVERTIME-SOME REPEAT BASICS WE DON'T NEED TO HEAR...AGAIN
- HANDOUTS OR DIRECTIONS TO ONLINE COPIES OF THE PRESENTATIONS WOULD BE APPRECIATED
- OVERALL A GOOD SESSION
- TOO MUCH JARGON & ACCRONYMES USED BY ROSENROLL
- SYSTEME D'INTERPRETE NE FONCTIONNAIT PAS LES DEUX DERNIERES SEANCES-LA PLUPART DES PRESENTATIONS ETAIENT EN ANGLAIS APPRECIERAI DES PRESENTATIONS BILINGUE
- OVERLY FOCUSED ON A TRADE SHOW TYPE OF PRESENTATION RATHER THAN THEORICAL FRAMEWORKS-NOT ENOUGH PRIVATE SECTOR IE CRITIQUES NEEDS EVALUATION OF CURRENT PRACTICIES
- CONFERENCIER TROP LONG POUR LA PERIODE DE LA JOURNEE. LA TRADUCTION DES ACTIVITES N'A PAS ETE REVISE PAR UNE PERSONNE COMPETENTE, POURQUOI LES FRANCOPHONES NE FONT PAS LEUR CONFERENCE EN FRANCAIS
- WEB LOCATIONS OF PRESENTATIONS SHOULD BE PROVIDED WITH THIS PRESENTATION
- TOO MUCH CONTENT IN THE ALLOTTED TIME
- TOO MUCH DELAI FOR END OF DAY 4 PANELIST TOO MANY
- WOULD HAVE LIKED A LITTLE MORE INFO ON PKI FROM CIO TB
- ROOM WAS LITTLE TOO WARM POOR AIR CIRCULATION
- WHERE ARE THE HANDOUTS
- SOUND FOR TRANSLATION WAS NOT EFFECTIVE
- NO HANDOUTS

- CONSTANT RINGING SOUND COMING FROM -VERY DISTRACTING ALSO HALL IS TOO WARM & POORLY VENTILED
- UNE SONNERIE A RETENTI DANS NOTRE DOS UNE BONNE PARTIE DE LA CONFERENCE

Internet, who is the boss? — Regulatory approaches

Positive comments

- CLARTE DE LA PRESENTATION
- I WAS PLEASED TO HEAR SOMEONE SPEAK OF INTERNET CITIZENSHIP, RATHER THAN THE SIMPLE ONE-WAY PROVISION OF SERVICES TO CLIENTS
- THE BEST OF THEM ALL SESSION NO SCRIPT, JUST KNOWLEDGE TRANSFER
- RAISED AN EXCELLENT QUESTION + CHALLENGED A GOUV'T PROFESSIONALS TO TAKE ACTION, HE SHOWED US A WAY
- PRESENTATION REGROUPANT PASSE PRESENT ET FUTUR, BASE SUR DU CONCRET MAIS QUI APPORTE DES NOTIONS THEORIQUES
- APPORT D'UNE REFLEXION D'UNE PERSONNE QUI VIENT DE L'EXTERIEUR DU GOUVERNEMENT
- MERCI
- TOO LONG INTRO IN THE MORNING, THE QUESTION PERIOD IS EXCEEDINGLY SHORT AT THE END OF PRESENTATIONS-CHANGE YOUR FORMAT
- UNE PENSEE SOLIDE ET PROFONDE IL EN FAUDRAIT PLUS DE CETTE QUALITE MAIS JE CROIS QUE CE SONT LES SOUS-MINISTRES QUI DEVRAIENT ETRE EXPOSES A CE GENRE DE PENSEE
- CONFERENCIER FORMIDABLE
- SUJET ET SOLUTIONS PROPOSEES VS W3C, IETF.. M'ONT PARTICULIEREMENT PLU. IL EST IMPERATIF QUE LES GOUVERNEMENTS PARTICIPENT DANS CES ORGANISMES INFLUENT ET COMPETENTS A TRAVERS SES INDIVIDUS AYANT LES CONNAISSANCES ET LES APTITUDES POUR CE FAIRE A TITRE PERSONNEL
- I FOUND HIS DESCRIPTION OF THE INTERNET GOOD, HE IS A VERY ANIMATED SPEAKER
- QUALITE DU CONTENU DE LA PRESENTATION
- I'M SURE IT WAS VERY INTERESTING BUT I SHOULD HAVE HAD THE TRANSLATOR TO GET THE HOLE MESSAGE
- TRANSLATION WAS OK
- INTERESTING PERSPECTIVE GOOD SPEAKER ENJOYABLE TO LEARN SOME HISTORY OF THE WEB
- VERY ORGANIZED + WELL PREPARED SPEAKER. EXCELLENT RESPONSES TO QUESTIONS VERY VERY GOOD
- GREAT SPEAKERS

- WHEN HE FINISHED
- WELL PRESENTED, THROUGHT PROVOKING
- TRES INTERESSANT GUEDON KNOW IS STUFF
- GUINDON CERTAINLY KNOWS HIS SUBJECT AND WAS VERY INTERESTING TO HEAR. THE MAJOR IMPROVMENT + THAT SHOULD BE CONSIDERED THROUGHOUT IS THE TURNING ISSUES
- THE LINK FROM THE HISTORIAL TO THE FUTURE INTERNET SOCIETY REFERENCES
- SPEAKER SEEMED VERY KNOWLEDGE ON THE TOPIC
- LE NIVEAU DE CONNAISSANCE ET DE COMPREHENSION DU PHENOMENE INTERNET DU PRESENTATEUR
- GUEDON ETAIT TRES INTERESSANT ET TRES INSPIRANT
- J'APPRECIE LES REFERENCES SUR ECRAN
- INTERESTING TOPIC
- LE TOUT ETAIT EN FRANCAIS
- EXCELLENT PRESENTEUR CONFERENCIER QUI MAITRISE SON SUJET
- QUALITY OF THE TRANSLATORS
- QUALITE SU PRESENTATEUR, CONNAISSANCE, TON...
- INFORMED SPEAKER
- ENSEMBLE DU CONTENU
- PRESENTATION NETTOYEE DES DETAILS SUPERFICIELS SYNTHESE REMARQUABLE OU L'ESSENTIEL EST PRESENTA, MESSAGE BIEN ADRESSE
- CONFERENCIER D'UNE GRANDE QUALITE
- CONTENU DE LA SEANCE
- INTERESTING MATERIAL, VIBRANT SPEAKER
- DONNE UNE VUE D'ENSEMBLE DE L'INTERNET-TRES INTERESSANT ET INSTRUCTIF J'AI AIME L'HISTORIEN EN SONS
- BONNE PRESENTATION QUI MONTRE QUE LES CLES SONT PARFAITS SIMPLE..A LA BASE
- GUEDON IS A VERY GOOD SPEAKER AND KEEPS HIS INFORMATION INTERESTING GENERATED A LOT OF INTEREST AND QUESTIONS MOST INTERESTING PRESENTATION OF CONFERENCE SO FAR
- EXPERTISE ET EXPERIENCE DES PRESENTATEURS
- EXCELLENT SPEAKER; REFRESHING TO HAVE SPEAKER NOT DEPENDENT ON NOTES
- COMPRENDRE AMELIORER LES CONNAISSANCES SUR CEUX QUI SONT DERRIERE L'INTERNET
- CONFERENCIER TRES INTERESSANT. BRAVO POUR AVOIR UNE CONFERENCE EN FRANCAIS
- QUALITE DES DISCOURS DES PRESENTEURS. BELLE REFLEXION DE LA PART DE GUEDON
- INTERESSANT
- HISTORY OF INTERNET + EVOLUTION PROCESS

- WELCOMING REMARKS BY MICHELLE D WERE VERY GOOD + INFORMATIVE
- AC ON-KNOWLEDGE OF PRESENTOR
- EXCELLENT SUBJECT MATTER
- GUEDON HAVE A VERY INTERESTING PRESENTATION, VERY COMPILLING AND EYE-OPENING
- TRES INTERESSANT
- CONTENU-UN VENT DE FRAICHEUR ET TOUT A FAIT COLLE A LA REALITE
- ENJOYED OPENING REMARKS BY D'AURAY
- TRES INTERESSANT, BEAUCOUP D'INFOS MERCI POUR LA PRESENTATION EN FRANCAIS
- INTERESSANT, TROP COMPETENT, ASPECT HISTORIQUE TRES INTERESSANT VISION PROPOSEE DE LA PARTICIPATION DU GOUVERNEMENT AU COMITE INTERNATIONAL TRES W3C
- LES CONNAISSANCES APPROFONDIES DU CONFERENCIER- LA LOGIQUE DE LA PRESENTION LE CONTENU HAUTEMENT SCIENTIFIQUE;L'ENVERGURE DE LA PRESENTATION UN APPEL A L'INTELLIGENCE DE L'AUDITOIRE
- FASCINANT
- TRANSLATION-CHANGED CHANNELS PART-WAY THROUGH
- ROLE AND IMPORTANCE OF INTERNATIONAL BODIES W3C, ICAN, INTERNET SOCIETY IN SHAPING FUTURE OF INTERNET

Negative comments

- J'AURAI AIME UN SOMMAIRE DE LA PRESENTATION
- PRESENTATION STARTED LATE AND PROBABLY SPENT A BIT TOO MUCH TIME ON TRACING THE EARLY HISTORY OF THE INTERNET
- OTTHER MORE VIRTUALLY VIA YOUR WEB SITE-DUAL INTERACTIVITY AS YOU PUT IT
- VOCABULAIRE PROFESSIONEL ET ACADEMIQUE MOINS ACCESSIBLE PARFOIS-BEAUCOUP D'ERREURS DANS LES TEXTES DU PROGRAMME ET RESUMES EN FRANCAIS
- ACCES A LEUR NOTES DOCUMENTS OU ALLOCATIONS. LES ACTES DU COLLOQUE
- WHEN A PRESENTER IS GOING TO PRESENT IN ONE LANGUAGE -PUT IT ON THE PROGRAM
- TOO ACADEMIC NON PRACTICAL OR APPLICABLE IN MY WORK OR LIFE
- AUCUN DOCUMENT REMIS
- HARD TO LISTEN TO 1 PERSON TALK FOR AN HOUR. SOME SLIDES OR TIME QUESTIONS WOULD MAKE THINGS MORE INTERESTING WITH OVERALL CONFERENCE, IT IS TOO BAD THAT SPEAKERS DON'T RESPECT THE TIME LIMITS
- POWER POINT WOULD HAVE BEEN REINFORCED THE PRESENTATION

- WOULD HAVE BEEN MUCH BETTER IF HE HAD VISUALS AIDS-TITTLE OF SESSION NOT COVERED IN HIS TALK-THIS SHOULD HAVE BEEN CALLED THE HISTORY OF THE NET
- SPEAKERS HAVE HAD A HARD TIME TO RESPECT THE TIME ALLOWED. THIS CREATES A LACK OF INTEREST EVEN IF THE TOPIC IS GREATLY INTERESTING
- I WOULD HAVE LIKE TO SEE SOME VISUALS SUCH AS SLIDES POWERPOINT, WICH WOULD HAVE ADDED TO THE PRESENTATION. HE SPOKE A BIT FAST
- SESSION STARTED 20 MIN LATE-NEED BETTER TIME MANAGMENT
- TO WARM IN ROOM
- FACILITIES-CHAIRS TOO CLOSE
- CA AURAIT PU DURER PLUS LONGTEMPS
- SPECULATION RATHER THAN FACT
- FAIT TRES FROID, INCONFORTABLE
- TROP FROID DANS LA SALLE
- LENT A COMMENCER-BEAUCOUP DE MATERIEL COUVERT MAIS LA FIN FIN TIENT L'INTERET DU GROUPE
- THE HISTORY LESSON WAS INTERESTING BUT A LITTLE UNNECESSARY. HE MADE HIS POINT WITH IT BUT IT WAS VERY LONG POINT
- WOULD HAVE PREFERED LESS EXPLAINS ON HISTORY OF NET, MORE ON CURRENT ISSUES FACING ICANN
- D'AURAY DEVRAIT UTILISER LE FRANCAIS DAVANTAGE 50/50
- I WAS'NT EXPECTING A HISTORY AND POLITICAL LESSON
- SOME TULES WOULD HAVE BEEN GOOD
- ROOM VERY DIM
- IT WOULD BE NICE IF SOME OF THE ADRESS HAD BEEN IN ENGLISH
- IL FAIT FROID
- AIR CONDITIONING IS TOO COLD
- IF THIS PRESENTATION WAS GOING TO BE IN FRENCH IT SHOULD HAVE BEEN CLEARLY INDICATE A TOTAL WASTE OF MY TIME
- IT SHOULD HAVE BEEN ANNOUNCED THAT THE SPEAKER PRESENT IN FRENCH I COULD THEN HAVE PICKED A TRANSLATION DEVICE
- NO TRANSLATION DURING QUEATIONS AND COMMENTS
- TROP FROID
- PRESENTATION WAS ENTIRELY IN FRENCH-PREFER BILINGUAL PROGRAM SHOULD INDICATE THAT THE PRESENTION WOULD BE IN FRENCH
- LES ACCRONYMES
- ON DOIT EXPLIQUER EN AVANCE QUE LEES PRESENTATEURS PRESENTENT LEURS DISCOURS ENTIEREMENT EN FRANCAIS
- SPENT TOO MUCH TIME ON THE HISTORY OF INTERNET-HOW RELEVANT TO TOPIC OF GOV NET

Interoperatability of content

Positive comments

- GOOD DISCUSSION, EXCELLENT PRESENTATION FROM UK
- MILLER WAS EXCELLENT
- GOOD PRESENTATIONS
- GREAT SESSION
- THE EXAMPLES SHOWING STANDARDS TO WORK
- IT WAS NICE TO HAVE THE UK SPEAKER FOR A DIFFERENT PERSPECTIVE
- INTEROPERABILITE DE ITIS
- GOOD SESSION-A MIX OF
- TRES BONNE PRESENTATION ET D'UN INTERET CERTAIN
- NICE TO SEE WHAT HAPPENING IN THE UK
- LA SEANCE LA PLUS INTERESSANTE DU CONGRES, J'AURAIS AIME PLUS DE TEMPS POUR CHACUN DES CONFERENCIERS
- QUALITY OF SPEAKERS & CHOICE OF TOPICS
- GOOD CONTENT, GOOD PRESENTATION-THE TECHNOLOGY WORKED
- BEST SESSION OF THE CONFERENCE. CONTENT VERY RELEVANT
- GREAT TOPICS-LIVELY + FUN SPEAKERS-GOOD TIMING, MOVED WELL
- TALK ON THE SESSION BY HUDON AN EXPERT WHO IS ALSO IN TOUCH WITH THE FED GOV'T SITUATION
- INFO WAS INTERESTING
- EXCELLENT

Negative comments

- SOUND & AIR MUCH BETTER TODAY MAKES FOR MORE EFFECTIVE PRESENTATIONS
- ROOM TOO SMALL FOR GROUP SIZE
- A BIT HOT
- PRESENTATIONS PROJETEES NON-BILINGUE
- THE META-THESAURAS IS A CONCEPT THAT HAS PROVED IMPOSSIBLE TO IMPLEMENT
- NOT ENOUGH TIME TO READ INFO-IE HON TO OR HOW DOES IT WORK NOW
- MANQUE DE SUBSTANCE DE LA PRESENTATION DE MILLER
- HUDON'S PRESENTATION WAS DIFFICULT TO SEE FROM THE BACK OF THE ROOM- THE SAME WAS FOR BAILLARGEON
- WOULD HAVE LIKED THE SPEAKERS TO HAVE HAD MORE TIME. IN THIS CASE, NOT ENOUGH TIME
- TO IMPROVE FOR NEXT YEAR ADD A LIST OF URLS (MAJOR URLS) OF SUBJECTS DISCUSSED BY SPEAKERS, FROM DESCRIPTION OR AS AN INDEX OR APPENDICES
- TROP LONG, PAS ASSEZ DE TEMPS POUR LES DISCUSSIONS INTERACTIVES PENDANT LES PRESENTATIONS

- ALL SLIDES SHOULD HAVE BEEN AVAILABLE IN FRENCH
- IT WASN'T AT ALL WHAT I EXPECTED I WISH THAT THEY WOULD HAVE BEEN HANDOUTS
- WOULD LIKE HANDOUTS OF A SITES CITED BU SPEAKERS-MORE TIME SHOULD HAVE BEEN ALLOTTED FOR THESAURAS

What the Internet cannot do

Positive comments

- PAQUET IS A VERY INTERESTING + ENTERTAINING SPEAKER
- PAQUET SHOULD HAVE BEEN THE KEYNOTE SPEAKER. WE DON'T NEED TO PAT OURSELVES ON THE BACK BUT TO HAVE OUR IDEAS PLAN CHALLENGED, EXCELLENT PRESENTATION
- PAQUET WAS AS USUAL VERY THOUGHT PROVOQUING
- PAQUET PROVIDED A GREAT DEAL OF THINKING MATERIAL. TOO BAD HE DIDN'T HAVE MORE TIME
- PAQUET A MEALT OF FRESH AIR A WELCOME INTELLECTUAL
- EXCELLENT PRESENTATION
- PAQUET PRESENTATION WAS THE MOST INTERESTING AND STIMULATING OF THE ENTIRE CONFERENCE. THIS IS IN CONTRAST TO ALL THE BUREAUCRATIC PRESENTATIONS BY THE OTHERS ON THE VARIOUS PROGRAM AGENDAS
- PAQUET IS A GREAT SPEAKER ARE THESE MORE OF HIM
- PAQUET'S FRANCHERS + PROVOCATIVE HONESTY
- BEST MODERATER YET-CLEAR PRECISE I WOULD LIKE TO SEE PAQUET MORE OFTEN -REFRESHING VIEW POINT
- EXPERIENCES VECUES EN MILIEU RURAL ET PAR L'EXPOSE DE PAQUET POSE DES JALONS INTERESSANTS POUR UNE PRISE DE CONSCIENCE DU GRANDISSEMENT DE L'INTERNET
- PAQUET A SOULEVE D'EXCELLENTS POINTS
- LE DISCOURS DE PAQUET ETAIT TOUT PARTICULIEREMENT INTERESSANT
- QUALITE DES PRESENTATIONS L'ASPECT CONTROVERSE
- CONTROVERSIAL OPINIONS-I DIDN'T AGREE WITH THE QUESTIONNER WHO CLAIMED THE QUESTIONS WASN'T ADRESS
- THE WEAKNESS OF THIS CONFERENCE IS THE SAME AS LAST TIME THE PEOPLE DOING THE SMALL PRESENTATION ON TALK ABOUT THEIR OWN PROJECT AND IN SUCH SPECIFIC TERMS, THAT THE PRESENTATION IS BORING AND USELESS
- PAQUET A FAIT UNE EXCELLENTE PRESENTATION-PEU DE REPONSES A L'EGARD DU THEME PROPOSE
- PAQUET'S PRESENTATION WAS REALLY LINKED WITH THE SUBJECT OF THE SEANCE
- BEST SESSION OF THE CONFERENCE

- VERY INTERESTING PRESENTATIONS I ESPECIALLY ENJOYED THE 2 SPEAKER'S PRESENTATION ON POVERTY AND ACCES TO INTERNET
- ONE PANEL MEMBER WAS PROVOCATING-THE QUESTION AND OTHERS ARE WHAT WE NEED TO KEEP REALITY CHECKING
- INTERVENTION OF A MEMBER OF THE AUDIENCE TO BRING A FOCUS TO ME SESSION
- TRES DIVERSIFIEE
- EXCELLENT PRESENTATIONS I LEARNED A GREAT DEAL AND I HOPE THAT THE PRESENTATIONS WILL BE AVAILABLE ELECTRONICALLY

Negative comments

- MCKENZIE TOO MUCH DETAILS ON SPECIFICS; NOT REALLY FOCUSSED ON TOPIC DIDN'T ADRESS QUESTIONS AT ALL. LAFOND WAS INTERESTING BUT HE DIDN'T ANSWER THE QUESTIONS EITHER. SOCIAL STREAM SHOULD BE PRESENTATIONS LIKE BULKA, HAM
- TOPIC SHOULD HAVE BEEN COOL STUFF WE DO WITH INTERNET. THIS DISCUSSION HAD NOTHING TO DO WITH THE LIMITATIONS OF THE NET EXCEPT PAQUET
- MACKENZIE'S MATERAIL WAS IRRELEVANT TO THE SUBJECT MATTER
- PRESENTATIONS DID NOT DELIVER WHAT I EXPECTED TO HEAR ACCORDING TO THE PROGRAM MOSTRACT FOR THE SESSION. THE IRAC PRESENTATION TOLD US WHAT THE INTERNET CAN DO IN UNDERDEVELOPED COUNTRIES WHERE IT IS AVAILABLE
- ALORS QUE LES INETERVENANTS N'ONT PAS CERNE LA QUESTION L'INFORMATIONS QU'ILS ONT PRESENTE ETAIT NECESSAIRE ET INTERESSANTES. JE RESTE SUR MON APETIT
- 2/3 OF THE SPEAKERS ONLY GAVE HALF A PRESENTATION-SHOWED WHAT INTERNET CAN DO, BUT NOT WHAT IT CANNOT DO
- WANTED MORE INFO ABOUT HUMAN BACKING TO THE NET PRIVATE INDUSTRY COULD DO BETTER OR A GOVERNMENT CALL
- THE SECOND SPEAKER DID NOT ADRESS THE TOPIC
- MACKENZIE CLEAR & ELOQUENT
- POURQUOI LES CARTONS D'EVALUATION SONT TOUJOURS DU COTE ANGLAIS SUR LES TABLES ET CHAISE CE POURRAIT ETRE 50/50
- THE FIRST 2 PRESENTATIONS HAD NOTHING TO DO COITH THE TITLE-PAQUET TALK WAS GOOD PLUMBING IS THE CORRECT ANALOGY
- MCKENZIE ETAIT ENNUYANTE-LAFOND N'A PAS SU RENDRE SA PRESENTATION TRES VIVANTE
- NE CORRESPOND PAS AU SUJET DE LA CONFERENCE
- NOW IT'S KIND OF ON THE COOL SIDE
- SPEAKERS JUST PROMOTING THEIR OWN PROGRAM WITHOUT ADDRESSING THE TOPIC OF THE PRESENTATION-LAFOND LONG PRESENTATION HAD ALREADY BEEN COVERED BY 2 SENTENCES IN GUEDON'S PRESENTATION

- PRESENTATION DU CRDI TRES MEDIOCRE
- A CAUSE DU FAIT QUE LE TEXTE DES PRESENTATIONS EST TRES PETIT, IL EST TRES DIFFICILE A LIRE. PLUSIEURS PRESENTATIONS N'ONT PAS ETE TRADUITES EN FRANCAIS
- THE ROLE OF A PANEL MEMBER TO USE HIS/HER EXPERIENCE TO FOCUS ON THE QUESTIONS AND NOT GLOW OF THE QUESTIONS-ONE NEXT YEAR WITH MORE DIVERGEANT VIEWER POINTS -MAYBE A CITIZEN PANEL
- FOCUS ON WHAT ME INTERNET DOES RATHER THAN ON ME LIMITATIONS
- MANQUE DE CONTEXTE (HUDON) 3 PRESENTATIONS C'EST TROP POUR LE TEMPS PREVU
- THE CONTENT HAD NOTHING TO DO WITH THE DESCRIPTION OF THE SESSION
- PANELISTS DID NOT ADRESS TOPICS

Internet futures: implications for governments

Positive comments

- PRESENTATEURS TRES INTERESSANTS, BIEN PRESENTE
- DIFFERENTS TOPICS COVERED BY INTERESTING SPEAKERS. ALL SPEAKERS KEPT TO THEIR TIME LINES, SHORT, SWEET TO THE POINT
- MEGGINSON ET TURCOTTE TRES INTERESSANTS
- GOOD VARIETY OF TOPICS, VERY GOOD SPEAKERS
- KNOWLEDGE OF PANELIST-INTERACTION OF SPEAKERS WITH AUDIENCE EACH OTHER-SUBJECT MATTER VERY INTERESTING
- SPEAKERS EXCELLENT, ENTHUSIASTIC AND INTERESTING, IMPRESSIVE- TOPICS PRACTICAL ACTUALLY INTERESTING Q&A
- THE ENTHUSIASM OF THE SPEAKERS AND DELIVERY OF THE INFORMATION
- SPEAKERS ARE FAR MORE DIVERSE. BACKGROUND AND DELIVER DIFFERENT PERSPECTIVES
- ALL PRESENTERS HOLD AUDIENCE'S ATTENTION
- PRESENTATION SUR L'ENREGISTREMENT DES DOMAINES
- HIGH ENERGY, EXCELLENT EXAMPLES
- EACH SPEAKER HAD A UNIQUE SUBJECT MATTER
- ... OF SPEAKERS-SUBJECTS-KNOWLEDGE
- EXCELLENT TOPICS-GREAT SPEAKERS-GOOD PANEL-GOOD MODERATION. MORE OF THIS ALL PANELS SHOULD BE THIS INFORMATIVE
- ALLAN TRES INSATISFAIT, AUTRES TRES SATISFAIT
- NOT TOO TECHNICAL, EASY TO UNDERSTAND
- GREAT PACE, NEW INFORMATION
- AU 4 CONFERENCIERS LA TRADUCTION ETAIT EXCELLENTE

- XML & VOIP COULD HAVE HAD MORE INFO ON XML, GOOD INFO ON CIRA
- VERY SHORT TO THE POINT, INSIGHTFUL PRESENTATION
- I ESPACIALLY LIKED THE FACT THAT THE SPEECHES WERE HIGHLY INFORMATIVE + INTERESTING WITH HUMOUR (ESPACIALLY LIKE TURCOTTE'S PRESENTATION
- MEGGINSON WAS AN EXCELLENT SPEAKER-TURCOTTE PROVIDED GREAT INFO AND WAS EXCELLENT SPEAKER ALSO
- GOOD PACED-INTERESTING SPEAKERS
- INFO WAS VERY INTERESTING
- POSITIVE ENCOURAGING TONE
- FACTS FIGURES & DETAILS
- SPEAKERS USED SOME HUMOUR
- MORE LIVELY + UPBEAT SESSION THAN PREVIOUS PANELS
- SO FAR THE BEST SESSION DURING THE ENTIRE CONFERENCE
- CONCISE, FOCUSED PRESENTATIONS-GOOD SLIDES FROM KEALEY
- TURCOTTE
- ENJOYED TURCOTTE VERY INFORMATIVE WITH SOME HUMOUR - KEALEY WAS ALSO VERY INFORMATIVE
- SPEAKERS WERE VERY ENTERTAINING AND MADE THE SUBJECT MATTER MORE INTERSETING
- ALLEN
- PRESENTATION OF POTENTIAL FUTURE TECHNOLOGY TRENDS

Negative comments

- PAS DE TRADUCTION FRANCAISE DU TEXTE SUR ECRANS
- JE SAIS QUE L'INTERPRETATION SIMULTANEE EST DISPONIBLE MAIS TRES SOUVENT LES PRESENTATIONS VISUELLES SONT PRESQ'UNIQUEMENT EN ANGLAIS
- KEALEY GOT A LITTLE TO TECHNICAL + A LITTLE LONG WINDED
- OVERALL VERY GOOD, ROOM WAS TOO COLD
- LEAVE THE LIGHTS ON
- MANQUE DE LIENS ENTRE LES PRESENTATIONS
- THE PACE WAS A LITTLE TOO FAST
- THE CONNECTION FOR MY PERSONAL TRANSLATION DEVICE
- SOME USE OF TECHNICAL TERMS. ASSUMING A FAIRLY SOPHISTICATED KNOWLEDGE BASE CANARIE-SECURITY WAS SUCCENCT BUT A BIT WEAK
- JE M'ATTEND QUE LA PRESENTATION AUTANT VERBALE QUE POWERPOINT DES GENS DU GOUVERNEMENT SOIT BILINGUE ET PLUS PARTICULIEREMENT LORSQUE L'INVITE EST FRANCOPHONE
- LA TRADUCTION N'EST PAS DE CE QU'IL Y A DE MIEUX. J'AI PREFERE FAIRE LA TRADUCTION MOI-MEME C'ETAIT BEAUCOUP MIEUX
- 1 SPEAKER WAS NOT INTERESTING

- NEED A CONVERSATION ABOUT PRIVACY AS ONE STOP SHOPPING AND INTEROPROBILITY ALL LEVEL OF GOV + ALL DEPARTMENTS
- EXOCOM JUST LISTED TECHNOLOGIES SYSTEMS BUT DIDN'T GIVE ANY MEANINGFUL INFO
- SLIDES TOO SMALL FOR BACK SEATS-NOT TOTALLY AS DESCRIBED IN OVERVIEW-TOO COLD
- COPIES OF PRESENTATIONS NOT READILY AVAILABLE
- HANDOUTS WOULD BE BENEFICIAL
- WHERE ARE THE HANDOUTS
- QUALITY OF SPEAKERS VARRIED ALLAN POOR-KEALEY VERY GOOD-MEGGINSON GOOD BUT SHOULD HAVE TALKED LONGER HAD INTERESTING IDEAS
- THAT INCESSANT RINGING HAS NOT BEEN FIXED SINCE YESTERDAY, VERY ANNOYING AND VERY IMPRESSIONAL
- MEGGINSON WAS SHORT AND DIDN'T HAVE MUCH TO OFFER
- TECHNICAL DIFFICULTIES IN HOOKING UP THE LAPTOPS FOR PRESENTATION
- I WAS SUPPOSED TO BE ABOUT FUTURE AND IT WAS NOT
- FAISAIT FROID
- CHANNELS CHARGED DURING PRESENTATION (TRANSLATION)

The war of the portals will not happen

Positive comments

- INTERACTION ENTRE LES PRESENTATEURS-NOUVEAUTE (ORIGINALITE) DE L'INFO
- SUGGESTION FOR PERSONALIZATION OF PORTALS
- THE LAST SPEAKER WAS MORE INFORMATIVE, IN HIS PRESENTATION, SPOKE ABOUT ISSUES I AM INTERESTED IN, NOT JUST A PITCH FOR HIS COMPANY
- THE SYMPATICO MAINLY STAYED ON TOPIC, THE MODERATOR'S QUESTIONS AT THE END OF THE PRESENTATION
- SPEAKERS WERE REALLY GREAT
- OVERALL GOOD INFORMATIONS, RESPONSES TO QUESTIONS GOOD
- LANCTOT COVERED THE TOPIC WELL
- PERIODE DE QUESTIONS INTERESSANTE
- OUVERTURE DU DEBUT PAR SIROIS ET SES QUESTIONS
- FINAL PRESENTER DEALT MORE IN TOPIC AT HAND & BROUGHT SOME THROUGH PROVOKING ITEMS TO THE TABLE
- LANCTOT PROVIDED MORE ANALYTICAL INFORMATION THAN THE OTHERS
- LOST OF VANITY BETWEEN THE 3 SPEAKERS
- IMPORTANCE DU PLACEMENT PUBLICITAIRE
- MODERATOR WAS GOOD, ADDED A LOT TO THE SESSION

- HUMOUR AND I AM VERY HUMBLLED BY THE ABILITY OF ALL SPEAKERS TO COMMUNICATE IN BOTH OFFICIALS LANGUAGES
- CONTENT OF 1&3 SPEAKERS
- GOOD INTERACTION OF SPEAKERS WITH EACH OTHER & WITH AUDIENCE GOOD IDEA TO HAVE THESE SPEAKERS FROM PRIVATE SECTOR & GET DIFFERENT PERSPECTIVE
- CONNECTION I HADN'T TOUGHT OF COMMERCIAL PORTALS AND WHAT WE CAN EAR FROM THEIR EXPERIENCE
- FOOD WAS GREAT, WATER SHOULD BE WITH THE FOOD AREA
- DID NOT PROPERLY COVER THE QUESTION WICH IN ANY CASE IS BARELY RELEVANT TO THE CONFERENCE THEME
- SYMPATICO PRESENTATION WAS THE MOST RELEVANT
- EXCELLENT PANELISTS-INNOVATE TOPIC FOR A GOVERNMENT CONFERENCE
- THE LAST SPEAKER SEEMED TO COVER PORTALS OF THE GOVERNMENT IN MORE USEFUL TERMS THE 2 FIRST SPEAKERS WERE SIMPLY TRYING TO SELL US THEIR PRODUCTS AND SERVICES
- GOOD TO HAVE BUSINESS PERSPECTIVES
- PRESENTATION DE SYMPATICO EXCELLENTE
- THE SELECTION OF QUESTIONS-THE Q&A SIROIS DID AN EXCELLENT JOB TO MODERATE & ADD HUMOUR
- ENTIRE PRESENTATION
- INTERESTING TO GET THE POINTS OF VIEW & ISSUES FROM PRIVATE INDUSTRY
- INTERVENTIONS DU SECTEUR PRIVE SONT INFORMATIONS INTERESSANTES
- SIMULTANEOUS TRANSLATION
- INFORMATION ET DISCUSSIONS
- ACQUISITION DE CERTAINES CONNAISSANCES SUR LES PORTAILS
- PRESENTATEURS TRES CONNAISSANTS DE LEUR DOMAINE, TRES BONNE PRESENTATION
- SIROIS IS GREAT. HE WAS THE BEST THING ABOUT THIS PLENARY
- INTERESTING INSIGHT INTO THE BUSINESS OF PORTALS & THEIR PLACE ON THE INTERNET, GENERAL INTERESTING INFO
- THE FOOD IS VERY GOOD
- PRESENTATIONS ONT PERMIS D'OBTENIR UN POINT DE VUE DIFFERENT DE L'INTERNET
- TRES BONS CONFERENCIERS, BIEN AIME LES TYPES DE CANOE ET BRANCHEZ-VOUS
- LESSONS LEARNED THAT WE CAN USE
- ALL WERE EXCELLENT SPEAKERS WITH SOME VERY VARIE ISSUES-EXCELLENT SESSION
- GOOD SLIDES-GOOD INFO
- EXCELLENTE SESSION
- SEANCE PASSIONNANTE

- EXCELLENT PANELISTES, BEAUCOUP D'INFOS UTILE, INTERESSANTE PERSPECTIVE DU SECTEUR PRIVE
- LE COTE CONCRET DES SUJETS ABORDES
- GET MORE PRIVATE SECTOR FOLDS & SHOW PARTNERSHIP ACTIVITIES
- QUESTIONS ANSWERS
- INFO ON RANKING OF GOVT OF CANADA PORTALS
- OPPORTUNITY TO HAVE INFO FROM COMMERCIAL OPERATORS OF PORTALS
- LA FRANCHISE DES PRESENTATIONS
- GOOD TO SEE CANADA'S LEADING INTERNET COMPANIES TO PROVIDE THEIR VIEWS

Negative comments

- TOO MUCH PROMOTION OF SITES-NOT ENOUGH ANALYSIS AND COMMENT ABOUT THE DIRECTION OF THE INTERNET EXCEPT FOR SYMPATICO PRES
- LESS EMPHASIS ON SPECIFIC CO'S AND MORE ON PORTALS-BEST PRACTICES TRENDS & SUGGESTIONS FOR FUTURE IMPLEMENTATION
- I FELT AS THROUGH THE PRESENTERS WERE MAKING A SALES PITCH FOR BUSINESS FROM US. I DIDN'T FEEL THEY ADDED TO MY KNOWLEDGE OF THE INTERNET, BUT EXPLAINED THEIR COMPANIES AND WHY WE SHOULD BUY A SPACE FROM THEM. THE ONLY E
- TOO MUCH REPEATED INFORMATION AMONGST THE PRESENTERS. TOO MANY STATISTICS NOT MUCH SUBSTANCE
- TOO MUCH OF SALES PITCH, NOT ENOUGH DISCUSSION OF THE WAR OF THE PORTALS WHICH WAS SUPPOSED TO BE THE TOPIC
- TOO MUCH QUEBEC INFO-FRENCH ONLY SLIDES 2 OUT OF 3
- MOSTLY A SALES PITCH FROM OTHER 2 SPEAKERS
- IL SAGIT D'UNE PRESENTATION D'ENTREPRISES, DE LA PUB. OU EST LA BASE POUR DISCUSSION, LA FONCTION SOCIALE
- PRESENTATIONS NON AXEES SUR LE DEBAT ANNONCE MAIS SONT PLUTOT DES PRESENTATIONS DE VENTES DES SITES (CANOE)-PROJECTION NON DANS LES 2 LANGUES OFFICIELLES-PRESENTATIONS SONT PREPAREES EN SILOS, CHACUN ARRIVE AVEC SES STAT
- TOPIC WAS MISLEADING & FOCUS WAS DISAPPOINTING
- TIRESOME NETWARRIORS RHETORIC, GLORIFYING WIRED WORKAHOLICS. NO SIGNIFIANT VALUE FOR US-PRESENTATIONS APPROACHED AS ADVERTISING PROMOTION FOR THE COMPANIES
- ONLY ONE SPEAKER SPOKE OF PORTALS WITH RELATION TO GOVERNMENT OF CANADA
- NEXT YEAR PLEASE HIGHLIGHT IN THE PROGRAMME. THE PRIMARY LANGUAGE OF EACH SESSION BRANCHEZ-VOUS PRESENTATION DECK

- WAS OFFENSIVE IN ITS ELEVATION OF THE QUEBEC PROVINCIAL FLAG TO EQUAL STATUS WITH THE NATIONAL FLAGS OF CA
- 2 SPEAKER TOO MUCH PROMOTIONAL INFO
 - REALLY BORING SPEAKERS-WE DON'T NEED TO KNOW THE BORTS OF THEM INDUSTRY. WE NEED IDEAS
 - 3 SPEAKERS SOMEWHAT REPETITIONS
 - I FOUND THESE 2 DAYS HAVE BEEN ABOUT PROMOTING DEPARTMENTS OF COMPANIES, TOTAL WASTE OF TIME
 - THE OTHERS FELT TO MUCH LIKE A SALES PITCH
 - LACK OF INTERACTION BETWEEN PANEL AND AUDIENCE Q+A COULD TAKE PLACE EARLIER-PEOPLE ALREADY HAVE QUESTIONS IN MIND
 - PROBABLY SHOULD HAVE HAD A PANEL WITH BUSINESS, GOVERNMENT AND VOLONTARY SEE OF PERSPECTIVES
 - PRESENTATION PUREMENT PROMOTIONNELLES, ON DEVRAIT PREVENIR LES CONFERENCIERS QUE CELA EST ABSOLUMENT INNACPTABLE
 - THAT THEY SPENT MORE THAN 5 MINUTES TALKING ABOUT THEIR PRODUCTS AND SERVICES
 - NO INDICATION THAT THE PRESENTERS WOULD BE SPEAKING FRENCH FOR THE MAJORITY OF THE TIME
 - LES ACETATES POURRAIENT ETRE EN FRANCAIS, MEME SI LA PRESENTATION EST UNIQUEMENT EN ANGLAIS ET SURTOUT DE LA PART DES MINISTERES FEDERAUX
 - THIS DISCUSSION WAS FOCUS ON PROMOTION AND ADVERTISING FOR PRIVATE SECTOR AUDIENCE. THIS IS A GOVERNMENT GROUP. THE INFO WAS NOT APPLICABLE
 - TROP D'INFO SUR LES CONTENUS DES PORTAILS SPECIFIQUES, IL AURAIT ETE INTERESSANT DE CONNAITRE COMMENT SE FAIT LE CHOIX DES ENTREVUES ET LA CONCEPTION DE L'ARCHITECTURE DES PORTAILS, LES DEFIS DE LA MISE A JOUR ET A NIVEA
 - SPEAKERS VERY MONOTONE, DID NOT CAPTURE AUDIENCE INTEREST, ONLY LAST SPEAKER DEALT WITH TOPIC AS IT RELATED TO GOVERNMENT SERVICES
 - NO ENGLISH SLIDES EXCEPT SYMPATICO, NOT ENOUGH ENGLISH SPEAKERS
 - SOME OF THE PRESENTATIONS ARE DIFFICULT TO SEE-PRINT TOO SMALL
 - TROP DE REPETITIONS, REPETITIONS...
 - EXTREMELY INTERESTING AS RELATED TO THE BUSINESS OF PORTALS BUT GOVERNMENT APPLICATIONS NOT ILLUSTRATED IN ANY PRESENTATIONS
 - ACCESS AREA POOR, LONG LINES SET UP 2 TIMES AS MANY AREAS, SERVING FOODS NOT FORKS BUT LONG CHAIRS-TABLES-CONVERSATIONS GROUPS

- FOR THOSE UNDER 35 IN THE CROWD (NEXT GENERATION), I WAS EMBARRASSED FOR THE PANEL TO BE INTRODUCED AT THOSE WHOSE WORK HABITS WERE WIERD (60+ HOURS, NO VACATIONS-THIS NORMAL FOR OUR GENERATION-NOT SOMETHING TO DRAW ATTEN
- IT SHOULD BE CLEARLY STATED IN THE PROGRAM THE LANGUAGE OF THE PRESENTATIONS
- INTRODUCTORY COMMENTS BY ELISABETH NOT NECESSARY
- PAS AIME LES COMMENTAIRES DE SIROIS -SO CALLED EXPERT-ATTITUDE ARROGANTE
- WE WERE VERY COLD, TOO MUCH SELF-PROMOTION BY THE SPEAKERS
- TOO COOL, TURN DOWN THE VENTILATION
- PORTALS WERE DISCUSSED ONLY IN THE BUSINESS CONTEXT. I WAS HOPING FOR TRENDS IN PUBLIC AND VOLUNTARY SECTORS

Closing presentation

Positive comments

- A REAL BENEFIT TO KNOW ONE OF THIS CAN GO + WHAT BENEFITS IT CAN HEAR
- BON PRESENTATEURS
- GOOD PACE FOR PRESENTATION + EXAMPLES USED FOR EMPHASIS
- VERY INTERESTING CONTENT & EXAMPLES
- QUALITE DU CONFERENCIER
- EXAMPLES OF WHAT IS HAPPENING AROUND THE WORLD
- INITIATIVES PRESENTEES ETAIENT TRES INTERESSANTES
- ROLE DU WEB POUR MAINTENIR UNE LANGUE
- + VISUALS AIDS, + WELL TRAVELLED
- SERVES AS A REMINDER OF THE REALITIES OF A RURAL USER
- IT'S FREEZING
- RELEVANT, GOOD EXAMPLES
- RE-AFFIRMING THE TRUE CLIENTS, HELP TO ACCESS WHAT WE ARE BUILDING
- SOME VERY INTERESTING POINTS TO THINK ABOUT + CONSIDER
- THOUGHTFUL BALANCED POINTS OF VIEW OVERALL FOR 2 DAYS VERY GOOD LINE-UP OF SPEAKERS
- RESSOURCES IE WEB SITE EXAMPLES OF INCLUSION
- VERY INFORMED AND PASSIONATE ABOUT HIS TOPIC
- ONE OF THE MOST INTERESTING SESSION
- THE WEALTH OF EXAMPLES OF RURAL INITIATIVE AND THE FOCUS ON ACCESS PROBLEMS
- PHOTOS IN PRESENTATION WERE GREAT

- TRES INTERESSANT D'APPRENDRE COMMENT L'INTERNET EST UTILISE DANS LES COMMUNAUTES ELOIGNES ET PAR LES COMMUNAUTES CULTURELLES
- BEST PRESENTATION OF THE CONFERENCE REAL KNOWLEDGE TRANSFER
- LIFE AND LIGHT AT THE END OF THE HIGHWAY TUNNEL FOR RURAL COMMUNITIES
- EXCELLENT AND INTERESTING SPEAKER
- LA VISION GLOBALE

Negative comments

- TRADUCTION FRANCAISE EST TRES MEDIOCRE. LA TRADUCTRICE JEUNE N'EST PAS CABLE DE CONSERVER LE RYTHME DE LA TRADUCTION
- I HAD TO LEAVE EARLY FOR A MEETING
- PRESENTATION NON OFFERTE EN FRANCAIS
- WOULD HAVE LIKE MORE LESSONS LINKAGES TO CANADIAN SITUATION
- WISH TO HAVE HANDOUTS
- WAS NOT WELL ADAPTED TO OUR CONTEXT NOT WELL LINKED TO OTHER THEMES COVERED DURIG THE CONFERENCE ALTHOUGH IS HIGHLIGHTED INNOVATION INITIATIVE THROUGHOUT THE WORLD, WAS NOT PERSONALIZED ENOUGH
- PRESENTATION FUT BEAUCOUP TROP LONGUE ET UN PEU DECONNECTEE DU THEME DE LA CONFERENCE
- TOO MANY EXAMPLES RELEVANCE TO CANADA, NO CONCLUSION SUMMARY
- INFO OVERLOAD AFTER 2 DAYS OF INTENSE MEETINGS
- ALL POSITIVES NONE OF THE NEGATIVES WEATHER TEMPERATURE, SUPPORT NOT IS THE LINK
- RELATING COMMUNITIES REVIEWED TO THOSE WITHIN CANADA (UTILIZATION BY PROVINCE & BY SOCIO ECONOMIC SECTOR
- COULD WE HAVE FOUND A CANADIAN EXPERT WITH EQUALLY VALUABLE EXPERTISE
- AU LIEU DE PASSER CONTINUELLEMENT D'UNE LANGUE A L'AUTRE LORS DES PRESENTATIONS REPARTISSEZ PLUTOT LES CONFERENCES EN FRANCAIS CA EVITE DE TOUJOURS ENLEVER ET REMETTRE LE CASQUE D'ECOUTE DE TOUTE FACON IL Y A UN SERVICE

Workshop 1 — Metadata and other standards for resource discovery and resource description

Positive comments

- IT WAS THE BEST PART OF GOV NET

- EXCELLENT SESSION, REAL KNOWLEDGE TRANSFER HARD'S ON WAS GREAT
- MILLER WAS A GREAT SPEAKER MANAGED TO BE BOTH SPECIFIC AND GENERAL ENOUGH FOR ALL LISTENERS. HE KNEW HIS SUBJECT VERY WELL
- VERY RELEVANT + TIMELY FOR THE CHALLENGER WE ARE FACING NEW IN THEIR AREA
- HANDSON EXERCISES WERE PARTICULARLY HELPFUL, EXCELLENT WORKSHOP ANSWERED QUESTIONS WHICH WILL ASSIST ME WITH MY NETWORK
- 2 SPEAKERS KNOWLEDGE GAINED DISCUSSION ANSWER DISCUSSION
- ALTERNANCE ENTRE CONTENU THEORIQUE ET PRATIQUE
- VALUABLE KNOWLEDGE
- BOTH SPEAKERS KNOWLEDGE + INTERESTING
- THE MOST USEFUL OF THE 3 DAYS, THERE SHOULD BE MORE WORKSHOP EVENTS AT THE CONFERENCE-BETTER VALUE FOR TIME AND CAST
- MOST WORTHWHILE PART OF THE CONFERENCE
- HAVE AN EXPERT LIKE MILLER ACCESSIBLE FOR A WHOLE DAYS WAS PHENOMENAL CONGRATULATION ON A GREAT WORKSHOP
- HAND-ON EXERCICE
- GLOBALISATION DES STANDARDS A TRAVERS PLUSIEURS PAYS
- LABORATORY
- TRES BON RYTHME VARIE VIVANT
- SAVOIR OU LE GOUVERNEMENT ETAIT RENDU. IL VA ETRE IMPORTANT D'IMPLIQUER LES BIBLIOTHEQUES CAR UNE PARTIE DU TRAVAIL D'ANALYSE DES PUBLICATIONS GOUVERNEMENTALES Y EST FAIT ET LE MARC PEUT ETRE CONVERTI EN DC
- ON HANDSON ALTERNATIVES WITH LECTURE-DIFFERENT SPEAKERS-VERY DYNAMIC DAY
- MILLER WAS GREAT, A COMPARISON BETWEEN UK AND CANADA WEB STANDARDS WAS MOST INTERESTING
- EXCELLENTS SPEAKERS

Negative comments

- THE LAB IS VERY GOOD-THE BIG SCREEN IS NOT VISIBLE TO EVERY ONE AROUND A ROND TABLE
- DOCUMENTS REMIS DEVRAIENT ETRE BILINGUE
- SHOULD HAVE MADE IT CLEAR IN THE BROCHURE THAT THIS ROOM WAS IN ANOTHER BUILDING. YOU DID NOT HAVE ENOUGH SIGNS VERY CONFUSING, COLD LECTURE HALL
- UN PEU BIBLIOCENTRIQUE ON SENT UN PEU L'INFLUENCE DE LA BIBLIOTHEQUE NATIONALE DU CANADA

- PAS SPECIFIE QUE CET ATELIER SE TIEN EN ANGLAIS SEULEMENT. IL Y A DES POLITIQUES CONCERNANT LE BILINGUISME, JE N'AI MEME PAS PU OBTENIR LES DOCUMENTS PRESENTES PAR STC EN FRANCAIS OU L'ON REDIGE LES POLITIQUES
- SEEMED VERY ABSTRACT AND THEORETICAL, DID NOT MAKE A DIFFERENCE BETWEEN INTERNET PUBLISERVICE OR INTRANET IN IMPLEMENTING METADA

Workshop 2 — Creating knowledge in the 21st century

Positive comments

- DEMONSTRATION DE FIRE MZ
- THE REPBEAT ATTITUDE OF THE PRESENTERS
- INTERESTING AND USEFUL
- THE FIRST PRESENTATION OF KNOWLEDGE MANAGEMENT-BRAINSTORMING PERIOD WELL ORGANIZED
- DEMONSTRATIONS WERE WELL LINKED TO DISCUSSIONS
- EXCELLENT PRESENTATION OF CURRENT APPLICATION RELEVANT THE WORKSHOP
- THE SPEAKERS AND PRESENTATION WERE INTERESTING AND CURRENT
- BON MIXTE DE PRESENTATIONS ET DE TRAVAIL EN GROUPES, SUJETS UTILISE POUR ILLUSTRER LES CONCEPTS ETAIENT VARIES ET INTERESSANTS
- LE REMUE-MENINGES
- THERE SHOULD BE A FOLLOW UP ON WORKSHOP ON THIS NEXT YEAR
- EXAMPLES OF PRODUCTS NOT AWARE OF
- INTRODUCTION TO KNOWLEDGE VERY INTERESTING
- SIMARD'S PRESENTATION WAS FANTASTIC GOOD BRAINSTORMING SESSION
- WEB SITE DEMONSTRATIONS, VARIETY OF INFORMATION
- THIS IS EXACTLY WHAT I CAME TO GOV NET FOR IDEAS INTELLECTUAL INFRASTRUCTURE, INSPIRING
- SMALL GROUP SIZE ENCOURAGED NETWORKING
- EXCELLENT DIALOGUES-PARTICIPANTS INTERACTION-EXCELLENT EXEMPLES
- GOOD DISCUSSION-BREAKOUT GROUPS-GOOD PARTICIPATION-PRESENTATIONS ON TOPIC WITH GOOD EXAMPLES AND THOUGH PROVOQUING-USE OF A FACILITATOR
- SIMARD WAS AN EXCEPTIONAL SPEAKER-GOOD SPACE, MADE CREATIVITY KNOWLEDGE COME ONLINE
- QUALITY OF THE FIRST PRESENTER
- GOOD DISCUSSION + IDEAS-CHALLENGE WILL COME WITH FOLLOW UP

- LOVE IT, SHOW THE BIG PICTURE
- CONCENTRATION D'UNE DEMI-JOURNEE AINSI QUE LA PORTION FACILITATION. SUIVI APRES LA SESSION CONTINU DU MAILLAGE
- CASE STUDIES CLARIFIED + PUT TO REALITY WHAT IS MEANT BY KNOWLEDGE AND TURNING AT INTO SOMETHING UNABLE

Negative comments

- 1 EXCELLENTE DE MEME POUR FIRE MZ-NATURAL RESSOURCE 2 ETUDE DE CAS PRESENTATEUR NERVEUX ET TROP DE DELAI N'ETAIENT PAS NECESSAIRES
- LOGISTIC OF THIS CONFERENCE ARE VERY POOR
- PAS ASSEZ DE FRANCAIS SEULEMENT APRES LA 3 PRESENTATION. REMARQUABLEMENT PEU DE FRANCAIS SURTOUT POUR UN ATELIER TENU A HULL
- MORE FOCUS ON ISSUES WOULD HAVE BEEN USEFUL
- SOME OF THE LAST QUESTIONS IN THE BRAINSTORMING WERE VAGUE
- ALL SESSION SHOULD HAS THEIR POWERPOINT SESSIONS AVAILABLE AS HANDOUTS
- TRANSLATION CAPABILITIES NOT AVAILABLE
- THE HOW ON GETTING SENIOR MANAGER ON LINE IN THIS THINKING
- ONLY HAD 1 WORKSHOP
- NOT KNOWING IN ADVANCE WHERE THE FACILITY WAS FOR TODAY'S SESSION
- ROOM HARD TO FIND-BETTER SIGNAGE PLEASE
- HOW DOES THIS APPLY TO PROGRAMS THAT ARE ESTABLISHED MUCH AS CCP, OAS-TOO MANY CATCH PHARES COMMUNITIES INTEREST WHAT DOES THIS GET AT
- BILINGUISME DE CET ATELIER. SI NOUS SOMMES PAS CAPABLE DE METTRE DU CONTENU FRANCAIS DANS NOS PROPRES ATELIERS COMMENT POUVONS NOUS LE FAIRE POUR GDE

Workshop 3 — Maximizing your online success

Positive comments

- NU RUN: HOW DO YOU SEE YOUR PARTNERSHIP OR ADVISORS BOARDS COMMITTEES IN ORDER TO IMPROVE OUR G TO B TO C SERVICES
- BOTH JUD RAMUSSEN + ANDREW MILNE-NURUN-WERE EXCELLENT BEST OF CONFERENCE SUCCINCT QUICK
- LEADING EDGE CONTENT-EXPERTISE&KNOWLEDGE OF PRESENTERS-RELATING TECHNOLOGY SELECTIONS TO GOVT PROVINCES
- GOOD REVIEW OF TODAY'S WEB SITUATION

- GOOD INFO WELL EXPLAINED
- TERMINIUM
- A COUPLE OF GOOD SUGGESTIONS COMPARING CONTENT MANAGEMENT
- ABILITY TO ANSWER QUESTIONS IN A CONFIDENT MANNER
- COMPETENCES DE LA FIRME DANS LES SONDAGES; C'EST SUR UN THEME SPECIFIQUE COMME CELA QUE L'ON AURAIT DU BATIR UN VERITABLE ATELIER
- THE SPEAKERS HAVE AN EXCELLENT VIEW & OVERVIEW-GOOD INTERCHANGE
- THE INFORMATION PERTAINING TO AVAILABLE TOOLS TO IN MANITURING AND MANAGING A WEB SITE
- DESCRIPTION OF VARIOUS WEBSITE MANAGMENT ISSUES AND TOOLS
- KNOLEWDGABLE PRESENTERS
- VARIETY OF OPTIONS OFFERED
- REALLY GOOD WORKSHOP. GLAD TO HEAR THAT THE SLIDES WILL BE PUT ON THE NET
- EXCELLENT INFORMATION ON AVAILABLE TOOLS
- EVERYTHING WAS TORRYABLE AND DOWN TO EARTH BUT ALSO VERY INFORMATIVE IN THE TECH SIDE
- WILL PAST PRESENTATION ON GONLINE WEBSITE
- SPEAKERS WERE GREAT-KNOLEDGEABLE AND PATIENT
- THERE WERE A FEW NUGGETS USEFUL INFO

Negative comments

- VERY LITTLE USEFUL INFORMATION
- TECHNICAL + STRATEGIC- WOULD BE EXCELLENT TO PROVID THIS INFO TO A LARGE FORUM-INFO SESSION
- WOULD HAVE PREFERED PRINTOUT OF PRESENTATION
- NO DOCUMENT
- EITHER INCRASE FONT ON SLIDES PRVIDE HANDOUTS OR BOTH
- CE N'EST PAS UN ATELIER MAIS UNE CONFERENCE DE VENTE
- THE ROOM IS NOT SGOOD FOR PRESENTATION, THE SCREEN IS NOT VISIBLE
- THIS WORKSHOP DID NOT LOST AT THE BUSINESS ASPECT IN REGARDS TO A SUCCESFUL WEBSITE. THINK IT WOULD BE A BALANCE BETWEEN HOW THE SITE IS MANAGED AND THE CONTENT
- DISCUSSION NEAR END OF TOOLS DRAGGED A LIST IN RESPONSE TO QUESTIONS. I DIDN'T KNOW WHEN THE PRESENTERS ENDED & Q&A LOOK OVER
- NO HANDOUTS IE COPIES OF SLIDE PRESENTATION-SLIDE FRONT DIFFICULT TO READ/COPY

- ROOM TOO LONG & NARROW. UNABLE TO SEE SLIDES, DIFFICULT TO HEARD QUESTIONS ADICE LIGHTS HAD TO BE TIMMED TO VIEW SLIDES NOTE TAKEN WAS MORE DIFFICULT
- WOULD HAVE LIKE TO SEE MORE CONTENT MANAGMENT SOLUTIONS MORE COST-EFFECTIVES
- SOME TECHNIC TERMS NOT EXPLAINS
- LIGHTNING POOR FOR READING FONT OF POWERPOINT PRESENTATIONS WAS TOO SMALL
- THE BEST PRESENTATION OF THE WEEK
- THE BASIC LACK OF KNOWLEDGR OF THE PARTICIPANTS SLAVED THE SPEAKERS DOWN-DIFFICULT TO CONTINUE PRESENTATION WHEN CONSTANTLY BEING ASKED SIMPLE/BASIC QUESTIONS
- MONTLY A SALES JOB I WISH THERE WERE MORE INFORMATION OF A TECHNICAL NATURE

Workshop 4 — Solutions for today's communication challenges!

Positive comments

- EXCELLENT QUESTIONS & ANSWERS AND COMMENTS FROM AUDIENCE THROUGHOUT THE PRESENTATION, LOTS OF EXAMPLES GIVEN
- PRESENTATION OF MORE USE-PRACTICAL APPROCHES
- KNOLEWDGE OF THE DIRECTIONS RE USE LANGUAGES W/IN GOVT - NEW COMMUNICATION POLICY DIDN'T KNOW ABOUT IT
- DOCUMENTS DE PRESENTATION ETAIENT BILINGUES, LA SEULE PRESENTATION DE GOVNET OU LE MATERIEL ETAIT AFFICHE DANS LES 2 LANGUES
- L'ENSEMBLE DE LA PRESENTATION A ETE EXCELLENTE
- TOUTE LA PRESENTATION J'AI APPRIS BEAUCOUP ET JE VAIS FAIRE APPEL A VOS SERVICES
- L'ACCORD SUR LE SERVICE A LA CLIENTELE, LA PRESENTATION SERVIE PROBLEMES-SOLUTIONS
- INTERESTING PRESENTATION BUT I EXPECTED BROADER SUBJECT MATTER AND MORE INTERACTIVITY WE JUST SAY & LISTENED
- I FOUND THE WORKSHOP ENVIRONMENT STIMULATED CONVERSATION MORE THAN THE OTHER SESSIONS AT THE CONFERENCE. THIS ENVIRONMENT CONNECTED THE INFORMATION PROVIDED TO MY NEEDS
- ASPECT TRES BILINGUE, LES PRESENTATEURS S'EXPRIMENT TRES BIEN DANS LES 2 LANGUES/BEL EQUILIBRE
- SPEAKERS VERY OPEN TO QUESTIONS AND COMMENTS FROM PARTICIPANTS DYNAMIC WELL PACED PRESENTATIONS
- SHOULD HAVE BEEN BILINGUAL FROM THE BEGINING

- PRESENTATION TRES INTERESSANTE ET DONNANT DES INFORMATIONS PERTINENTES ET UTILES A NOTRE TRAVAIL DE WEBMASTER
- LE CONCEPT DE LOCALISATION ET LES RENSEIGNEMENTS SUR LES DEFIS A RELEVER
- LES PRESENTATEURS LES DIVERS SUJETS COUVERTS
- INTERNALIZATION
- THE FACT AND STATISTICS GIVEN IN THE FIRST PRESENTATION
- IDEA OF LOCALIZATION AND INTERNATIONALIZATION
- PRESENTATION COVERED ALL QUESTIONS I HELD TRANSLATION-MARKETING-GOC COMMUNITY POLICY, LOTS OF OPPORTUNITIES FROM QUESTIONS FROM FLOW
- INTERNATIONALIZATION PRESENTATION VERY LIVELY & INFORMATIVE-THIS WORKSHOP WAS MARKETED HAVE MORE SENIOR PEOPLE
- BEAUCOUP D'ASPECTS INTERESSANTS SUR LA NOUVELLE POLITIQUE DE COMMUNICATION ET SUR LES SERVICES FOURNIS PAR LE SERVICE DE TRADUCTION

Negative comments

- TEXT TOO SMALL IN HANDOUT
- NOT A GOOD BALANCE OF FRENCH & ENGLISH IN QUESTIONS SESSION DID NOT NEED MY EXPECTATION TO HELP ME COORDINATE THE COMPLEMENTARY GOL IN THE REGION
- DIDN'T REALLY DELIVER ON SOLVING MY COMMUNICATION CHALLENGES IT WAS REALLY AWARENESS SESSION AS APPOSED TO AS SOLUTIONS WORKSHOP, NO TOOLS DEMONSTRATED
- SIMULTANEOUS TRANSLATION WOULD HAVE BEEN HELPFUL
- DIFFICILES A LIRE ERREUR DANS 2 FICHES ANGLAISES IL FAUDRAIT ECRIRE INTERNATIONALIZATION ET NON INTERNALIZATION
- AMENAGEMENTS, TROP SERRES, DANGER POUR LE FEU, LOIN DU CENTRE DES CONGRES
- THIS SOUND MINOR, BUT THE POP WAS WARM AND THE COFFEE AND HOT WATER LUKEWARM AT BEST. BUT MY KEY CONCERN WAS NOT NARROW SCOPE OF THE PRESENTATION AND THE LIMITED OPPORTUNITY FOR INTERACTION
- SIMULTANEOUS TRANSLATION WOULD HAVE BEEN VERY HELPFUL
- VOUS DEVRIEZ OFFRIR DES MUFFINS ET AUTRES, EN PLUS DES BOISSONS POUR CEUX QUI ONT BESOIN DE MANGER REGULIEREMENT
- THE PRESENTATION REALLY WERE TOO GENERAL FOR PROFESSIONNALS DEALING WITH THE INTERNET, AND THE DESCRIPTION OF THE SESSION WAS ALMOST COMPLETELY DIFFERENT FROM WAS PRESENTED. NO REAL INFORMATION OR TOOLS WERE DISCUSSED

- LA TAILLE DES CARACTERES DES DOCUMENTS RENDAIT LA LECTURE DIFFICILE
- ACETATES EN FRANCAIS SONT DIFFICILES A LIRE. POLITIQUE EN MATIERE DE COMMUNICATION UN PEU ARIDE. PROBLEMES DE COOCURRENTS SUR LES ACETATES EN FRANCAIS
- MALHEUREUSEMENT ON NE PEUT LIRE TOUS LES TEXTES SUR LES ACETATES DES COPIES DISTRIBUEES
- LES DOCUMENTS FOURNIS EN FRANCAIS SONT ETAIENT DIFFICILES A LIRE CARACTERES TROP PETITS
- THE PRESENTATIONS SEEMED TO IMPOSE RATHER THAN SEEK SOLUTIONS MORE INTERACTION MAYBE NEEDED
- 2EME PARTIE TROP TECHNIQUE -DIFFICILE DE DISTINGUER LES RESPONSABILITES RESPECTIVES ENTRE LE BUREAU DE LA TRADUCTION ET LES AUTRES MINISTERES/AGENCES
- I THOUGHT TRANSLATION WOULD BE PROVIDED SESSION IN FRENCH I DON'T SPEAK FRENCH, THIS IS A COMPLETE WASTE OF MY MONEY
- LACK OF TRANSLATION SERVICES, MISSED MANY CONVERSATION POINTS DURING PRESENTATION AND QUESTION PERIOD ESPECIALLY -QEUSTIONS WERE NOT SUMMARIZED IN ENGLISH, BETTER ADDRESS BY 2 SPEAKER. WOULD HESITATE TO RETURN TO A CONFER
- MISSED A LOT BECOUSE I DON'T UNDERSTAND FRENCH FOR THE 1 HALF
- EXCELLENT CONTENU MAIS DOMMAGE QUE CET ATELIER SOIT BILINGUE. UN TEMPS TRES PRECIEUX A ETE PERDU A TRADUIRE LES QUESTIONS ET LA 2 PARTIE DE L'ATELIER A ETE DONNE PRESQU'EXCLUSIVEMENT EN ANGLAIS

Workshop 5 — Consultation and engagement of citizens online

Positive comments

- EVERY SESSION SHOULD HAVE HAD
- EXCELLENT SPEAKER GOOD EXAMPLES
- SUGGESTION TO FOLLOW UP COM & CONSULTATION POLICY ADOPTION WITH TRAINING OF MGRS... IN CONSULTATION + ENGAGEMENT STRATEGIES
- THE KNOWLEDGE OF THE SPEAKERS, ESPECIALLY LIZ WAS EXCEPTIONAL
- GOOD INFORMATION ON PROCESS & STEPS TO GO THROUGH
- HANDOUTS
- PRACTICALITY OF INFORMATION
- ONE OF THE BEST SESSION AT THE WHOLE CONFERENCE. I THINK YOU NEED TO OFFER MORE SESSIONS AT NEXT YEAR'S CONFERENCE THAT ARE MODELLED ON THIS
- PRESENTER HAD RELEVANT EXPERIENCE

- PRESENTER VERY KNOWLEDGABLE
- MEET OTHER KNOWLEDGABLE EXPERIENCED PEOPLE, HIG'S EXPERIENCES AD HINTS
- TRAITE DE CONSULTATIONS AU NIVEAU POLITIWUE POSE LA QUESTION DE LA DEMOCRATIE ET DE L'UTILITE
- SPEAKERS KNOWLEDGABLE
- IT VERIFIED A LOT OF MY EXPERIENCES WITH INTERACTIVE PLATFORMS-GOOD NETWORKING TOOL FOR MORE DOING

Negative comments

- I DID NOT HAVE ANY PLANNING TO DO TODAY, WE ARE JUST LOOKING AT THE POSSIBILITIES THE DO'S ANS DON'TS
- I FEEL WE BADELY COVERED THE MEAT OF THE TOPIC
- DIDN'T UNDERSTAND-OFTEN LOST WITH OVERALL OBJECTIVE
- TOO MUCH TO COVER IN TOO LITTLE TIME
- MORE INFORMATION ON WHAT TOOLS ARE THEM WHIT TOOLS CAN WE USE
- STRUCTURE OF SESSION. TOO MUCH TIME ON EXERCISE WHICH IS WHY SO MANY PEOPLE LEF EARLY
- NEXT YEAR THE CONFERENCE SHOULD OFFER MORE CONCEPTIONAL + BIG PICTURES SESSION AND FEWER COMMERCIALS FOR INDIVIDUAL DEPARTMENT AND PROGRAMS. WE NEED TO BE CHALLENGED AND STIMULATED NOT ADVERTISED TO
- TOO MUCH TIME SPENT ON BASIC INFORMATION & NOT ENOUGH ON REAL/PERTINENT CONTENT
- THE INFO WAS SO PRELIMINARY AND WAS COMMON SENCE LIKE WEB SITES SHOULD BE IN BOTH OFFICIAL LANGUAGES
- PLANNING SESSION TIME COULD HAVE BEEN BETTER UTILIZED FARTHER REVIEW OF MATERIAL
- HORRIBLE ROOM
- DES MOYENS SCIENTIFIQUES TELS LES BANQUEST EXISTENT, COMPORTANT NOMBRE DE NORMES REGLES ET METHODES. ON A LE MOYEN ICI PROPOSE, NE PEUT SE TANGUER D'ETRE SCIENTIFIQUES
- THIS IS A SESSION THAT REQUIRED MORE THAN ONE SPEAKER-MORE EXAMPLE WILL HELP
- NEED LESSONS LEARNED, DIFFICULT TO FOLLOW

Workshop 6 — Implementing the common look and feel on government websites: reflections and practicalities

Positive comments

- CHAPEAU A LA PERSONNE QUI A FAIT SA PRESENTATION DANS LES 2 LANGUES OFFICIELLES

- KNOWLEDGE OF PANEL, LESSONS LEARNED, CHALLENGES-UPDATE ON STANDARDS
- PRESENTERS SHOWED EXAMPLES OF GOOD/BAD IN THEIR EXPERIENCES. GOOD IDEAS ESP LAST 2 SESSIONS
- BROAD REPRESENTATION FROM POLICY TO APPLICATION OF THE CLF PARTICULARLY THE FOCUS ON CHALLENGES & FUTURES DIRECTIONS
- SPEAKERS WERE EXTREMELY KNOWLEDGABLE ON THE SUBJECT MATTER & WERE ABLE TO ADDRESS QUESTIONS COMPLETELY
- CONTACTS FOR HELP-SEE OTHER SITES
- CONNAISSANCES DES CONFERENCIERS
- GOOD WAY TO SHOW THE STANDARDS AS IMPLEMENTED ACCROSS DEPTS
- EXCELLENT SPEAKERS-GOOD CROSS SECTION OF SUBJECT MATTER
- PACE IS OFTEN VERY FAST NO A GOOD HANDOUT, MINUTES, OR A WEB REFERENCE IS NECESSARY
- CLF INFO EXCELLENT GOOD CROSS SECTION OF VIEW
- CASES STUDIES
- PRESENTATION DU CRC TRES BONNE PISTE DE REFLEXION
- LESSON LEARNED
- INFORMATIONS CONCRETES QUI TOUCHENT MON TRAVAIL DE FACON PERTINENTE
- TRES CONCRET-APPORTE DES SOLUTIONS
- LA SEQUENCE DES PRESENTATIONS DU GENERAL VERS LE PARTICULIER
- GOOD VISUALS
- GOVT EXPERIENCES
- EXCELLENT CL&F UPDATES & RESULTS FISCALLY SOME VIEWS ON IMPLEMENTATION TOWARD INTRAB=NET
- THIS COULD HAVE BEEN A DAY SESSION BECAUSE IS A LOT TO COVER
- LEARNING THE STANDARDS OF COMMARLOOK + FEEL REQUIREMENTS

Negative comments

- NO HANDOUTS-ROOM NOT IDEAL NOT EASILY REACHED OTHERWISE PANEL WAS EXCELLENT
- WOULD HAVE LIKED TO HAVE SEEN EVEN MORE DETAILS ON PROBLEMS ENCOUNTERED & EXAMPLES
- LAST LADY TOZER TOO MUCH HUM HUM + SLIDES WERE NOT CONSISTENT SPEAKER, SPEAKING TOO FAST
- TROP DE CONFERENCIERS DONC PAS ASSEZ DE TEMPS POUR QUESTIONS- COMPAGNIE PRIVEE N'ENRICHIT PAS NOS CONNAISSANCES (PLUTOT DE LA VENTE) ON A L'IMPRESSION QU'ILS VEULENT SUBSTITUER AUX BOITES A OUTILS EXISTANTES
- WOULD HAVE PREFERRED TO STAY AT PALAIS DES CONGRES
- MANQUE DE FRANCAIS-PAS DE MICROS POUR LES QUESTIONS

- WOULD HAVE PREFERRED PALAIS DES CONGRES, HANDOUTS OF ALL SLIDES, WOULD HAVE LIKE TO SEE PWGSC,GTIS, INTERNET SERVICE REPRESENTED
- ROOM TOO SMALL, A LITTLE HOT HARD TO FIND (5 MIN WALK FROM LOCATION INDICATED FOR CONFERENCE)
- CONTENU ET REFLEXIONS AU DEBUT-5EME PRESENTATION UN PEU TROP TECHNIQUE ET MALHEUREUSEMENT VISUELLE ET ORALEMENT EN ANGLAIS UNIQUEMENT
- QUE DES ATELIERS COMME CELUI-CI SOIENT PAS DISPONIBLES PLUS SOUVENT
- IT WAS INTERESTING TO HEAR PRESENTATION FROM THE PRIVATE SECTOR FIRM BUT THEY SHOULD HAVE RESISTED THE TEMPTATION TO MAKE THEIR SALES PITCH OVERTLY, WATER AND GLASSES WOULD HAVE BEEN HELPFUL, THE ROOM WAS A LONG WAY FROM
- NOT TECHNICAL ENOUGH. NEEDED A SPEAKER TO SPEND MORE TIME ON MORE CODING ISSUES
- NOT ALL PARTICIPANT GAVE HANDOUTS-IT WOULD HAVE BEEN NICE TO GET COPIES DURING THE SESSION, ROOM TOO HOT TOO CRAMED
- WOULD HAVE BEEN NICE TO HAVE COPIES OF EVERYONE'S HANDOUTS
- SOUND COULD HAVE BEEN BETTER
- SALES PITCH, SHOULD WE PERMIT THIS IN A SEMINAR SETTING
- TOO CROWDED
- GET A .CA DOMAIN NAME
- WASN'T AWARE SOME PRESENTATIONS WOULD BE FRENCH-NO TRNSLATION DEVICE PROVIDED
- HANDOUTS MENTIONED WERE NOT AVAILABLE
- INTO INFO GUYS THANKFULLY STUCK TO USEFUL TIPS AND DIDN'T JUST TALK ABOUT THEMSELVES. TOZEN WAS PRETTY GOOD A LESS PARTYTIME PRESENTATION THAN OTHERS, MORE REALISTIC

Workshop 7 — Connecting... Please don't wait

Positive comments

- I FOUND THIS WORKSHOPS INTERESTING- I LEARNED ABOUT HOW THE COUNTRY AT THE COMMUNITY IS CONNECTED
- BEATTIE WAS COMFORTABLE WITH HIS TOPIC, EASE OF PRESENTATION PACED AND MANNER OF PRESENTATION
- INTERESSANT DANS L,ENSEMBLE COMME SUCCES STORY MAIS PAS ORIENTE VERS LE GENRE D'INFORMATIONS DONT J'AVAIS BESOIN, BELLE PRESENTATION
- EXCELLENT OVERVIEW OF THE ALREADY SUCCESFUL CONNECTIVITY INITIATIVES-PROVIDES MOTIVATION FOR GOV NET PROJECT
- EXCELLENT SPEAKERS IN AN INFORMAL SETTING
- BON CHOIX DE SUJETS

Negative comments

- FACILITIES TOO FAR FROM REGISTRY SESK
- SPEAKER SHOULD LEARN HOW TO MAKE PRESENTATIONS
- EXCEPT FOR BEATTIE, I WAS SOMEWHAT DISSAPOINTED WITH THE SPEAKERS-ONE SPEAKER NEEDED TO USE THE MICROPHONE
- HANDOUTS DID NOT RELATE TO THE SLIDES IN THE 1,2 PRESENTATION
- NEED ANOTHER 1 OR 2 DAY WORK SHOP ON METADA FOR FEDERAL LIBRARIANS. TADAY'S WORKSHOP WAS FULL & REALLY WANTED TO ATTEND

APPENDIX 2

Telephone survey of attendees and non-attendees

The telephone survey took place between May 16 and May 25, 2001. Some 157 attendees were contacted to analyse their reaction to the conference in more detail than the report cards can offer; 188 non-attendees were questioned about the reasons for not attending and about their information needs.

Non-participants were selected at random from the telephone listings of the Government Electronic Directory Services. Listings were produced using the following keywords in titles: "communication", "policy analyst", "webmaster" and "Internet". Only telephone numbers in the 819 and 613 area codes were retained for the study.

The first three questions in the questionnaire acted as a filter to ensure that the individual contacted belonged to the right stratum. People registered to the conference but who did not attend were considered outside the population. Also, people on the non-participant list who had participated were excluded as were those who declared that their job did not involve government information and the Internet.

The next few pages contain the paper version of the telephone questionnaire.

Sample disposition
 according to the PMRS standardized format

State after the last call	#
Numbers used (a)	1 141
Numbers not connected / incorrect (b)	155
Valid numbers (c = a - b)	986
Non eligible, duplicates (d)	169
Eligible people (e = c - d)	817
Refusals (f)	30
No response, unavailable for the duration of the survey	442
Invalid records	0
Completed interviews (g)	345
Response rate (g / e)	42%
Refusal rate (f / e)	4%
Sampling margin of error for participants for a 50% proportion and a 95% confidence level including a correction for finite population	
Participants	±6.5 points
Non-participants	±7.1 points

**TELEPHONE SURVEY OF ATTENDEES AND NON-ATTENDEES
TO THE GOVNET 01 CONFERENCE**

Hi, my name is _____ and I call on behalf of **Circum Network Inc.**. We have been commissioned by the organisers of the *Government on the Net* conference to conduct an assessment of the conference held April 23 and 24.

IF ATTENDEE: We have selected a few people like you who attended to evaluate the conference and to start planning next year's.

IF NON-ATTENDEE: We have selected a few people like you who did not attend the conference to assess needs and to start planning next year's conference.

Your participation is voluntary and is very important to us. Your answers will remain strictly confidential. Would you have a few minutes now?

(IF ATTENDEE)

Q1 Could I first confirm that you attended the Government on the Net 01 conference on April 23 and 24?

YES 1
No 2 >> **TERMINATE**
DK/NR 9 >> **TERMINATE**

(IF NON-ATTENDEE)

Q2 Could I first confirm that you did not attend the Government on the Net 01 conference on April 23 and 24?

DID NOT ATTEND 1
No, ATTENDED 2 >> **TERMINATE**
DK/NR 9 >> **TERMINATE**

(IF "did not attend" AT Q2)

Q3 Does any aspect of your job involve government information and the Internet?

YES 1 >> **GOTO Q16, 16**
No 2 >> **TERMINATE**
DK/NR 9 >> **TERMINATE**

Q4 **How would you describe your main purpose in attending the *Government on the Net 01* conference? (DO NOT READ)**

KEEPING ABREAST OF THE STATE OF THE ART	1
NETWORKING	2
TRAINING	3
OTHER (SPECIFY)	98
DK/NR	99

Q5 Could you please rate your satisfaction with each of the following as they relate to the Government on the Net 01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with... (ROTATE WITHIN CATEGORIES OF INDICATORS)

- 5.1 The quality of the speakers
- 5.2 The balance of private and public sector speakers
- 5.3 The balance of French and English speaking speakers
- 5.4 The pace of the conference
- 5.5 The handouts
- 5.6 The registration procedures
- 5.7 The courtesy of the personnel on site
- 5.8 Generally, the level of service you received

- 5.9 The vocabulary used in the communications
- 5.10 The vocabulary used in written material
- 5.11 The availability of service in the official language of your choice
- 5.12 The clarity of the promotional material
- 5.13 Generally, the quality of communications

- 5.14 The geographical location of the conference in Hull
- 5.15 The availability of parking
- 5.16 The quality of the sound in the rooms
- 5.17 The temperature and ventilation in the rooms
- 5.18 The layout of the conference centre
- 5.19 Generally, the conference facilities

- 5.20 The variety of exhibitors
- 5.21 The number of exhibitors
- 5.22 The information offered by exhibitors
- 5.23 Generally, the exhibition component

- 5.24 The topics covered in the Social and Policy Issues stream
- 5.25 The topics covered in the Technology stream
- 5.26 The topics covered in the Content stream
- 5.27 The information and knowledge you gained
- 5.28 The contacts you made
- 5.29 The extent to which the conference met your needs
- 5.30 Generally, the results of your attendance

- 5.31 The cost of attending the conference

Q6 Are there topics of interest to you in the area of *Government on the Net* which were not covered at the conference?

YES (WHICH ONES?) 1
No 2
DK/NR 9

Q7 What subject, if any, was of most interest to you at the conference?

(SUBJECT) _____ 1
NONE 2
DK/NR 9

(IF 1 OR 2 AT Q5.2)

Q8 You indicated a dissatisfaction with the balance of private and public sector speakers. Would you have preferred more or fewer private sector speakers?

MORE 1
FEWER 2
DK/NR 9

(IF 1 OR 2 AT Q5.3)

Q9 You indicated a dissatisfaction with the balance of French and English speaking speakers. Would you have preferred more or fewer French speaking speakers?

MORE 1
FEWER 2
DK/NR 9

Q10 Based on your experience this year, how likely would you be to attend another *Government on the Net* conference next year? Would you be... (READ)

VERY UNLIKELY 1
SOMEWHAT UNLIKELY 2
SOMEWHAT LIKELY 3
VERY LIKELY 4
DK/NR 9

Q11 How did you find out about the Government on the Net 01 conference? (READ IF NECESSARY)

WORD OF MOUTH	1
FLYER RECEIVED IN THE MAIL	2
PROMOTIONAL MATERIAL OTHER THAN IN THE MAIL	3
WEB SITE	4
OTHER (SPECIFY)	8
DK/NR	9

Q12 Have you attended other, similar conferences in the last twelve months?

YES	1
No	2
DK/NR	9

(IF YES AT Q12)

Q13 Could you please name them? (DO NOT READ, ACCEPT AS MANY AS MENTIONED)

GOVERNMENT ONLINE	1
_____	2
DK/NR	99

(IF 1 AT Q12)

Q14 Would you say GovNet was much more profitable than Government Online, somewhat more, as profitable, somewhat less profitable or much less profitable than Government Online?

GOVNET MUCH MORE PROFITABLE	1
GOVNET SOMEWHAT MORE PROFITABLE	2
GOVNET AS PROFITABLE	3
GOVNET SOMEWHAT LESS PROFITABLE	4
GOVNET MUCH LESS PROFITABLE	5
DK/NR	9

(IF 2 AT Q12 AND Q14 HAS NOT BEEN ASKED)

Q15 Thinking about the best of these other conferences, would you say GovNet was much more profitable than that conference, somewhat more, as profitable, somewhat less profitable or much less profitable than that conference?

GOVNET MUCH MORE PROFITABLE	1
GOVNET SOMEWHAT MORE PROFITABLE	2
GOVNET AS PROFITABLE	3
GOVNET SOMEWHAT LESS PROFITABLE	4
GOVNET MUCH LESS PROFITABLE	5
DK/NR	9

(ATTENDEES SKIP TO Q19, 19 — SECTION FOR NON-ATTENDEES)

Q16 Before April 23 when the Conference took place, had you heard of the Government on the Net 01 conference?

YES	1
No	2
DK/NR	9

(IF YES)

Q17 What is the main reason why you decided not to attend the conference? (DO NOT READ)

BAD TIMING	1
HAD TO CHOOSE BETWEEN GOVERNMENT ONLINE AND GOVNET	2
LACK OF TIME	3
LACK OF MONEY	4
LACK OF INTEREST IN THE TOPICS COVERED	5
PREVIOUS LACKLUSTER EXPERIENCE	6
OTHER (SPECIFY)	98
DK/NR	99

Q18 What topics would be of interest to you at a conference focussed on government and the Internet? (ENTER AS MANY AS STATED; USE THE SAME CODES AS FOR Q7)

_____	98
DK/NR	99

(EVERYONE ANSWERS THE FOLLOWING QUESTIONS)

Q19 Some people think that traditional large-scale conferences are still the best way to meet people, exchange ideas and learn about key trends; others think that Web publishing and technology-based discussion groups offer more effective ways to keep abreast of the state-of-the-art. Which position is closest to your point of view?

CONFERENCE STILL THE BEST WAY	1
TECHNOLOGY OFFERS MORE EFFECTIVE WAYS	2
DK/NR	9

Q20 Finally, here are a few questions for statistical purposes. Do you work for a government department or agency?

YES	1
No	2
DK/NR	9

(IF YES AT Q20)

Q21 Do you work for the federal government?

YES	1
No	2
DK/NR	9

Q22 Which of the following best describes your job? (READ)

WEBMASTER	1
OTHER INTERNET-RELATED JOB	2
INFORMATION-RELATED STAFF	3
COMMUNICATIONS STAFF	4
PROGRAM MANAGER	5
POLICY ANALYST	6
OTHER	8
DK/NR	9

Q23 Do you work in the National Capital Region?

YES	1
No	2
DK/NR	9

(IF NO TO Q23)

Q24 **In which region of Canada do you work?** (READ IF NECESSARY)

ATLANTIC CANADA	1
QUEBEC	2
ONTARIO	3
PRAIRIES	4
BRITISH COLUMBIA	5
TERRITORIES	6
DK/NR	9

**SONDAGE TÉLÉPHONIQUE DES PARTICIPANTS ET NON-PARTICIPANTS
À LA CONFÉRENCE GOVNET 2001**

Bonjour, je m'appelle _____ et je vous téléphone de la part du Réseau Circum inc. Nous avons été mandaté par les organisateurs de la conférence *Gouvernement sur l'Internet* pour mener l'évaluation de la conférence qui a eu lieu les 23 et 24 avril derniers.

SI PARTICIPANT : Nous avons sélectionné quelques participants pour évaluer la conférence et planifier le prochain événement.

SI NON-PARTICIPANT : Nous avons sélectionné quelques personnes qui n'ont pas participé à la conférence pour analyser leurs besoins et planifier le prochain événement

Votre participants est volontaire et très importante pour nous. Vos réponses demeureront strictement confidentielles. Puis-je avoir quelques minutes de votre temps dès maintenant?

(SI PARTICIPANT)

Q1 Tout d'abord, pourriez-vous me confirmer votre participation à la conférence *Gouvernement sur l'Internet 2001* les 23 ET 24 avril 2001?

OUI 1
NON 2 >> TERMINER
NE SAIT PAS/NE RÉPOND PAS 9 >> TERMINER

(SI NON-PARTICIPANT)

Q2 Tout d'abord, pourriez-vous me confirmer que vous n'assistiez pas à la conférence *Gouvernement sur l'Internet 2001* les 23 ET 24 avril 2001?

N'A PAS ASSISTÉ 1
NON, A ASSISTÉ 2 >> TERMINER
NE SAIT PAS/NE RÉPOND PAS 9 >> TERMINER

(SI « N'A PAS ASSISTÉ » À Q2)

Q3 Est-ce que votre emploi touche de quelque façon que ce soit l'information gouvernementale et Internet?

OUI 1 >> ALLER À Q16, 16
NON 2 >> TERMINER
NE SAIT PAS/NE RÉPOND PAS 9 >> TERMINER

Q4 Quel était votre but principal en assistant à la conférence « Gouvernement sur l'Internet 2001 »? (NE PAS LIRE)

E TENIR AU COURANT DE LA SITUATION	1
CONTACTS D'AFFAIRES	2
FORMATION	3
AUTRE (SPÉCIFIER)	98
NE SAIT PAS/NE RÉPOND PAS	99

Q5 Pourriez-vous m'indiquer votre niveau de satisfaction par rapport aux aspects suivants de la conférence « *Gouvernement sur l'Internet 2001* »? Pour chacun des aspects, dites-moi si vous étiez très insatisfait, plutôt insatisfait, indifférent, plutôt satisfait ou très satisfait de... (FAIRE UNE ROTATION)

- 5.1 La qualité des conférenciers
- 5.2 L'équilibre entre les conférenciers des secteurs public et privé
- 5.3 L'équilibre entre les conférenciers de langues française et anglaise
- 5.4 Le rythme de la conférence
- 5.5 La documentation reçue aux ateliers
- 5.6 Les formalités d'inscription
- 5.7 La courtoisie du personnel
- 5.8 Dans l'ensemble, le niveau de service que vous avez reçu

- 5.9 Le vocabulaire employé lors des présentations
- 5.10 Le vocabulaire employé dans le matériel écrit
- 5.11 La disponibilité du service dans la langue officielle de votre choix
- 5.12 La clarté du matériel promotionnel
- 5.13 En général, la qualité de la communication

- 5.14 La localisation géographique de la conférence à Hull
- 5.15 La disponibilité du stationnement
- 5.16 La qualité du son dans les salles
- 5.17 La température et la ventilation dans les salles
- 5.18 La disposition du centre de conférence
- 5.19 Les installations en général

- 5.20 La diversité des exposants
- 5.21 Le nombre d'exposants
- 5.22 L'information offerte par les exposants
- 5.23 En général, le programme d'exposition

- 5.24 Les questions traitées dans le volet politique sociale
- 5.25 Les questions traitées dans le volet technologie
- 5.26 Les questions traitées dans le volet du contenu
- 5.27 L'information et les connaissances que vous avez acquises
- 5.28 Les contacts que vous avez faits
- 5.29 La mesure dans laquelle la conférence a rencontré vos besoins
- 5.30 En général, les résultats de votre participation

- 5.31 Les coûts de participation à la conférence

Q6 Y a-t-il des sujets qui vous intéressaient dans le domaine du Gouvernement sur l'Internet qui n'ont pas été touchés pendant la conférence?

OUI (LESQUELS?) 1
NON 2
NE SAIT PAS/NE RÉPOND PAS 9

Q7 Quel sujet vous a le plus intéressé pendant la conférence?

(SUJET) _____ 1
AUCUN 2
NE SAIT PAS/NE RÉPOND PAS 9

(SI 1 Ou 2 À Q5.2)

Q8 Vous avez indiqué un mécontentement au sujet de l'équilibre des conférenciers des secteurs privé et public. Auriez-vous préféré plus ou moins de conférenciers du secteur privé?

PLUS 1
MOINS 2
NE SAIT PAS/NE RÉPOND PAS 9

(SI 1 OU 2 À Q5.3)

Q9 Vous avez indiqué un mécontentement au sujet de l'équilibre des conférenciers francophones et anglophones. Auriez-vous préféré plus ou moins de conférenciers francophones?

PLUS 1
MOINS 2
NE SAIT PAS/NE RÉPOND PAS 9

Q10 D'après votre expérience de cette année, est-il pas du tout probable, peu probable, assez probable ou très probable que vous assistiez à une autre conférence « Gouvernement sur l'Internet » l'an prochain? (LIRE)

PAS DU TOUT PROBABLE 1
PEU PROBABLE 2
ASSEZ PROBABLE 3
TRÈS PROBABLE 4
NE SAIT PAS/NE RÉPOND PAS 9

Q11 Comment avez-vous appris l'existence de la conférence « Gouvernement sur l'Internet 2001 »
(LIRE SI NÉCESSAIRE)

BOUCHE À OREILLE	1
BROCHURE REÇUE PAR LA POSTE	2
MATÉRIEL PROMOTIONNEL AUTRE QUE PAR LA POSTE	3
SITE WEB	4
AUTRE (SPÉCIFIER)	8
NE SAIT PAS/NE RÉPOND PAS	9

Q12 Avez-vous assisté à d'autres conférences semblables au cours des douze derniers mois?

OUI	1
NON	2
NE SAIT PAS/NE RÉPOND PAS	9

(SI OUI À Q12)

Q13 Pouvez-vous les nommer S.V.P.? (NE PAS LIRE. ÉCRIRE TOUTES LES RÉPONSES)

GOUVERNEMENT EN LIGNE	1
_____	2
NE SAIT PAS/NE RÉPOND PAS	99

(SI 1 À Q12)

Q14 Diriez-vous que GovNet a été beaucoup plus utile, un peu plus utile, aussi utile, un peu moins utile ou beaucoup moins utile que Gouvernement en ligne?

GOVNET BEAUCOUP PLUS UTILE	1
GOVNET UN PEU PLUS UTILE	2
GOVNET AUSSI UTILE	3
GOVNET UN PEU MOINS UTILE	4
GOVNET BEAUCOUP MOINS UTILE	5
NE SAIT PAS/NE RÉPOND PAS	9

(SI 2 À Q12)

Q15 Quand vous pensez à la meilleure conférence à laquelle vous avez assisté, diriez-vous que GovNet a été beaucoup plus utile, un peu plus utile, aussi utile, un peu moins utile ou beaucoup moins utile que celle-là?

GOVNET BEAUCOUP PLUS UTILE	1
GOVNET UN PEU PLUS UTILE	2
GOVNET AUSSI UTILE	3
GOVNET UN PEU MOINS UTILE	4
GOVNET BEAUCOUP MOINS UTILE	5
NE SAIT PAS/NE RÉPOND PAS	9

(PARTICIPANTS, ALLEZ À LA Q19, 19 — SECTION POUR LES NON-PARTICIPANTS)

Q16 Avant le 23 avril, date de la conférence, aviez-vous entendu parler de la conférence Gouvernement sur Internet?

OUI	1
NON	2
NE SAIT PAS/NE RÉPOND PAS	9

(SI OUI)

Q17 Quelle est la raison principale pour laquelle vous n'avez pas assisté à la conférence? (NE PAS LIRE)

MAUVAISE PÉRIODE DANS L'ANNÉE	1
AVAIT À CHOISIR ENTRE GTEC ET GOVNET	2
MANQUE DE TEMPS	3
MANQUE D'ARGENT	4
PAS INTÉRESSÉ PAR LES SUJETS TRAITÉS	5
MAUVAISES EXPÉRIENCES PASSÉES	6
AUTRE (SPÉCIFIER)	98
NE SAIT PAS/NE RÉPOND PAS	99

Q18 Quels sujets vous intéresseraient dans le cadre d'une conférence portant sur le gouvernement et l'Internet? (INSCRIRE TOUTES LES RÉPONSES; UTILISER LES MÊMES CODES QUE DANS Q7)

_____	98
NE SAIT PAS/NE RÉPOND PAS	99

(TOUS RÉPONDENT AUX QUESTIONS SUIVANTES)

Q19 Certaines personnes sont d'avis que les conférences traditionnelles à grande échelle demeurent le meilleur moyen rencontrer des gens, d'échanger des idées et de se renseigner sur les nouvelles tendances; d'autres pensent que la publication sur le web et les groupes de discussion sur la technologie offrent des moyens plus efficaces de rester à la fine pointe. Laquelle de ces deux positions se rapproche le plus de votre opinion?

CONFÉRENCE DEMEURE LE MEILLEUR MOYEN	1
TECHNOLOGIE OFFRE DES MOYENS PLUS EFFICACES	2
NE SAIT PAS/NE RÉPOND PAS	9

Q20 Finalement, quelques questions à des fins de statistiques. Travaillez-vous pour un ministère ou une agence gouvernementale?

OUI	1
NON	2
NE SAIT PAS/NE RÉPOND PAS	9

(SI OUI À Q20)

Q21 Travaillez-vous pour le gouvernement fédéral?

OUI	1
NON	2
NE SAIT PAS/NE RÉPOND PAS	9

Q22 Parmi les postes suivants, lequel décrit le mieux votre emploi? (LIRE)

WEBMESTRE	1
AUTRE EMPLOI RELIÉ À L'INTERNET	2
EMPLOI RELIÉ À L'INFORMATIQUE	3
EMPLOI RELIÉ AUX COMMUNICATIONS	4
GESTIONNAIRE DE PROGRAMME	5
ANALYSTE DE POLITIQUES	6
AUTRE (SPÉCIFIEZ)	8
NE SAIT PAS/NE RÉPOND PAS	9

Q23 Travaillez-vous dans la région de la capitale nationale?

OUI	1
NON	2
NE SAIT PAS/NE RÉPOND PAS	9

(SI NON À Q23)

Q24 **Dans quelle région du Canada travaillez-vous?** (LIRE SI NÉCESSAIRE)

PROVINCES DE L'ATLANTIQUE	1
QUÉBEC	2
ONTARIO	3
LES PRAIRIES	4
COLOMBIE-BRITANNIQUE	5
LES TERRITOIRES	6
NE SAIT PAS/NE RÉPOND PAS	9

How would you describe your main purpose in attending the Government on the Net '01 conference? (DO NOT READ)

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy programm relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q4		157	157	0	47	56	46	68	88	2	26	129	41	111
Keeping abreast of the state of the art		100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
Keeping informed		71%	71%	0%	68%	79%	65%	63%	77%	50%	81%	70%	66%	72%
Networking		8%	8%	0%	4%	7%	15%	7%	9%	0%	12%	8%	17%	5%
Training		8%	8%	0%	13%	2%	9%	15%	2%	50%	8%	7%	7%	8%
Other		6%	6%	0%	6%	9%	4%	7%	6%	0%	0%	8%	5%	7%
DK/NR		6%	6%	0%	9%	4%	7%	7%	6%	0%	0%	8%	5%	7%
± ... at 50%:		8	8	*	14	13	14	12	10	69	19	9	15	9

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING		
	TOTAL	Parti- cants	Non- parti- cipants	Web relatd	Infor- mation relatd	Policy progrm relatd	CONFERENCE		Dissa- tis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely	
							Yes	No						
Q5A The quality of the speakers	n:	156	156	0	47	56	46	68	87	2	26	128	41	110
DISSATISFIED		100%	100%	0%	30%	36%	29%	44%	56%	1%	17%	82%	26%	71%
		12%	12%	0%	9%	20%	7%	13%	10%	50%	42%	5%	37%	3%
SATISFIED		79%	79%	0%	79%	70%	87%	72%	84%	50%	38%	88%	51%	88%
Diss. --		2%	2%	0%	4%	2%	0%	4%	0%	0%	12%	0%	7%	0%
Dis. -		10%	10%	0%	4%	18%	7%	9%	10%	50%	31%	5%	29%	3%
Indiff. =		10%	10%	0%	13%	11%	7%	15%	6%	0%	19%	8%	12%	9%
Sat. +		58%	58%	0%	68%	52%	52%	44%	69%	50%	38%	63%	41%	64%
Sat. ++		21%	21%	0%	11%	18%	35%	28%	15%	0%	0%	25%	10%	25%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	14	12	11	69	19	9	15	9
mean:		3,86	3,86	*	3,77	3,66	4,15	3,82	3,89	3,00	2,85	4,08	3,17	4,10
t:			*	*			**			***	***	***	***	***
Q5B The balance of private and public sector speakers	n:	153	153	0	46	55	45	66	86	2	26	125	39	109
DISSATISFIED		100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	25%	71%
		12%	12%	0%	13%	16%	9%	9%	14%	0%	23%	10%	18%	8%
SATISFIED		70%	70%	0%	67%	69%	71%	68%	72%	50%	50%	74%	49%	79%
Diss. --		1%	1%	0%	2%	0%	2%	2%	1%	0%	4%	1%	3%	1%
Dis. -		11%	11%	0%	11%	16%	7%	8%	13%	0%	19%	10%	15%	7%
Indiff. =		18%	18%	0%	20%	15%	20%	23%	14%	50%	27%	15%	33%	13%
Sat. +		54%	54%	0%	57%	56%	42%	50%	57%	50%	38%	57%	38%	61%
Sat. ++		16%	16%	0%	11%	13%	29%	18%	15%	0%	12%	18%	10%	18%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	15	12	11	69	19	9	16	9
mean:		3,73	3,73	*	3,63	3,65	3,89	3,76	3,72	3,50	3,35	3,81	3,38	3,88
t:			*	*			*			*	*	*	**	**
Q5C The balance of French and English speaking speakers	n:	153	153	0	46	55	45	66	86	2	25	126	39	109
DISSATISFIED		100%	100%	0%	30%	36%	29%	43%	56%	1%	16%	82%	25%	71%
		18%	18%	0%	24%	16%	16%	18%	17%	50%	20%	17%	21%	17%
SATISFIED		64%	64%	0%	61%	64%	62%	65%	63%	50%	44%	68%	51%	69%
Diss. --		5%	5%	0%	2%	7%	4%	5%	5%	0%	12%	3%	10%	3%
Dis. -		13%	13%	0%	22%	9%	11%	14%	13%	50%	8%	13%	10%	14%
Indiff. =		18%	18%	0%	15%	20%	22%	17%	20%	0%	36%	15%	28%	15%
Sat. +		42%	42%	0%	48%	36%	38%	38%	44%	50%	44%	41%	41%	42%
Sat. ++		22%	22%	0%	13%	27%	24%	27%	19%	0%	0%	27%	10%	27%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	15	12	11	69	20	9	16	9
mean:		3,64	3,64	*	3,48	3,67	3,67	3,70	3,59	3,00	3,12	3,75	3,31	3,76
t:			*	*			*			***	***	***	*	*

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Partici- pants	Non-parti- cipnts	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dissatis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely
Q5D The pace of the conference													
n:	155	155	0	47	55	46	67	87	2	25	128	40	110
DISSATISFIED	100%	100%	0%	30%	35%	30%	43%	56%	1%	16%	83%	26%	71%
SATISFIED	12%	12%	0%	11%	15%	11%	10%	13%	0%	28%	9%	18%	8%
Diss. --	71%	71%	0%	74%	65%	72%	70%	72%	50%	40%	77%	55%	78%
Dis. -	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	--	++
Indiff. =	12%	12%	0%	11%	15%	11%	10%	13%	0%	28%	9%	18%	8%
Sat. +	17%	17%	0%	15%	20%	17%	19%	15%	50%	32%	14%	28%	14%
Sat. ++	57%	57%	0%	66%	47%	61%	54%	61%	50%	40%	61%	53%	60%
DK/NR	14%	14%	0%	9%	18%	11%	16%	11%	0%	0%	16%	3%	18%
± ... at 50%:	8	8	*	14	13	14	12	11	69	20	9	15	9
mean:	3,73	3,73	*	3,72	3,69	3,72	3,76	3,71	3,50	3,12	3,85	3,40	3,88
t:		*	*						***	***	***	**	**
Q5E The handouts													
n:	145	145	0	45	49	44	66	78	2	23	120	34	107
DISSATISFIED	100%	100%	0%	31%	34%	30%	46%	54%	1%	16%	83%	23%	74%
SATISFIED	23%	23%	0%	27%	24%	23%	20%	27%	0%	39%	21%	24%	22%
Diss. --	53%	53%	0%	40%	53%	61%	55%	51%	50%	30%	58%	50%	54%
Dis. -	1%	1%	0%	0%	2%	2%	2%	1%	0%	0%	2%	0%	2%
Indiff. =	22%	22%	0%	27%	22%	20%	18%	26%	0%	39%	19%	24%	21%
Sat. +	23%	23%	0%	33%	22%	16%	26%	22%	50%	30%	22%	26%	23%
Sat. ++	40%	40%	0%	38%	39%	41%	36%	42%	0%	30%	43%	41%	39%
DK/NR	13%	13%	0%	2%	14%	20%	18%	9%	50%	0%	15%	9%	15%
± ... at 50%:	8	8	*	15	14	15	12	11	69	20	9	17	9
mean:	3,41	3,41	*	3,16	3,41	3,57	3,52	3,32	4,00	2,91	3,50	3,35	3,45
t:		*	*						*	**	*		
Q5F The registration procedures													
n:	155	155	0	47	56	45	67	87	2	26	127	40	110
DISSATISFIED	100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
SATISFIED	3%	3%	0%	4%	4%	2%	3%	3%	0%	4%	3%	3%	3%
Diss. --	89%	89%	0%	89%	88%	91%	91%	87%	100%	81%	91%	85%	91%
Dis. -	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Indiff. =	3%	3%	0%	4%	4%	2%	3%	3%	0%	4%	3%	3%	3%
Sat. +	8%	8%	0%	6%	9%	7%	6%	9%	0%	15%	6%	13%	6%
Sat. ++	41%	41%	0%	47%	41%	40%	39%	44%	50%	35%	43%	43%	42%
DK/NR	48%	48%	0%	43%	46%	51%	52%	44%	50%	46%	48%	43%	49%
± ... at 50%:	8	8	*	14	13	15	12	11	69	19	9	15	9
mean:	4,34	4,34	*	4,28	4,30	4,40	4,40	4,28	4,50	4,23	4,35	4,25	4,37
t:		*	*										

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q5G The courtesy of the personnel on site	n: 156	156	0	46	56	46	68	87	2	25	129	40	111
DISSATISFIED	100%	100%	0%	29%	36%	29%	44%	56%	1%	16%	83%	26%	71%
SATISFIED	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Diss. --	94%	94%	0%	93%	95%	96%	93%	95%	50%	88%	96%	93%	95%
Dis. -	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Indiff. =	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Sat. +	6%	6%	0%	7%	5%	4%	7%	5%	50%	12%	4%	8%	5%
Sat. ++	40%	40%	0%	41%	41%	39%	43%	39%	50%	64%	36%	55%	36%
DK/NR	54%	54%	0%	52%	54%	57%	50%	56%	0%	24%	60%	38%	59%
± ... at 50%:	8	8	*	14	13	14	12	11	69	20	9	15	9
mean:	4,48	4,48	*	4,46	4,48	4,52	4,43	4,52	3,50	4,12	4,57	4,30	4,53
t:			*							**	***	*	*
Q5H Generally, the level of service you received	n: 155	155	0	47	54	46	68	86	2	25	128	40	110
DISSATISFIED	100%	100%	0%	30%	35%	30%	44%	55%	1%	16%	83%	26%	71%
SATISFIED	2%	2%	0%	0%	6%	0%	3%	1%	50%	8%	0%	0%	2%
Diss. --	92%	92%	0%	98%	85%	96%	88%	95%	50%	80%	95%	88%	95%
Dis. -	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Indiff. =	2%	2%	0%	0%	6%	0%	3%	1%	50%	8%	0%	0%	2%
Sat. +	6%	6%	0%	2%	9%	4%	9%	3%	0%	12%	5%	13%	4%
Sat. ++	55%	55%	0%	64%	54%	50%	47%	63%	50%	68%	53%	58%	55%
DK/NR	37%	37%	0%	34%	31%	46%	41%	33%	0%	12%	42%	30%	39%
± ... at 50%:	8	8	*	14	13	14	12	11	69	20	9	15	9
mean:	4,27	4,27	*	4,32	4,11	4,41	4,26	4,27	3,00	3,84	4,38	4,18	4,32
t:			*		*					**	***		
Q5I The vocabulary used in the communications	n: 156	156	0	47	56	46	67	88	2	26	128	41	110
DISSATISFIED	100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
SATISFIED	3%	3%	0%	0%	2%	4%	1%	3%	0%	0%	3%	0%	4%
Diss. --	88%	88%	0%	91%	88%	87%	88%	89%	100%	77%	91%	88%	88%
Dis. -	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Indiff. =	3%	3%	0%	0%	2%	4%	1%	3%	0%	0%	3%	0%	4%
Sat. +	9%	9%	0%	9%	11%	9%	10%	8%	0%	23%	6%	12%	8%
Sat. ++	58%	58%	0%	66%	59%	52%	48%	66%	50%	73%	55%	61%	56%
DK/NR	30%	30%	0%	26%	29%	35%	40%	23%	50%	4%	35%	27%	32%
± ... at 50%:	8	8	*	14	13	14	12	10	69	19	9	15	9
mean:	4,16	4,16	*	4,17	4,14	4,17	4,27	4,08	4,50	3,81	4,23	4,15	4,16
t:			*							***	**		

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy programm relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q5J The vocabulary used in written material	n: 150	150	0	46	52	45	67	82	2	25	123	37	108
DISSATISFIED	100%	100%	0%	31%	35%	30%	45%	55%	1%	17%	82%	25%	72%
SATISFIED	82%	82%	0%	83%	81%	80%	81%	83%	100%	72%	84%	76%	83%
Diss. --	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Dis. -	3%	3%	0%	2%	4%	2%	1%	4%	0%	4%	2%	3%	3%
Indiff. =	15%	15%	0%	15%	15%	18%	18%	13%	0%	24%	14%	22%	14%
Sat. +	55%	55%	0%	63%	52%	51%	48%	61%	100%	64%	53%	49%	56%
Sat. ++	27%	27%	0%	20%	29%	29%	33%	22%	0%	8%	31%	27%	27%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	14	14	15	12	11	69	20	9	16	9
mean:	4,06	4,06	*	4,00	4,06	4,07	4,12	4,01	4,00	3,76	4,12	4,00	4,07
t:			*							*			
Q5K The availability of service in the official language of your choice	n: 155	155	0	47	56	45	66	88	2	25	128	41	109
DISSATISFIED	100%	100%	0%	30%	36%	29%	43%	57%	1%	16%	83%	26%	70%
SATISFIED	90%	90%	0%	89%	91%	89%	88%	92%	100%	80%	92%	80%	94%
Diss. --	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Dis. -	2%	2%	0%	2%	4%	0%	2%	2%	0%	8%	1%	7%	0%
Indiff. =	8%	8%	0%	9%	5%	11%	11%	6%	0%	12%	7%	12%	6%
Sat. +	43%	43%	0%	53%	38%	42%	36%	48%	50%	60%	39%	39%	44%
Sat. ++	48%	48%	0%	36%	54%	47%	52%	44%	50%	20%	53%	41%	50%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	14	13	15	12	10	69	20	9	15	9
mean:	4,36	4,36	*	4,23	4,41	4,36	4,38	4,34	4,50	3,92	4,45	4,15	4,43
t:			*							**	**		
Q5L The clarity of the promotional material	n: 154	154	0	46	54	46	67	86	2	25	127	40	109
DISSATISFIED	100%	100%	0%	30%	35%	30%	44%	56%	1%	16%	82%	26%	71%
SATISFIED	71%	71%	0%	74%	65%	74%	73%	70%	50%	36%	79%	58%	78%
Diss. --	1%	1%	0%	2%	0%	0%	1%	0%	0%	4%	0%	3%	0%
Dis. -	11%	11%	0%	4%	20%	9%	10%	12%	50%	28%	7%	18%	7%
Indiff. =	17%	17%	0%	20%	15%	17%	15%	19%	0%	32%	14%	23%	15%
Sat. +	49%	49%	0%	57%	44%	43%	42%	55%	50%	32%	53%	43%	52%
Sat. ++	22%	22%	0%	17%	20%	30%	31%	15%	0%	4%	26%	15%	26%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	14	13	14	12	11	69	20	9	15	9
mean:	3,81	3,81	*	3,83	3,65	3,96	3,91	3,73	3,00	3,04	3,98	3,50	3,96
t:			*							***	***	*	*

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy programm relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q5M Generally, the quality of communications	n: 157	157	0	47	56	46	68	88	2	26	129	41	111
DISSATISFIED	100% 6%	100% 6%	0% 0%	30% 6%	36% 7%	29% 4%	43% 6%	56% 6%	1% 50%	17% 23%	82% 2%	26% 20%	71% 1%
SATISFIED	85%	85%	0%	81%	86%	87%	84%	86%	0%	54%	93%	63%	93%
Diss. --	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Dis. -	6%	6%	0%	6%	7%	4%	6%	6%	50%	23%	2%	20%	1%
Indiff. =	9%	9%	0%	13%	7%	9%	10%	8%	50%	23%	5%	17%	6%
Sat. +	63%	63%	0%	66%	64%	57%	51%	72%	0%	54%	66%	51%	66%
Sat. ++	22%	22%	0%	15%	21%	30%	32%	15%	0%	0%	27%	12%	27%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	14	13	14	12	10	69	19	9	15	9
mean:	4,02	4,02	*	3,89	4,00	4,13	4,10	3,95	2,50	3,31	4,19	3,56	4,19
t:		*	*						***	***	***	***	***
Q5N The geographical location of the conference in Hull	n: 157	157	0	47	56	46	68	88	2	26	129	41	111
DISSATISFIED	100% 8%	100% 8%	0% 0%	30% 9%	36% 13%	29% 2%	43% 6%	56% 9%	1% 0%	17% 19%	82% 5%	26% 12%	71% 6%
SATISFIED	82%	82%	0%	79%	73%	93%	76%	85%	100%	62%	85%	76%	83%
Diss. --	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Dis. -	8%	8%	0%	9%	13%	2%	6%	9%	0%	19%	5%	12%	6%
Indiff. =	11%	11%	0%	13%	14%	4%	18%	6%	0%	19%	9%	12%	11%
Sat. +	45%	45%	0%	47%	39%	48%	38%	51%	50%	42%	46%	56%	42%
Sat. ++	36%	36%	0%	32%	34%	46%	38%	34%	50%	19%	40%	20%	41%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	14	13	14	12	10	69	19	9	15	9
mean:	4,10	4,10	*	4,02	3,95	4,37	4,09	4,10	4,50	3,62	4,19	3,83	4,17
t:		*	*			**			**	**	*	*	*
Q5O The availability of parking	n: 117	117	0	34	45	32	48	68	2	18	97	34	79
DISSATISFIED	100% 13%	100% 13%	0% 0%	29% 15%	38% 13%	27% 13%	41% 19%	58% 9%	2% 50%	15% 22%	83% 10%	29% 26%	68% 8%
SATISFIED	24%	24%	0%	32%	20%	19%	27%	22%	0%	22%	25%	29%	23%
Diss. --	4%	4%	0%	9%	2%	3%	6%	3%	50%	17%	1%	12%	1%
Dis. -	9%	9%	0%	6%	11%	9%	13%	6%	0%	6%	9%	15%	6%
Indiff. =	63%	63%	0%	53%	67%	69%	54%	69%	50%	56%	65%	44%	70%
Sat. +	16%	16%	0%	26%	13%	6%	17%	16%	0%	22%	15%	21%	15%
Sat. ++	8%	8%	0%	6%	7%	13%	10%	6%	0%	0%	9%	9%	8%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	9	9	*	17	15	17	14	12	69	23	10	17	11
mean:	3,15	3,15	*	3,15	3,11	3,16	3,13	3,16	2,00	2,83	3,23	3,00	3,22
t:		*	*										

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
QSP The quality of the sound in the rooms	n: 157	157	0	47	56	46	68	88	2	26	129	41	111
DISSATISFIED	100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
SATISFIED	20%	20%	0%	21%	23%	15%	22%	18%	50%	31%	17%	20%	20%
Diss. --	73%	73%	0%	70%	70%	76%	66%	77%	50%	62%	75%	73%	72%
Dis. -	2%	2%	0%	0%	4%	2%	3%	1%	0%	4%	2%	2%	2%
Indiff. =	18%	18%	0%	21%	20%	13%	19%	17%	50%	27%	16%	17%	18%
Sat. +	8%	8%	0%	9%	7%	9%	12%	5%	0%	8%	8%	7%	8%
Sat. ++	53%	53%	0%	49%	55%	48%	44%	59%	0%	54%	53%	59%	50%
DK/NR	20%	20%	0%	21%	14%	28%	22%	18%	50%	8%	22%	15%	23%
± ... at 50%:	8	8	*	14	13	14	12	10	69	19	9	15	9
mean:	3,71	3,71	*	3,70	3,57	3,87	3,63	3,76	3,50	3,35	3,78	3,66	3,73
t:			*										
QSQ The temperature and ventilation in the rooms	n: 156	156	0	47	56	45	67	88	2	26	128	41	110
DISSATISFIED	100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
SATISFIED	51%	51%	0%	45%	64%	40%	49%	52%	0%	62%	49%	49%	51%
Diss. --	42%	42%	0%	43%	32%	51%	42%	41%	100%	27%	44%	41%	42%
Dis. -	16%	16%	0%	13%	23%	9%	19%	14%	0%	19%	16%	15%	16%
Indiff. =	35%	35%	0%	32%	41%	31%	30%	39%	0%	42%	34%	34%	35%
Sat. +	8%	8%	0%	13%	4%	9%	9%	7%	0%	12%	7%	10%	7%
Sat. ++	32%	32%	0%	34%	30%	29%	28%	34%	50%	27%	33%	32%	32%
DK/NR	10%	10%	0%	9%	2%	22%	13%	7%	50%	0%	11%	10%	10%
± ... at 50%:	8	8	*	14	13	15	12	10	69	19	9	15	9
mean:	2,85	2,85	*	2,94	2,46	3,24	2,87	2,82	4,50	2,46	2,90	2,88	2,85
t:			*		**	*							
QSR The layout of the conference centre	n: 154	154	0	46	56	46	67	86	2	26	126	41	109
DISSATISFIED	100%	100%	0%	30%	36%	30%	44%	56%	1%	17%	82%	27%	71%
SATISFIED	12%	12%	0%	15%	14%	4%	13%	10%	50%	15%	10%	12%	12%
Diss. --	77%	77%	0%	70%	73%	89%	75%	78%	50%	54%	82%	71%	78%
Dis. -	2%	2%	0%	0%	5%	0%	4%	0%	0%	4%	2%	0%	3%
Indiff. =	10%	10%	0%	15%	9%	4%	9%	10%	50%	12%	9%	12%	9%
Sat. +	12%	12%	0%	15%	13%	7%	12%	12%	0%	31%	8%	17%	10%
Sat. ++	58%	58%	0%	54%	52%	67%	57%	58%	50%	54%	59%	61%	57%
DK/NR	19%	19%	0%	15%	21%	22%	18%	20%	0%	0%	23%	10%	21%
± ... at 50%:	8	8	*	14	13	14	12	11	69	19	9	15	9
mean:	3,82	3,82	*	3,70	3,75	4,07	3,75	3,87	3,00	3,35	3,93	3,68	3,84
t:			*			*				**	**		

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q55 Generally, the conference facilities	n: 157	157	0	47	56	46	68	88	2	26	129	41	111
DISSATISFIED	100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
SATISFIED	9%	9%	0%	11%	11%	7%	10%	8%	100%	23%	5%	12%	8%
Diss. --	82%	82%	0%	81%	82%	83%	74%	89%	0%	62%	88%	78%	83%
Dis. -	1%	1%	0%	0%	2%	0%	1%	0%	0%	4%	0%	0%	1%
Indiff. =	8%	8%	0%	11%	9%	7%	9%	8%	100%	19%	5%	12%	7%
Sat. +	9%	9%	0%	9%	7%	11%	16%	3%	0%	15%	8%	10%	9%
Sat. ++	65%	65%	0%	72%	64%	57%	57%	70%	0%	58%	67%	68%	63%
DK/NR	17%	17%	0%	9%	18%	26%	16%	18%	0%	4%	20%	10%	20%
± ... at 50%:	8	8	*	14	13	14	12	10	69	19	9	15	9
mean:	3,90	3,90	*	3,79	3,88	4,02	3,78	3,99	2,00	3,38	4,03	3,76	3,94
t:			*						***	**	***		
Q57 The variety of exhibitors	n: 152	152	0	47	54	46	67	84	2	25	125	40	108
DISSATISFIED	100%	100%	0%	31%	36%	30%	44%	55%	1%	16%	82%	26%	71%
SATISFIED	16%	16%	0%	15%	19%	13%	18%	14%	100%	28%	12%	20%	15%
Diss. --	73%	73%	0%	70%	72%	78%	69%	76%	0%	60%	77%	75%	71%
Dis. -	1%	1%	0%	2%	0%	0%	0%	1%	0%	4%	0%	3%	0%
Indiff. =	15%	15%	0%	13%	19%	13%	18%	13%	100%	24%	12%	18%	15%
Sat. +	11%	11%	0%	15%	9%	9%	13%	10%	0%	12%	11%	5%	14%
Sat. ++	54%	54%	0%	62%	52%	50%	48%	58%	0%	56%	54%	60%	50%
DK/NR	19%	19%	0%	9%	20%	28%	21%	18%	0%	4%	22%	15%	21%
± ... at 50%:	8	8	*	14	13	14	12	11	69	20	9	15	9
mean:	3,76	3,76	*	3,62	3,74	3,93	3,72	3,79	2,00	3,32	3,87	3,68	3,78
t:			*						***	*	**		
Q58 The number of exhibitors	n: 153	153	0	47	55	46	67	85	2	26	125	41	108
DISSATISFIED	100%	100%	0%	31%	36%	30%	44%	56%	1%	17%	82%	27%	71%
SATISFIED	15%	15%	0%	11%	15%	22%	18%	13%	50%	19%	14%	15%	15%
Diss. --	72%	72%	0%	74%	71%	70%	64%	78%	0%	62%	75%	73%	71%
Dis. -	1%	1%	0%	2%	0%	0%	0%	1%	0%	4%	0%	2%	0%
Indiff. =	14%	14%	0%	9%	15%	22%	18%	12%	50%	15%	14%	12%	15%
Sat. +	13%	13%	0%	15%	15%	9%	18%	9%	50%	19%	11%	12%	14%
Sat. ++	53%	53%	0%	64%	49%	43%	48%	56%	0%	58%	53%	54%	53%
DK/NR	19%	19%	0%	11%	22%	26%	16%	21%	0%	4%	22%	20%	19%
± ... at 50%:	8	8	*	14	13	14	12	11	69	19	9	15	9
mean:	3,75	3,75	*	3,72	3,78	3,74	3,63	3,85	2,50	3,42	3,84	3,76	3,75
t:			*								*		

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING		
	TOTAL	Parti- cipants	Non- partic- ipants	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dissa- tis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely	
Q5V The information offered by exhibitors	n:	153	153	0	47	55	46	67	85	2	26	125	41	108
DISSATISFIED		100%	100%	0%	31%	36%	30%	44%	56%	1%	17%	82%	27%	71%
		11%	11%	0%	9%	13%	13%	4%	15%	0%	35%	6%	22%	6%
SATISFIED		80%	80%	0%	83%	76%	80%	82%	79%	100%	50%	86%	68%	84%
Diss. --		1%	1%	0%	2%	0%	0%	0%	1%	0%	0%	1%	0%	1%
Dis. -		10%	10%	0%	6%	13%	13%	4%	14%	0%	35%	6%	22%	6%
Indiff. =		9%	9%	0%	9%	11%	7%	13%	6%	0%	15%	8%	10%	9%
Sat. +		54%	54%	0%	64%	51%	48%	55%	54%	100%	42%	56%	46%	58%
Sat. ++		25%	25%	0%	19%	25%	33%	27%	25%	0%	8%	30%	22%	26%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	14	12	11	69	19	9	15	9
mean:		3,93	3,93	*	3,91	3,89	4,00	4,04	3,87	4,00	3,23	4,08	3,68	4,03
t:			*							***	***			
Q5W Generally, the exhibition component	n:	152	152	0	47	55	45	66	85	2	26	124	41	107
DISSATISFIED		100%	100%	0%	31%	36%	30%	43%	56%	1%	17%	82%	27%	70%
		11%	11%	0%	9%	13%	11%	8%	13%	100%	35%	4%	20%	7%
SATISFIED		78%	78%	0%	83%	73%	80%	74%	80%	0%	54%	84%	68%	80%
Diss. --		1%	1%	0%	2%	0%	2%	0%	2%	0%	8%	0%	5%	0%
Dis. -		9%	9%	0%	6%	13%	9%	8%	11%	100%	27%	4%	15%	7%
Indiff. =		12%	12%	0%	9%	15%	9%	18%	7%	0%	12%	12%	12%	12%
Sat. +		61%	61%	0%	72%	62%	49%	53%	66%	0%	50%	64%	59%	62%
Sat. ++		17%	17%	0%	11%	11%	31%	21%	14%	0%	4%	20%	10%	19%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	15	12	11	69	19	9	15	9
mean:		3,83	3,83	*	3,83	3,71	3,98	3,88	3,79	2,00	3,15	4,00	3,54	3,92
t:			*							***	**	***	*	*
Q5X The topics covered in the Social and Policy Issues stream	n:	132	132	0	39	48	39	51	80	1	20	111	33	94
DISSATISFIED		100%	100%	0%	30%	36%	30%	39%	61%	1%	15%	84%	25%	71%
		9%	9%	0%	5%	10%	13%	6%	10%	0%	15%	8%	12%	6%
SATISFIED		43%	43%	0%	44%	38%	49%	39%	46%	0%	20%	48%	39%	46%
Diss. --		1%	1%	0%	3%	0%	0%	0%	1%	0%	0%	1%	0%	1%
Dis. -		8%	8%	0%	3%	10%	13%	6%	9%	0%	15%	7%	12%	5%
Indiff. =		48%	48%	0%	51%	52%	38%	55%	44%	100%	65%	44%	48%	48%
Sat. +		37%	37%	0%	38%	33%	38%	31%	41%	0%	15%	41%	36%	38%
Sat. ++		6%	6%	0%	5%	4%	10%	8%	5%	0%	5%	6%	3%	7%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		9	9	*	16	14	16	14	11	98	22	9	17	10
mean:		3,39	3,39	*	3,41	3,31	3,46	3,41	3,40	3,00	3,10	3,45	3,30	3,46
t:			*							*		*		

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q5Y The topics covered in the Technology stream	n: 141	141	0	45	48	42	59	81	2	23	116	36	101
DISSATISFIED	100%	100%	0%	32%	34%	30%	42%	57%	1%	16%	82%	26%	72%
SATISFIED	14%	14%	0%	16%	19%	10%	7%	20%	0%	43%	9%	36%	5%
Diss. --	3%	3%	0%	2%	4%	2%	2%	4%	0%	13%	1%	8%	0%
Dis. -	11%	11%	0%	13%	15%	7%	5%	16%	0%	30%	8%	28%	5%
Indiff. =	30%	30%	0%	20%	31%	36%	36%	25%	50%	30%	29%	17%	34%
Sat. +	45%	45%	0%	56%	42%	36%	41%	48%	50%	26%	48%	42%	48%
Sat. ++	11%	11%	0%	9%	8%	19%	17%	7%	0%	0%	14%	6%	14%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	15	14	15	13	11	69	20	9	16	10
mean:	3,50	3,50	*	3,56	3,35	3,62	3,66	3,40	3,50	2,70	3,66	3,08	3,70
t:			*						***	***	***	**	**
Q5Z The topics covered in the Content stream	n: 143	143	0	43	51	43	62	80	2	20	121	35	105
DISSATISFIED	100%	100%	0%	30%	36%	30%	43%	56%	1%	14%	85%	24%	73%
SATISFIED	15%	15%	0%	14%	24%	9%	13%	18%	50%	40%	11%	37%	8%
Diss. --	1%	1%	0%	0%	0%	5%	3%	0%	50%	0%	1%	6%	0%
Dis. -	14%	14%	0%	14%	24%	5%	10%	18%	0%	40%	10%	31%	8%
Indiff. =	18%	18%	0%	19%	14%	23%	19%	18%	50%	20%	17%	14%	20%
Sat. +	52%	52%	0%	58%	51%	47%	48%	55%	0%	40%	55%	46%	54%
Sat. ++	14%	14%	0%	9%	12%	21%	19%	10%	0%	0%	17%	3%	18%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	15	14	15	12	11	69	22	9	17	10
mean:	3,64	3,64	*	3,63	3,51	3,74	3,71	3,58	2,00	3,00	3,77	3,09	3,83
t:			*						**	***	***	***	***
Q5AA The information and knowledge you gained	n: 155	155	0	46	55	46	66	88	2	25	128	40	110
DISSATISFIED	100%	100%	0%	30%	35%	30%	43%	57%	1%	16%	83%	26%	71%
SATISFIED	20%	20%	0%	22%	24%	17%	17%	23%	50%	72%	9%	53%	6%
Diss. --	6%	6%	0%	9%	7%	4%	6%	7%	50%	32%	1%	20%	1%
Dis. -	14%	14%	0%	13%	16%	13%	11%	16%	0%	40%	9%	33%	5%
Indiff. =	14%	14%	0%	15%	9%	17%	17%	11%	50%	4%	16%	10%	15%
Sat. +	54%	54%	0%	57%	55%	48%	53%	56%	0%	24%	61%	38%	62%
Sat. ++	12%	12%	0%	7%	13%	17%	14%	10%	0%	0%	14%	0%	16%
DK/NR	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	14	13	14	12	10	69	20	9	15	9
mean:	3,51	3,51	*	3,39	3,49	3,61	3,58	3,47	2,00	2,20	3,79	2,65	3,87
t:			*						***	***	***	***	***

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Parti- cipants	Non- partic- ipants	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dissa- tis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely
Q5BB The contacts you made		152	152	0	46	53	46	66	85	2	24	126	39	109
DISSATISFIED		100%	100%	0%	30%	35%	30%	43%	56%	1%	16%	83%	26%	72%
SATISFIED		62%	62%	0%	65%	60%	63%	70%	55%	0%	29%	69%	62%	62%
Diss. --		1%	1%	0%	2%	0%	0%	2%	0%	0%	4%	0%	3%	0%
Dis. -		7%	7%	0%	4%	6%	11%	8%	7%	50%	13%	6%	5%	8%
Indiff. =		30%	30%	0%	28%	34%	26%	21%	38%	50%	54%	25%	31%	29%
Sat. +		47%	47%	0%	54%	43%	43%	52%	42%	0%	29%	51%	54%	44%
Sat. ++		15%	15%	0%	11%	17%	20%	18%	13%	0%	0%	18%	8%	18%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	14	12	11	69	20	9	16	9
mean:		3,68	3,68	*	3,67	3,72	3,72	3,77	3,61	2,50	3,08	3,82	3,59	3,72
t:				*						***	***	***		
Q5CC The extent to which the conference met your needs		156	156	0	47	56	46	68	87	2	26	128	41	110
DISSATISFIED		100%	100%	0%	30%	36%	29%	44%	56%	1%	17%	82%	26%	71%
SATISFIED		63%	63%	0%	60%	64%	65%	63%	64%	0%	19%	73%	37%	75%
Diss. --		5%	5%	0%	9%	5%	2%	4%	6%	0%	23%	2%	15%	1%
Dis. -		18%	18%	0%	21%	20%	15%	15%	21%	50%	54%	10%	39%	10%
Indiff. =		13%	13%	0%	11%	11%	17%	18%	9%	50%	4%	15%	10%	14%
Sat. +		56%	56%	0%	55%	61%	48%	56%	56%	0%	19%	64%	37%	65%
Sat. ++		8%	8%	0%	4%	4%	17%	7%	8%	0%	0%	9%	0%	11%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	14	12	11	69	19	9	15	9
mean:		3,43	3,43	*	3,26	3,38	3,63	3,47	3,40	2,50	2,19	3,70	2,68	3,75
t:				*						***	***	***	***	***
Q5DD Generally, the results of your attendance		155	155	0	47	55	45	68	86	2	25	128	40	110
DISSATISFIED		100%	100%	0%	30%	35%	29%	44%	55%	1%	16%	83%	26%	71%
SATISFIED		69%	69%	0%	66%	69%	69%	68%	71%	0%	16%	80%	40%	82%
Diss. --		5%	5%	0%	4%	7%	2%	4%	5%	0%	24%	1%	15%	0%
Dis. -		12%	12%	0%	13%	11%	16%	10%	13%	50%	44%	5%	28%	5%
Indiff. =		14%	14%	0%	17%	13%	13%	18%	12%	50%	16%	13%	18%	13%
Sat. +		59%	59%	0%	62%	60%	51%	56%	63%	0%	16%	69%	38%	69%
Sat. ++		10%	10%	0%	4%	9%	18%	12%	8%	0%	0%	12%	3%	13%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	15	12	11	69	20	9	15	9
mean:		3,57	3,57	*	3,49	3,53	3,67	3,60	3,57	2,50	2,24	3,85	2,85	3,89
t:				*						***	***	***	***	***

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '01 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with..

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
	TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy programm relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
QSEE The cost of attending the conference	n: 154	154	0	46	55	46	67	86	2	26	126	41	108
DISSATISFIED	100%	100%	0%	30%	36%	30%	44%	56%	1%	17%	82%	27%	70%
SATISFIED	19%	19%	0%	13%	27%	15%	15%	22%	100%	58%	10%	37%	12%
Diss. --	49%	49%	0%	54%	40%	54%	55%	44%	0%	12%	57%	32%	56%
Dis. -	5%	5%	0%	7%	4%	7%	4%	6%	50%	23%	1%	12%	3%
Indiff. =	14%	14%	0%	7%	24%	9%	10%	16%	50%	35%	9%	24%	9%
Sat. +	32%	32%	0%	33%	33%	30%	30%	34%	0%	31%	33%	32%	32%
Sat. ++	38%	38%	0%	43%	33%	39%	42%	36%	0%	8%	45%	24%	44%
DK/NR	10%	10%	0%	11%	7%	15%	13%	8%	0%	4%	12%	7%	12%
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	8	8	*	14	13	14	12	11	69	19	9	15	9
mean:	3,35	3,35	*	3,46	3,16	3,48	3,49	3,24	1,50	2,35	3,59	2,90	3,53
t:		*	*						***	***	***	**	**

Could you please rate your satisfaction with each of the following as they relate to the Government on the Net '99 conference? Were you highly dissatisfied, somewhat dissatisfied, indifferent, somewhat satisfied or highly satisfied with...

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q5 Summary scale														
DISSATISFIED		157 100%	157 100%	0 0%	47 30%	56 36%	46 29%	68 43%	88 56%	2 1%	26 17%	129 82%	41 26%	111 71%
SATISFIED		82%	82%	0%	81%	75%	89%	87%	78%	0%	0%	100%	51%	94%
Diss. --		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Dis. -		1%	1%	0%	0%	2%	2%	3%	0%	100%	0%	0%	2%	1%
Indiff. =		17%	17%	0%	19%	23%	9%	10%	22%	0%	100%	0%	46%	5%
Sat. +		71%	71%	0%	77%	63%	74%	72%	70%	0%	0%	87%	46%	80%
Sat. ++		11%	11%	0%	4%	13%	15%	15%	8%	0%	0%	13%	5%	14%
± ... at 50%:		8	8	*	14	13	14	12	10	69	19	9	15	9
mean:		3,82	3,82	*	3,80	3,73	3,95	3,86	3,80	2,25	3,04	4,01	3,46	3,96
t:			*	*			*			*	***	***	***	***

Are there topics of interest to you in the area of Government on the Net which were not covered at the conference?

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q6		156	156	0	47	56	46	67	88	2	26	128	41	110
No		100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
		47%	47%	0%	49%	46%	43%	43%	51%	0%	19%	54%	37%	53%
Other		13%	13%	0%	6%	20%	13%	7%	17%	100%	23%	9%	20%	11%
New technologies		10%	10%	0%	9%	14%	4%	10%	9%	0%	19%	8%	10%	9%
DK/NR		10%	10%	0%	2%	11%	17%	12%	8%	0%	12%	9%	7%	11%
e-government and GOL		6%	6%	0%	11%	4%	7%	6%	7%	0%	12%	5%	15%	3%
Experiences with other depart.		4%	4%	0%	4%	2%	7%	6%	2%	0%	4%	4%	2%	4%
Global vision		3%	3%	0%	2%	2%	7%	1%	3%	0%	0%	4%	2%	3%
Client focus/engagement		2%	2%	0%	4%	0%	0%	4%	0%	0%	4%	2%	2%	2%
Best practices		1%	1%	0%	2%	0%	2%	1%	1%	0%	4%	1%	5%	0%
E-commerce		1%	1%	0%	2%	0%	0%	1%	0%	0%	0%	1%	0%	1%
Common look and feel		1%	1%	0%	0%	2%	0%	1%	0%	0%	4%	0%	0%	1%
Management		1%	1%	0%	2%	0%	0%	1%	0%	0%	0%	1%	0%	1%
Intranets		1%	1%	0%	2%	0%	0%	0%	1%	0%	0%	1%	0%	1%
Web promotion		1%	1%	0%	2%	0%	0%	1%	0%	0%	0%	1%	0%	1%
Content		1%	1%	0%	2%	0%	0%	1%	0%	0%	0%	1%	0%	1%
Social impact		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Workshops		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Communications		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Web design		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Security and privacy		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	14	12	10	69	19	9	15	9

What subject, if any, was of most interest to you at the conference?

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q7		157	157	0	47	56	46	68	88	2	26	129	41	111
DK/NR		100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
		20%	20%	0%	17%	23%	17%	18%	20%	0%	15%	21%	17%	19%
New technologies		19%	19%	0%	28%	23%	9%	21%	18%	100%	15%	19%	12%	23%
None		13%	13%	0%	13%	14%	11%	16%	10%	0%	19%	12%	17%	12%
Other		11%	11%	0%	9%	9%	15%	7%	14%	0%	15%	10%	20%	8%
Security and privacy		8%	8%	0%	9%	9%	9%	9%	8%	0%	15%	7%	10%	7%
Content		6%	6%	0%	2%	5%	9%	6%	6%	0%	8%	5%	2%	6%
e-government and GOL		5%	5%	0%	0%	5%	9%	1%	8%	0%	0%	6%	5%	5%
Experiences with other depart.		3%	3%	0%	2%	0%	7%	4%	2%	0%	4%	3%	2%	4%
Social impact		3%	3%	0%	6%	4%	0%	1%	5%	0%	0%	4%	7%	2%
Management		3%	3%	0%	4%	0%	4%	3%	2%	0%	0%	3%	0%	4%
Workshops		2%	2%	0%	2%	0%	4%	1%	2%	0%	0%	2%	0%	3%
Global vision		2%	2%	0%	2%	0%	2%	1%	2%	0%	0%	2%	0%	3%
Common look and feel		2%	2%	0%	2%	4%	0%	3%	1%	0%	8%	1%	5%	1%
Client focus/engagement		1%	1%	0%	0%	2%	2%	1%	1%	0%	0%	2%	0%	2%
E-commerce		1%	1%	0%	0%	2%	2%	3%	0%	0%	0%	2%	0%	2%
Web promotion		1%	1%	0%	4%	0%	0%	3%	0%	0%	0%	2%	2%	1%
Web design		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Communications		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Best practices		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Intranets		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		8	8	*	14	13	14	12	10	69	19	9	15	9

You indicated a dissatisfaction with the balance of private and public sector speakers. Would you have preferred more or fewer private sector speakers?

	n:	GROUP			JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q8		19	19	0	6	9	4	6	12	0	6	13	7	9
More		100%	100%	0%	32%	47%	21%	32%	63%	0%	32%	68%	37%	47%
Fewer		68%	68%	0%	83%	67%	50%	83%	67%	0%	50%	77%	71%	89%
DK/NR		32%	32%	0%	17%	33%	50%	17%	33%	0%	50%	23%	29%	11%
		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	± ... at 50%:	22	22	*	40	33	49	40	28	*	40	27	37	33

You indicated a dissatisfaction with the balance of French and English speaking speakers. Would you have preferred more or fewer French speaking speakers?

	n:	GROUP			JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q9		27	27	0	11	9	7	12	15	1	5	21	8	18
More		100%	100%	0%	41%	33%	26%	44%	56%	4%	19%	78%	30%	67%
Fewer		59%	59%	0%	64%	44%	71%	67%	53%	0%	60%	62%	50%	61%
DK/NR		30%	30%	0%	27%	33%	29%	33%	27%	100%	20%	29%	25%	33%
		11%	11%	0%	9%	22%	0%	0%	20%	0%	20%	10%	25%	6%
	± ... at 50%:	19	19	*	30	33	37	28	25	98	44	21	35	23

Based on your experience this year, how likely would you be to attend another Government on the Net conference next year?
 Would you be... (READ)

	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING		
	TOTAL	Parti- cipants	Non- cipants	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dissa- tis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely	
Q10	n:	157	157	0	47	56	46	68	88	2	26	129	41	111
UNLIKELY		100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
LIKELY		26%	26%	0%	21%	38%	22%	21%	31%	50%	73%	16%	100%	0%
Very unlikely		71%	71%	0%	79%	61%	72%	78%	66%	50%	23%	81%	0%	100%
Somewhat unlikely		10%	10%	0%	13%	14%	2%	7%	11%	50%	46%	2%	37%	0%
Somewhat likely		17%	17%	0%	9%	23%	20%	13%	19%	0%	27%	15%	63%	0%
Very likely		41%	41%	0%	49%	38%	35%	43%	41%	0%	15%	47%	0%	59%
DK/NR		29%	29%	0%	30%	23%	37%	35%	25%	50%	8%	33%	0%	41%
	± ... at 50%:	3%	3%	0%	0%	2%	7%	1%	3%	0%	4%	3%	0%	0%
	mean:	8	8	*	14	13	14	12	10	69	19	9	15	9
	t:	2,93	2,93	*	2,96	2,71	3,14	3,07	2,82	2,50	1,84	3,16	1,63	3,41
			*	*		*	*			***	***	***	***	***

How did you find out about the Government on the Net '01 conference? (READ IF NECESSARY)

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Parti- cipants	Non- cipants	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dissa- tis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely
Q11		157	157	0	47	56	46	68	88	2	26	129	41	111
		100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
Word of mouth		28%	28%	0%	23%	34%	24%	28%	28%	0%	19%	30%	24%	30%
Flyer received in the mail		22%	22%	0%	26%	14%	26%	31%	15%	50%	31%	20%	20%	22%
Web site		17%	17%	0%	17%	14%	20%	12%	20%	0%	15%	17%	17%	16%
Promotional other than in mail		14%	14%	0%	15%	18%	9%	12%	16%	50%	15%	13%	17%	14%
Other		11%	11%	0%	6%	14%	13%	13%	9%	0%	15%	10%	17%	9%
E-mail		6%	6%	0%	6%	4%	9%	3%	8%	0%	4%	6%	2%	7%
DK/NR		3%	3%	0%	6%	2%	0%	1%	3%	0%	0%	3%	2%	3%
± ... at 50%:		8	8	*	14	13	14	12	10	69	19	9	15	9

Have you attended other, similar conferences in the last twelve months?

		GROUP			JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q12	n:	157	157	0	47	56	46	68	88	2	26	129	41	111
Yes		100%	100%	0%	30%	36%	29%	43%	56%	1%	17%	82%	26%	71%
No		43%	43%	0%	49%	39%	43%	100%	0%	100%	27%	46%	34%	48%
DK/NR		56%	56%	0%	51%	61%	54%	+++	---	0%	73%	53%	66%	52%
		1%	1%	0%	0%	0%	2%	---	+++	0%	0%	1%	0%	0%
	± ... at 50%:	8	8	*	14	13	14	12	10	69	19	9	15	9

Could you please name them? (DO NOT READ, ACCEPT AS MANY AS MENTIONED)

	n:	GROUP			JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q13		68	68	0	23	22	20	68	0	2	7	59	14	53
Government Online		100%	100%	0%	34%	32%	29%	100%	0%	3%	10%	87%	21%	78%
OTHER		38%	38%	0%	39%	45%	30%	38%	0%	0%	57%	37%	43%	36%
OTHER		65%	65%	0%	65%	68%	55%	65%	0%	100%	43%	66%	50%	68%
DK/NR		12%	12%	0%	13%	5%	20%	12%	0%	0%	29%	10%	14%	11%
± ... at 50%:		12	12	*	20	21	22	12	*	69	37	13	26	13

Would you say GovNet was much more profitable than Government Online, somewhat more, as profitable, somewhat less profitable or much less profitable than Government Online?

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q14		26	26	0	9	10	6	26	0	0	4	22	6	19
GOVNET MORE PROFITABLE		100%	100%	0%	35%	38%	23%	100%	0%	0%	15%	85%	23%	73%
GOVNET LESS PROFITABLE		27%	27%	0%	22%	30%	33%	27%	0%	0%	0%	32%	0%	37%
GovNet much more profitable		31%	31%	0%	44%	20%	33%	31%	0%	0%	100%	18%	100%	11%
GovNet somewht more profitable		4%	4%	0%	0%	10%	0%	4%	0%	0%	0%	5%	0%	5%
GovNet as profitable		23%	23%	0%	22%	20%	33%	23%	0%	0%	0%	27%	0%	32%
Govnet somewht less profitable		38%	38%	0%	22%	50%	33%	38%	0%	0%	0%	45%	0%	47%
GovNet much less profitable		23%	23%	0%	22%	20%	33%	23%	0%	0%	50%	18%	67%	11%
DK/NR		8%	8%	0%	22%	0%	0%	8%	0%	0%	50%	0%	33%	0%
		4%	4%	0%	11%	0%	0%	4%	0%	0%	0%	5%	0%	5%
± ... at 50%:		19	19	*	33	31	40	19	*	*	49	21	40	22
mean:		3,08	3,08	*	3,50	2,80	3,00	3,08	*	*	4,50	2,81	4,33	2,67
t:			*	*				*	*	*	**	**	***	***

Thinking about the best of these other conferences, would you say GovNet was much more profitable than that conference, somewhat more, as profitable, somewhat less profitable or much less profitable than that conference?

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q15		34	34	0	11	11	10	34	0	2	1	31	6	28
		100%	100%	0%	32%	32%	29%	100%	0%	6%	3%	91%	18%	82%
GOVNET MORE PROFITABLE		18%	18%	0%	9%	18%	20%	18%	0%	0%	0%	19%	0%	21%
GOVNET LESS PROFITABLE		50%	50%	0%	64%	55%	40%	50%	0%	100%	100%	45%	83%	43%
GovNet much more profitable		9%	9%	0%	9%	9%	10%	9%	0%	0%	0%	10%	0%	11%
GovNet somewht more profitable		9%	9%	0%	0%	9%	10%	9%	0%	0%	0%	10%	0%	11%
GovNet as profitable		29%	29%	0%	18%	27%	40%	29%	0%	0%	0%	32%	0%	36%
Govnet somewht less profitable		35%	35%	0%	55%	36%	20%	35%	0%	50%	0%	35%	33%	36%
GovNet much less profitable		15%	15%	0%	9%	18%	20%	15%	0%	50%	100%	10%	50%	7%
DK/NR		3%	3%	0%	9%	0%	0%	3%	0%	0%	0%	3%	17%	0%
± ... at 50%:		17	17	*	30	30	31	17	*	69	98	18	40	19
mean:		3,39	3,39	*	3,60	3,45	3,30	3,39	*	4,50	5,00	3,27	4,60	3,18
t:			*	*				*	*		*	*	**	**

Before April 23 when the Conference took place, had you heard of the Government on the Net '01 conference?

	n:	GROUP			JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q16		188	0	188	21	77	84	0	0	0	0	0	0	0
Yes		100%	0%	100%	11%	41%	45%	0%	0%	0%	0%	0%	0%	0%
No		47%	0%	47%	67%	61%	31%	0%	0%	0%	0%	0%	0%	0%
DK/NR		51%	0%	51%	19%	38%	68%	0%	0%	0%	0%	0%	0%	0%
		3%	0%	3%	14%	1%	1%	0%	0%	0%	0%	0%	0%	0%
	± ... at 50%:	7	*	7	21	11	11	*	*	*	*	*	*	*

What is the main reason why you decided not to attend the conference? (DO NOT READ)

	TOTAL	GROUP		JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q17	n: 88	0	88	14	47	26	0	0	0	0	0	0	0
Lack of time	100% 34%	0% 0%	100% 34%	16% 36%	53% 36%	30% 31%	0% 0%	0% 0%	0% 0%	0% 0%	0% 0%	0% 0%	0% 0%
Bad timing	30%	0%	30%	21%	23%	46%	0%	0%	0%	0%	0%	0%	0%
Other	14%	0%	14%	21%	13%	12%	0%	0%	0%	0%	0%	0%	0%
Lack of interest in the topics	6%	0%	6%	7%	9%	0%	0%	0%	0%	0%	0%	0%	0%
Others from same off. went	5%	0%	5%	0%	4%	4%	0%	0%	0%	0%	0%	0%	0%
Choice between GOL and GovNet	5%	0%	5%	7%	6%	0%	0%	0%	0%	0%	0%	0%	0%
Lack of money	3%	0%	3%	7%	2%	4%	0%	0%	0%	0%	0%	0%	0%
DK/NR	2%	0%	2%	0%	4%	0%	0%	0%	0%	0%	0%	0%	0%
Previous lackluster experience	1%	0%	1%	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%
Lack of information	1%	0%	1%	0%	0%	4%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:	10	*	10	26	14	19	*	*	*	*	*	*	*

What topics would be of interest to you at a conference focussed on government and the Internet? (ENTER AS MANY AS STATED; USE THE SAME CODES AS FOR Q6B)

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q18		188	0	188	21	77	84	0	0	0	0	0	0	0
Client focus/engagement		100%	0%	100%	11%	41%	45%	0%	0%	0%	0%	0%	0%	0%
New technologies		18%	0%	18%	0%	17%	25%	0%	0%	0%	0%	0%	0%	0%
Other		17%	0%	17%	48%	16%	11%	0%	0%	0%	0%	0%	0%	0%
e-government and GOL		13%	0%	13%	10%	9%	18%	0%	0%	0%	0%	0%	0%	0%
Security and privacy		12%	0%	12%	10%	14%	11%	0%	0%	0%	0%	0%	0%	0%
Communications		12%	0%	12%	19%	13%	11%	0%	0%	0%	0%	0%	0%	0%
Content		12%	0%	12%	5%	19%	6%	0%	0%	0%	0%	0%	0%	0%
No		10%	0%	10%	10%	6%	12%	0%	0%	0%	0%	0%	0%	0%
DK/NR		9%	0%	9%	10%	12%	7%	0%	0%	0%	0%	0%	0%	0%
Management		7%	0%	7%	5%	8%	7%	0%	0%	0%	0%	0%	0%	0%
Experiences with other depart.		7%	0%	7%	10%	5%	7%	0%	0%	0%	0%	0%	0%	0%
Common look and feel		7%	0%	7%	10%	6%	7%	0%	0%	0%	0%	0%	0%	0%
Global vision		6%	0%	6%	19%	5%	5%	0%	0%	0%	0%	0%	0%	0%
Intranets		6%	0%	6%	5%	0%	11%	0%	0%	0%	0%	0%	0%	0%
Web promotion		3%	0%	3%	0%	6%	1%	0%	0%	0%	0%	0%	0%	0%
E-commerce		3%	0%	3%	0%	5%	0%	0%	0%	0%	0%	0%	0%	0%
Best practices		2%	0%	2%	0%	3%	2%	0%	0%	0%	0%	0%	0%	0%
Social impact		2%	0%	2%	0%	3%	1%	0%	0%	0%	0%	0%	0%	0%
Web design		1%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
Workshops		1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
		7	*	7	21	11	11	*	*	*	*	*	*	*

Some people think that traditional large-scale conferences are still the best way to meet people, exchange ideas and learn about key trends; others think that Web publishing and technology-based discussion groups offer more effective ways to keep abreast of the state-of-the-art...

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q19		345	157	188	68	133	130	68	88	2	26	129	41	111
Conference still the best way		100%	46%	54%	20%	39%	38%	20%	26%	1%	8%	37%	12%	32%
Technology more effective ways		66%	64%	67%	62%	61%	72%	69%	61%	100%	42%	68%	56%	68%
DK/NR		17%	16%	18%	26%	19%	11%	13%	18%	0%	38%	12%	27%	13%
± ... at 50%:		5	8	7	12	8	9	12	10	69	19	9	15	9

Finally, here are a few questions for statistical purposes. Do you work for a government department or agency?

	n:	GROUP			JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Par- tici- pant	Non- parti- cipant	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dis- tis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely
Q20		345	157	188	68	133	130	68	88	2	26	129	41	111
Yes		100%	46%	54%	20%	39%	38%	20%	26%	1%	8%	37%	12%	32%
No		98%	97%	99%	97%	98%	100%	97%	97%	100%	100%	96%	100%	95%
DK/NR		2%	3%	1%	3%	2%	0%	3%	3%	0%	0%	4%	0%	5%
		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	± ... at 50%:	5	8	7	12	8	9	12	10	69	19	9	15	9

Do you work for the federal government?

	n:	GROUP			JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q21														
		339	152	187	66	131	130	66	85	2	26	124	41	106
Yes		100%	45%	55%	19%	39%	38%	19%	25%	1%	8%	37%	12%	31%
		98%	97%	99%	97%	99%	98%	97%	99%	100%	96%	98%	98%	98%
No		1%	3%	1%	3%	1%	1%	3%	1%	0%	4%	2%	2%	2%
DK/NR		0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		5	8	7	12	9	9	12	11	69	19	9	15	10

Which of the following best describes your job? (READ)

	n:	GROUP			JOB			OTHER-CONFERENCE		-SATISFACTION-			LIKELIHOOD OF RETURNING	
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q22		345	157	188	68	133	130	68	88	2	26	129	41	111
Webmaster		100%	46%	54%	20%	39%	38%	20%	26%	1%	8%	37%	12%	32%
		10%	13%	6%	49%	0%	0%	15%	13%	0%	8%	15%	5%	17%
Other Internet-related job		10%	17%	5%	51%	0%	0%	19%	15%	0%	27%	15%	20%	16%
		+++	---	---	+++	---	---	---	---	---	---	---	---	---
INTERNET RELATED		20%	30%	11%	100%	0%	0%	34%	27%	0%	35%	29%	24%	33%
		+++	---	---	+++	---	---	---	---	---	---	---	---	---
Information-related staff		12%	22%	4%	0%	32%	0%	21%	24%	50%	27%	21%	24%	22%
		+++	---	---	---	+++	---	---	---	---	---	---	---	---
Communications staff		26%	13%	37%	0%	68%	0%	12%	15%	0%	23%	12%	27%	9%
		---	---	+++	---	+++	---	---	---	---	---	---	++	---
INFORMATION RELATED		39%	36%	41%	0%	100%	0%	32%	39%	50%	50%	33%	51%	31%
		---	---	---	---	+++	---	---	---	---	---	---	+	---
Program manager		14%	22%	9%	0%	0%	38%	25%	18%	50%	15%	22%	20%	21%
		+++	---	---	---	---	+++	---	---	---	---	---	---	---
Policy analyst		23%	8%	36%	0%	0%	62%	4%	10%	0%	0%	9%	5%	9%
		---	---	+++	---	---	+++	---	---	---	---	---	---	---
POLICY-PROGRAM RELATED		38%	29%	45%	0%	0%	100%	29%	28%	50%	15%	32%	24%	30%
		---	---	++	---	---	+++	---	---	---	---	---	---	---
Other		4%	5%	3%	0%	0%	0%	4%	6%	0%	0%	6%	0%	6%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		5	8	7	12	8	9	12	10	69	19	9	15	9

Do you work in the National Capital Region?

		GROUP		JOB			OTHER CONFERENCE		SATISFACTION			LIKELIHOOD OF RETURNING		
		TOTAL	Participants	Non-participants	Web relatd	Information relatd	Policy program relatd	Yes	No	Dissatisfied	Indifferent	Satisfied	Unlikely	Likely
Q23	n:	345	157	188	68	133	130	68	88	2	26	129	41	111
Yes		100%	46%	54%	20%	39%	38%	20%	26%	1%	8%	37%	12%	32%
No		8%	16%	1%	10%	5%	7%	16%	15%	0%	19%	16%	17%	15%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	± ... at 50%:	5	8	7	12	8	9	12	10	69	19	9	15	9

In which region of Canada do you work? (READ IF NECESSARY)

	n:	GROUP			JOB			OTHER		SATISFACTION			LIKELIHOOD OF RETURNING	
		TOTAL	Parti- cipants	Non- cipants	Web relatd	Infor- mation relatd	Policy progrm relatd	Yes	No	Dissa- tis- fied	Indif- ferent	Satis- fied	Unli- kely	Likely
Q24		26	25	1	7	7	9	11	13	0	5	20	7	17
Atlantic Canada		100%	96%	4%	27%	27%	35%	42%	50%	0%	19%	77%	27%	65%
Quebec		23%	24%	0%	0%	29%	44%	18%	31%	0%	20%	25%	43%	18%
Ontario		35%	32%	100%	57%	29%	22%	27%	38%	0%	40%	30%	43%	29%
Prairies		31%	32%	0%	43%	14%	22%	36%	23%	0%	40%	30%	14%	35%
British Columbia		8%	8%	0%	0%	29%	0%	9%	8%	0%	0%	10%	0%	12%
Territories		4%	4%	0%	0%	0%	11%	9%	0%	0%	0%	5%	0%	6%
DK/NR		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
± ... at 50%:		19	20	98	37	37	33	30	27	*	44	22	37	24

APPENDIX 3

Survey of exhibitors

Every exhibitor was asked to complete a short survey form.



SURVEY OF EXHIBITORS AT THE GOVNET 01 CONFERENCE

The organising committee for the *Government on the Net 01* conference would like to get **your views** on your experience as an exhibitor. This feedback will be very important in planning the next conference. Please take a few minutes to complete this form. Participation is voluntary and your responses will remain confidential since all responses will be compiled by *Circum Network Inc.* Please **fax the completed form back to (819) 771-4507**. Thank you for your help.

Q1. Please rate your level of satisfaction with each of the following aspects of your participation to GovNet 01.

	Highly dissatisfied (1)	Somewhat dissatisfied (2)	Indifferent (3)	Somewhat satisfied (4)	Highly satisfied (5)	Don't know or not applicable (9)
The traffic at your booth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The number of contacts made	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The type of audience you reached at the conference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The interest shown by attendees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Globally, the results of your presence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The booth size	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The facilities at the booth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The booth placement in the exhibits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The exhibit placement in the conference site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generally, the booth space you were given	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The geographical location of the conference in Hull	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The availability of parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The temperature and ventilation in the conference centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The layout of the conference centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generally, the conference centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The other exhibitors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The contacts you made with other exhibitors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The cost of your presence at the conference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

CONTINUED ON REVERSE

Q2. What is the most pressing suggestion you would like to make to organisers?

.....

.....

.....

.....

.....

Q3. How do you measure the success of your involvement in a conference like this one?

.....

.....

.....

.....

.....

Q4. Is there an organisation you expected to find as exhibitor and which was not there?

.....

.....

.....

.....

.....

Q5. Based on your experience this year, how likely would you be to be an exhibitor at another *Government on the Net* conference next year? Would you be...

- VERY UNLIKELY (1)
- SOMEWHAT UNLIKELY (2)
- SOMEWHAT LIKELY (3)
- VERY LIKELY (4)
- DON'T KNOW (9)

Q6. Finally, could you indicate which category best describes your organisation?

- FEDERAL GOVERNMENT (1)
- OTHER GOVERNMENT (2)
- PRIVATE SECTOR (3)

**THANK YOU FOR COMPLETING THIS SURVEY.
PLEASE FAX IT TO (819)771-4507 AS SOON AS POSSIBLE.**



SONDAGE DES EXPOSANTS À LA CONFÉRENCE « LE GOUVERNEMENT SUR L'INTERNET 01 »

Le comité organisateur de la conférence « Le gouvernement sur l'Internet 01 » aimerait obtenir **votre point de vue** comme exposant. Vos réactions sont très importantes pour la planification de la prochaine conférence. Veuillez prendre quelques minutes pour remplir ce formulaire. Votre participation est volontaire et vos réponses demeureront confidentielles puisqu'elles seront compilées par le Réseau Circum inc., la firme responsable de l'évaluation de la conférence. Veuillez **télécopier votre questionnaire complété au 819.771.4507**. Merci de votre aide.

Q1. Veuillez indiquer votre niveau de satisfaction par rapport à chacune des dimensions suivantes de votre participation à la conférence « Le gouvernement sur l'Internet 01 ».

	Très insatis- fait (1)	Plutôt insatisfait (2)	Indifférent (3)	Plutôt satisfait (4)	Très satisfait (5)	Ne sait pas ou sans objet (9)
L'achalandage à votre comptoir	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Le nombre de contacts fait	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Le type d'auditoire rejoint à la conférence . .	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L'intérêt démontré par les participants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Globalement, les résultats de votre présence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
La taille de votre comptoir	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L'aménagement de votre comptoir	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L'emplacement de votre comptoir parmi les exposants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
L'emplacement de votre comptoir sur le site de la conférence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Généralement, l'espace d'exposition qui vous a été attribué	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
La localisation géographique de la conférence à Hull	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
La disponibilité de stationnement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
La température et la ventilation dans le centre des congrès	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
La disposition du centre des congrès	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Généralement, le centre de congrès	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Les autres exposants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Les contacts que vous avez eus avec les autres exposants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Le coût de votre présence à la conférence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SUITE AU VERSO

Q2. Quelle est la suggestion la plus importante que vous voudriez faire aux organisateurs de la conférence?

.....

.....

.....

.....

.....

Q3. Comment mesurez-vous le succès de votre implication à une conférence comme celle-ci?

.....

.....

.....

.....

.....

Q4. Y a-t-il une organisation que vous pensiez rencontrer parmi les exposants à cette conférence et qui n'y est pas?

.....

.....

.....

.....

.....

Q5. Sur la base de votre expérience cette année, quelles sont les probabilités que vous soyez à nouveau exposant à la conférence « Le gouvernement sur l'Internet l'an prochain »? Est-ce...

- TRÈS IMPROBABLE (1)
- PLUTÔT IMPROBABLE (2)
- PLUTÔT PROBABLE (3)
- TRÈS PROBABLE (4)
- NE SAIT PAS (9)

Q6. Finalement, pourriez-vous indiquer laquelle des catégories suivantes décrit le mieux l'organisation que vous représentez?

- GOUVERNEMENT FÉDÉRAL (1)
- AUTRE GOUVERNEMENT (2)
- SECTEUR PRIVÉ (3)

**MERCI D'AVOIR COMPLÉTÉ CE SONDAGE.
VEUILLEZ LE TÉLÉCOPIER AUSSITÔT QUE POSSIBLE AU 819.771.4507**

The traffic at your booth

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	OF COMING BACK Unli- kely	Likely
Q1A1	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		33%	37%	29%	67%	14%
Highly dissatisfied		55%	53%	57%	33%	68%
Somewhat dissatisfied		12%	16%	7%	33%	5%
Indifferent		21%	21%	21%	33%	9%
Somewhat satisfied		9%	11%	7%	0%	14%
Highly satisfied		36%	42%	29%	22%	45%
No answer		18%	11%	29%	11%	23%
		3%	0%	7%	0%	5%
	± ... at 50%:	17	22	26	33	21
	mean:	3,28	3,11	3,54	2,44	3,76
	t:				*	*

The number of contacts you made

		ORIGIN			LIKELIHOOD OF COMING BACK	
		TOTAL	Federal gov.	Private sector	Unlikely	Likely
Q1A2	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		27%	32%	21%	44%	18%
Highly dissatisfied		61%	58%	64%	56%	64%
Somewhat dissatisfied		9%	11%	7%	22%	5%
Indifferent		18%	21%	14%	22%	14%
Somewhat satisfied		6%	5%	7%	0%	9%
Highly satisfied		42%	42%	43%	56%	36%
No answer		18%	16%	21%	0%	27%
	± ... at 50%:	6%	5%	7%	0%	9%
	mean:	17	22	26	33	21
	t:	3,45	3,33	3,62	2,89	3,75

The type of audience you reached at the conference

		ORIGIN			LIKELIHOOD OF COMING BACK	
		TOTAL	Federal gov.	Private sector	Unlikely	Likely
Q1A3	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		12%	11%	14%	22%	9%
Highly dissatisfied		73%	68%	79%	56%	77%
Somewhat dissatisfied		0%	0%	0%	0%	0%
Indifferent		12%	11%	14%	22%	9%
Somewhat satisfied		12%	16%	7%	22%	9%
Highly satisfied		39%	47%	29%	44%	36%
No answer		33%	21%	50%	11%	41%
	± ... at 50%:	3%	5%	0%	0%	5%
	mean:	17	22	26	33	21
	t:	3,97	3,83	4,14	3,44	4,14

The interest shown by attendees

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	Unli- kely	Likely
					OF COMING BACK	
Q1A4	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		21%	16%	29%	56%	9%
SATISFIED		64%	68%	57%	33%	73%
Highly dissatisfied		9%	5%	14%	22%	5%
Somewhat dissatisfied		12%	11%	14%	33%	5%
Indifferent		12%	16%	7%	11%	14%
Somewhat satisfied		30%	42%	14%	11%	36%
Highly satisfied		33%	26%	43%	22%	36%
No answer		3%	0%	7%	0%	5%
	± ... at 50%:	17	22	26	33	21
	mean:	3,69	3,74	3,62	2,78	4,00
	t:					

Globally, the results of your presence

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	OF COMING BACK Unli- kely	Likely
Q1A	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		18%	21%	14%	44%	9%
Highly dissatisfied		61%	58%	64%	44%	68%
Somewhat dissatisfied		6%	11%	0%	11%	5%
Indifferent		12%	11%	14%	33%	5%
Somewhat satisfied		12%	16%	7%	0%	14%
Highly satisfied		36%	47%	21%	22%	41%
No answer		24%	11%	43%	22%	27%
	± ... at 50%:	9%	5%	14%	11%	9%
	mean:	17	22	26	33	21
	t:	3,67	3,39	4,08	3,13	3,90

The booth size

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Pri- vate sector	OF COMING BACK Unli- kely	Likely
Q1B1	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		0%	0%	0%	0%	0%
Highly dissatisfied		88%	95%	79%	78%	91%
Somewhat dissatisfied		0%	0%	0%	0%	0%
Indifferent		0%	0%	0%	0%	0%
Somewhat satisfied		9%	5%	14%	22%	5%
Highly satisfied		36%	37%	36%	11%	45%
No answer		52%	58%	43%	67%	45%
		3%	0%	7%	0%	5%
	± ... at 50%:	17	22	26	33	21
	mean:	4,44	4,53	4,31	4,44	4,43
	t:					

The facilities at the booth

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Pri- vate sector	OF COMING BACK Unli- kely	Likely
Q1B2	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		9%	16%	0%	0%	14%
SATISFIED		79%	79%	79%	89%	73%
Highly dissatisfied		3%	5%	0%	0%	5%
Somewhat dissatisfied		6%	11%	0%	0%	9%
Indifferent		9%	5%	14%	11%	9%
Somewhat satisfied		24%	32%	14%	22%	27%
Highly satisfied		55%	47%	64%	67%	45%
No answer		3%	0%	7%	0%	5%
	± ... at 50%:	17	22	26	33	21
	mean:	4,25	4,05	4,54	4,56	4,05
	t:					

The booth placement in the exhibits

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	OF COMING BACK Unli- kely	Likely
Q1B3	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		6%	11%	0%	0%	9%
SATISFIED		73%	79%	64%	44%	82%
Highly dissatisfied		6%	11%	0%	0%	9%
Somewhat dissatisfied		0%	0%	0%	0%	0%
Indifferent		15%	5%	29%	44%	5%
Somewhat satisfied		24%	26%	21%	11%	27%
Highly satisfied		48%	53%	43%	33%	55%
No answer		6%	5%	7%	11%	5%
	± ... at 50%:	17	22	26	33	21
	mean:	4,16	4,17	4,15	3,88	4,24
	t:					

The exhibit placement in the conference site

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	OF COMING BACK Unli- kely	Likely
Q1B4	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		3%	5%	0%	0%	5%
SATISFIED		82%	84%	79%	67%	86%
Highly dissatisfied		3%	5%	0%	0%	5%
Somewhat dissatisfied		0%	0%	0%	0%	0%
Indifferent		12%	11%	14%	33%	5%
Somewhat satisfied		33%	26%	43%	22%	36%
Highly satisfied		48%	58%	36%	44%	50%
No answer		3%	0%	7%	0%	5%
	± ... at 50%:	17	22	26	33	21
	mean:	4,28	4,32	4,23	4,11	4,33
	t:					

Generally, the booth space you were given

		ORIGIN			LIKELIHOOD OF COMING BACK	
		TOTAL	Federal gov.	Private sector	Unlikely	Likely
Q1B	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		9%	16%	0%	0%	14%
SATISFIED		76%	74%	79%	78%	73%
Highly dissatisfied		0%	0%	0%	0%	0%
Somewhat dissatisfied		9%	16%	0%	0%	14%
Indifferent		9%	5%	14%	22%	5%
Somewhat satisfied		24%	21%	29%	22%	23%
Highly satisfied		52%	53%	50%	56%	50%
No answer		6%	5%	7%	0%	9%
	± ... at 50%:	17	22	26	33	21
	mean:	4,26	4,17	4,38	4,33	4,20
	t:					

The geographical location of the conference in Hull

		-----ORIGIN-----			LIKELIHOOD--+	
		TOTAL	Fede- ral gov.	Pri- vate sector	OF COMING BACK Unli- kely	Likely
Q1C1	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		3%	5%	0%	11%	0%
SATISFIED		76%	79%	71%	56%	82%
Highly dissatisfied		3%	5%	0%	11%	0%
Somewhat dissatisfied		0%	0%	0%	0%	0%
Indifferent		15%	11%	21%	33%	9%
Somewhat satisfied		33%	37%	29%	33%	36%
Highly satisfied		42%	42%	43%	22%	45%
No answer		6%	5%	7%	0%	9%
	± ... at 50%:	17	22	26	33	21
	mean:	4,19	4,17	4,23	3,56	4,40
	t:					

The availability of parking

		ORIGIN		LIKELIHOOD OF COMING BACK		
		TOTAL	Federal gov.	Private sector	Unlikely	Likely
Q1C2	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		12%	16%	7%	11%	14%
Highly dissatisfied		45%	32%	64%	56%	41%
Somewhat dissatisfied		9%	11%	7%	11%	9%
Indifferent		3%	5%	0%	0%	5%
Somewhat satisfied		3%	0%	7%	11%	0%
Highly satisfied		27%	16%	43%	44%	23%
No answer		18%	16%	21%	11%	18%
		39%	53%	21%	22%	45%
	± ... at 50%:	17	22	26	33	21
	mean:	3,70	3,44	3,91	3,57	3,67
	t:					

The temperature and the ventilation in the conference centre

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	Unli- kely	Likely
					OF COMING BACK	
Q1C3	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		24%	21%	29%	33%	18%
Highly dissatisfied		67%	63%	71%	67%	68%
Somewhat dissatisfied		3%	0%	7%	11%	0%
Indifferent		21%	21%	21%	22%	18%
Somewhat satisfied		9%	16%	0%	0%	14%
Highly satisfied		42%	32%	57%	44%	45%
No answer		24%	32%	14%	22%	23%
		0%	0%	0%	0%	0%
	± ... at 50%:	17	22	26	33	21
	mean:	3,64	3,74	3,50	3,44	3,73
	t:					

The layout of the conference centre

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	OF COMING BACK Unli- kely	Likely
Q1C4	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		0%	0%	0%	0%	0%
Highly dissatisfied		79%	84%	71%	78%	77%
Somewhat dissatisfied		0%	0%	0%	0%	0%
Indifferent		0%	0%	0%	0%	0%
Somewhat satisfied		18%	11%	29%	22%	18%
Highly satisfied		39%	37%	43%	67%	32%
No answer		39%	47%	29%	11%	45%
		3%	5%	0%	0%	5%
	± ... at 50%:	17	22	26	33	21
	mean:	4,22	4,39	4,00	3,89	4,29
	t:					

Generally, the conference centre

		ORIGIN		LIKELIHOOD OF COMING BACK		
		TOTAL	Federal gov.	Private sector	Unlikely	Likely
Q1C	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		3%	0%	7%	11%	0%
SATISFIED		88%	95%	79%	78%	91%
Highly dissatisfied		0%	0%	0%	0%	0%
Somewhat dissatisfied		3%	0%	7%	11%	0%
Indifferent		9%	5%	14%	11%	9%
Somewhat satisfied		45%	42%	50%	56%	45%
Highly satisfied		42%	53%	29%	22%	45%
No answer		0%	0%	0%	0%	0%
	± ... at 50%:	17	22	26	33	21
	mean:	4,27	4,47	4,00	3,89	4,36
	t:					

The other exhibitors

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov.	Private sector	OF COMING BACK Unli- kely	Likely
Q1D1	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		0%	0%	0%	0%	0%
Highly dissatisfied		73%	68%	79%	56%	77%
Somewhat dissatisfied		0%	0%	0%	0%	0%
Indifferent		0%	0%	0%	0%	0%
Somewhat satisfied		18%	26%	7%	33%	14%
Highly satisfied		45%	32%	64%	44%	45%
No answer		27%	37%	14%	11%	32%
		9%	5%	14%	11%	9%
	± ... at 50%:	17	22	26	33	21
	mean:	4,10	4,11	4,08	3,75	4,20
	t:					

The contacts you made with other exhibitors

		ORIGIN			LIKELIHOOD OF COMING BACK	
		TOTAL	Federal gov.	Private sector	Unlikely	Likely
Q1D2	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
SATISFIED		6%	5%	7%	11%	5%
Highly dissatisfied		79%	79%	79%	56%	86%
Somewhat dissatisfied		3%	0%	7%	11%	0%
Indifferent		3%	5%	0%	0%	5%
Somewhat satisfied		6%	5%	7%	22%	0%
Highly satisfied		48%	58%	36%	22%	59%
No answer		30%	21%	43%	33%	27%
		9%	11%	7%	11%	9%
	± ... at 50%:	17	22	26	33	21
	mean:	4,10	4,06	4,15	3,75	4,20
	t:					

The cost of your presence at the conference

		-----ORIGIN-----			LIKELIHOOD--+	
		TOTAL	Fede- ral gov.	Pri- vate sector	OF COMING BACK Unli- kely	Likely
Q1E	n:	33	19	14	9	22
DISSATISFIED		100%	58%	42%	27%	67%
		15%	16%	14%	33%	5%
SATISFIED		55%	58%	50%	22%	68%
Highly dissatisfied		0%	0%	0%	0%	0%
Somewhat dissatisfied		15%	16%	14%	33%	5%
Indifferent		9%	11%	7%	22%	5%
Somewhat satisfied		36%	42%	29%	11%	45%
Highly satisfied		18%	16%	21%	11%	23%
No answer		21%	16%	29%	22%	23%
	± ... at 50%:	17	22	26	33	21
	mean:	3,73	3,69	3,80	3,00	4,12
	t:				*	*

How likely would you be to be an exhibitor at another Government on the Net conference next year?

		ORIGIN			LIKELIHOOD	
		TOTAL	Federal gov. sector	Private sector	OF COMING BACK Unli- kely	Likely
Q5	n:	33	19	14	9	22
UNLIKELY		100%	58%	42%	27%	67%
LIKELY		27%	16%	43%	100%	0%
Very unlikely		67%	74%	57%	0%	100%
Somewhat unlikely		18%	11%	29%	67%	0%
Somewhat likely		9%	5%	14%	33%	0%
Very likely		27%	26%	29%	0%	41%
DK/NR		39%	47%	29%	0%	59%
	± ... at 50%:	6%	11%	0%	0%	0%
	mean:	17	22	26	33	21
	t:	2,94	3,24	2,57	1,33	3,59
					***	***

Could you indicate which category best describes your organisation?

		-----ORIGIN-----			-----LIKELIHOOD-----	
		TOTAL	Fede- ral gov.	Pri- vate sector	OF COMING BACK Unli- kely	Likely
Q6	n:	33	19	14	9	22
Federal government		100%	58%	42%	27%	67%
Other government		58%	100%	0%	33%	64%
Private sector		0%	0%	0%	0%	0%
	± ... at 50%:	42%	0%	100%	67%	36%
		17	22	26	33	21

Q2 What is the most pressing suggestion you would like to make to organisers?

Federal government

- Find ways to improve traffic flow in the exhibit area-perhaps allow times between workshops.
- The ventilation throughout the conference space is not adequate to keep out cigarette smoke, some of which is quite obviously drifting up from the Place du Centre food court.
- More advertising to attract an increase in exhibitors. Allow free admittance to the exhibit for a specified time.
- Have bigger tables, pamphlet rack, phone ligne for modem.
- Is this conference worth it? Turnout low.
- Better marketing.
- Obtenir le programme et la liste des participants à l'avance.
- No parking! No cab stand!
- Do NOT schedule the conference to begin on a Monday because this forces exhibitors to incur additional costs for shipping and storage and presents difficulties in setting up for the conference on a weekend.
- Pas de nourriture ou on a besoin d'ustensiles alors qu'on doit manger debout; Quelques tables pour manger debout. Les gens mangeaient sur les cabarets à débarras...
- Assurez que les portes de la salle soient ouvertes toujours.
- The organizers were very helpful - any issues were resolved quickly in good humour and well. Keep up the great work! Freeman Decorating, on the other hand, was disorganized, unhelpful, and didn't offer anywhere near the quality of service demonstrated by the organizers. Find a new supplier.
- Better way to differentiate on floor plan government vs private sector organizations; Lunch breaks standing was difficult. Some seating would be preferable.
- Increase advertising to exhibitors- the number of exhibitors has decreased in the past year.
- Better definition of audience- feels like attendees were at a family reunion: they spent more time visiting each other than they did visiting the exhibits.

Private sector

- Please provide decaf coffee.
- Provide opportunity to view/sort participants via a database. Have participants/delegates complete some assessment of needs and include that in the database.
- Keep air temperature regulated; Have bottled water present.

- Stagger the conference start & stop times to facilitate more even traffic to the exhibit.
- Chaque année, sans en sauter une.
- Address the parking issue or change venues.
- More exposure/advertising on trade show; potential for anybody to pay walk up for trade show.

Q3 How do you measure the success of your involvement in a conference like this one?

Federal government

- By the amount of contacts made, business cards collected, promotional material partners.
- Plus de visites aux sites, plus d'appels, abonnement au groupe.
- Feedback and reaction of visitors to our booth.
- We would look to see if there was an increase in traffic to our sites.
- Our presentation was a demo for information purposes only. We get good feedback from people who visited our booth.
- Ideas flow. Partnerships made.
- Being able to relay the service we offer.
- # of contacts made, follow up with contacts, messages given.
- C'est excellent.
- # of contacts; # of traffic
- Business opportunities/contacts; Partenarial opportunities.
- Visitor feedback, follow up contacts; Staff feedback, observations & expectations; material distributed; Evaluation and analysis of the entire process.
- Au nombre de personnes avec qui on peut prendre rendez-vous après.
- Pas assez de visiteurs pour que ce soit rentable.
- The amount of effort/cost vs return. Return is measured in : number of contacts made, traffic to booth, follow up after event.
- Sales people; New prospects.
- Number of contacts made, number of visitors to our booth.
- 1) Quality of leads; 2) Quantity of leads; 3) Volume/traffic at booth.

Private sector

- La qualité des contacts qui sont faits dans le cadre de la conférence Govnet. Nous avons pu créer des liens auprès de certains décideurs qui auront un impact positif sur un partenariat potentiel entre le GF et notre entreprise.
- After conference sales made through contacts here.
- Follow on contacts that lead to sales.
- # of contacts, type of contacts, overall exposure.

- Quality of traffic resulting in qualified leads.
- Meeting qualified leads. Being among key representatives within the government and within suppliers.
- Amount/number of signed jobs, qualified leads.
- Ventes.
- # Qualified leads.
- Aux commentaires reçus.
- Number of leads and their qualifications.

Q4 Is there an organisation you expected to find as exhibitor and which was not there?

- CCG
- Treasury Board CIO Branch
- CCMD
- Pas nécessairement mais le plus de représentants du gouvernement fédéral.
- Who was booth # 46? (Absentee).
- Industry Canada-Strategis; Treasury Board /CIO (Very surprising considering the nature and topic of the conference.)
- Treasury Board; Industry Canada
- Non.
- I expected to see more exhibitors.
- Perhaps GOL, Treasury Board?
- Fewer private sector organizations than expected.
- GSC